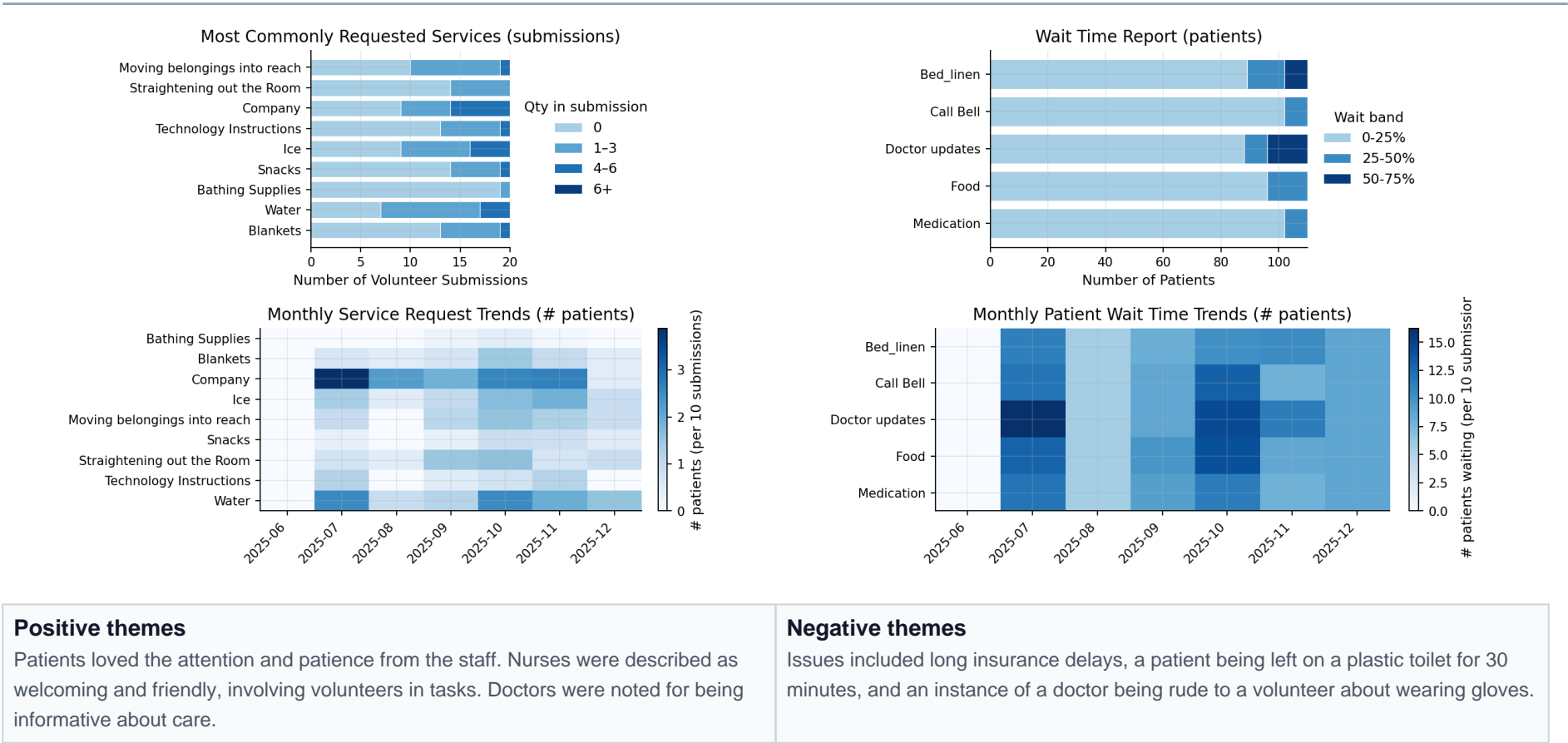


Monthly Volunteer Rounding Report

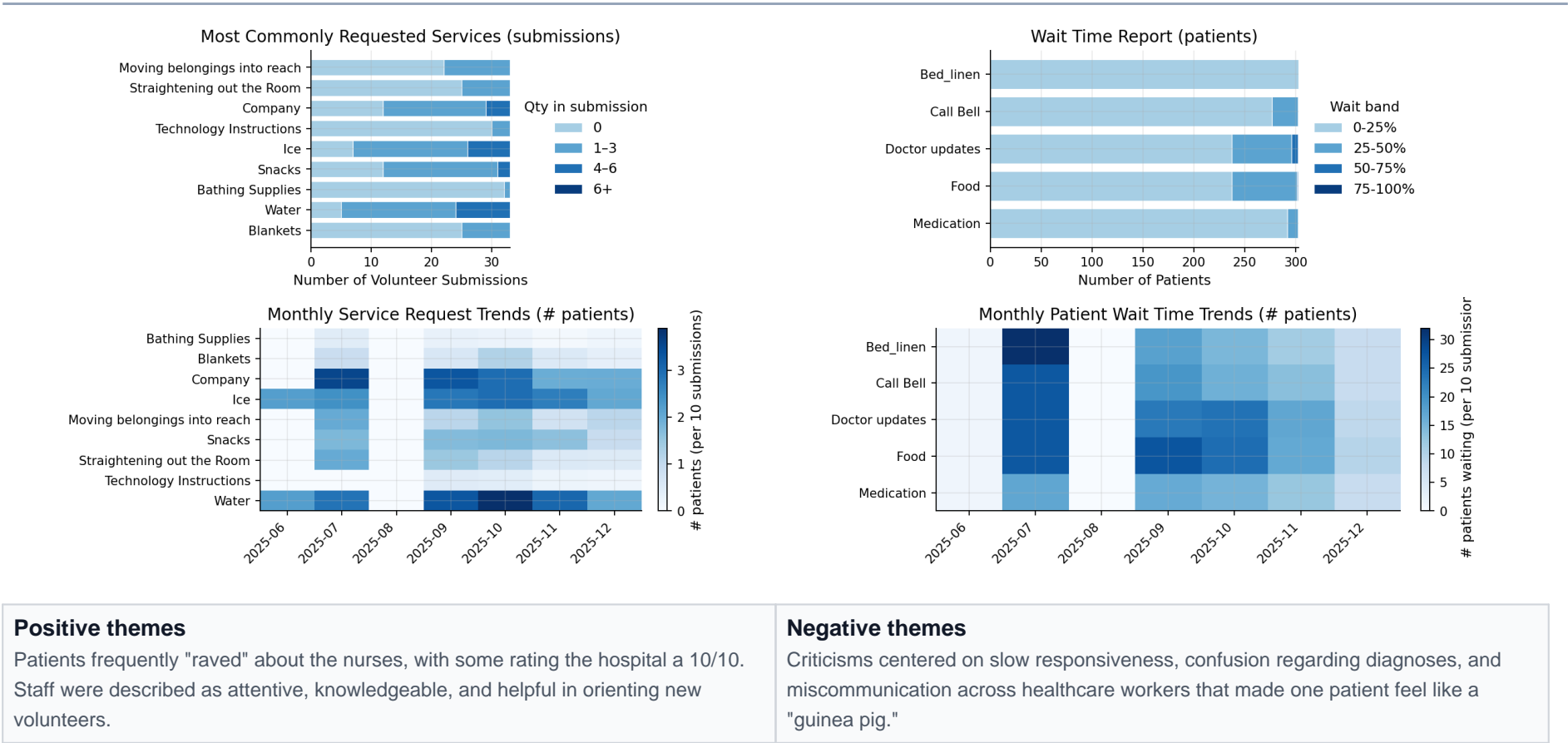
Latest month: **2025-12**

Window: 2025-06-30 → 2025-12-31

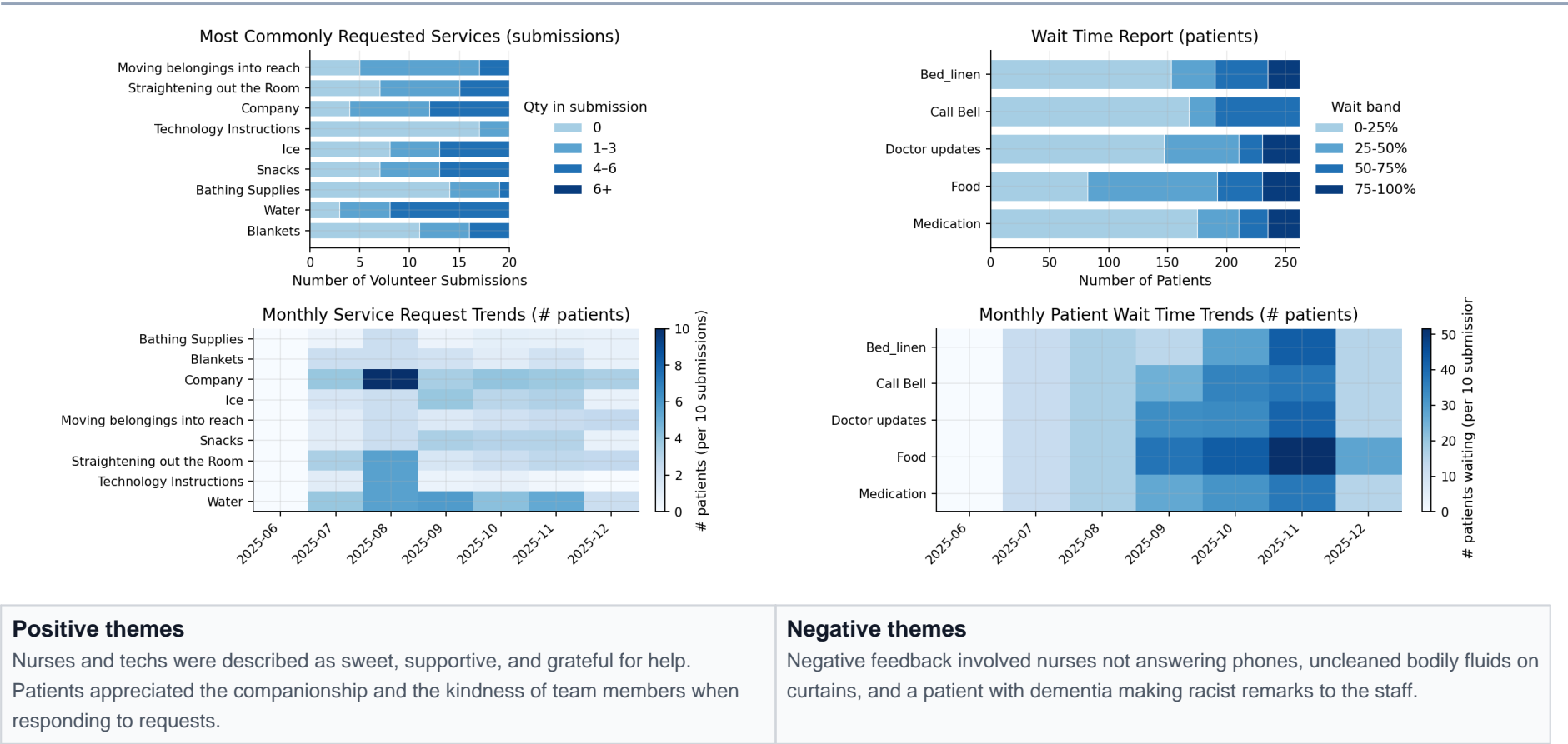
MUMH: 4th Floor — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



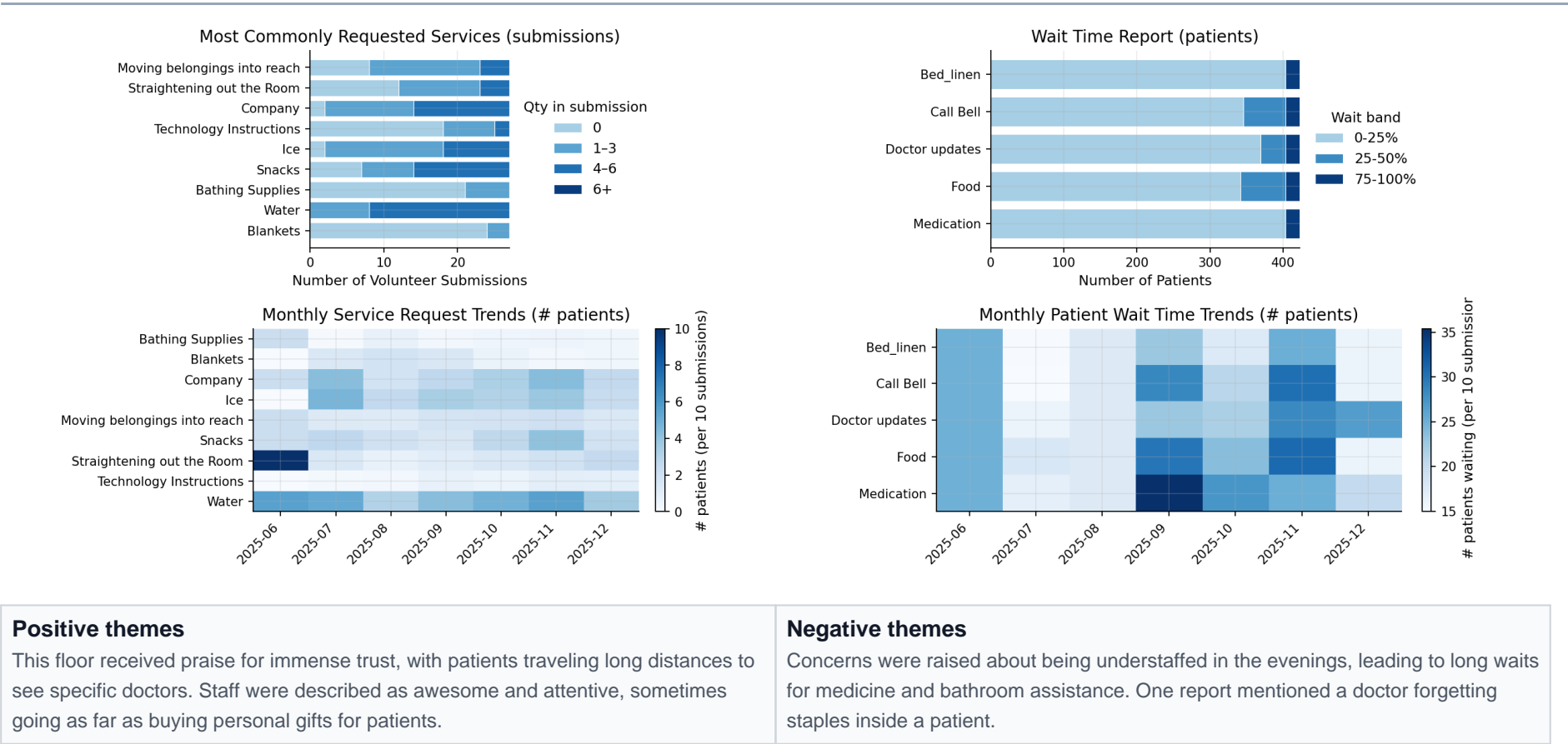
MUMH: 6 East/IMC-HF — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



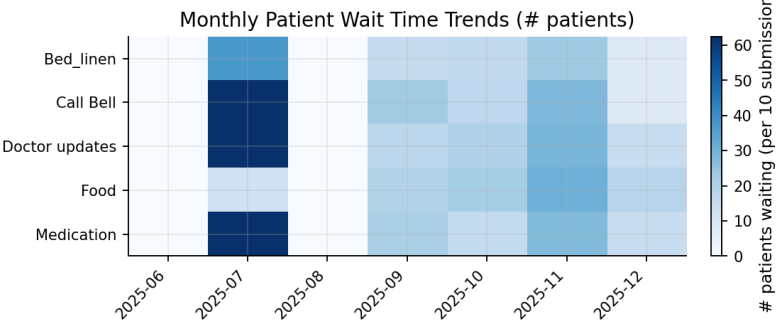
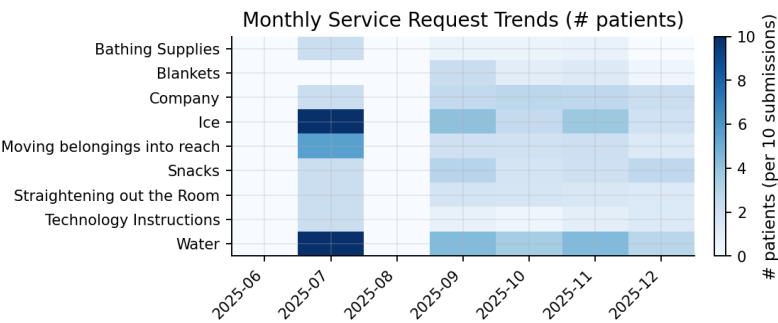
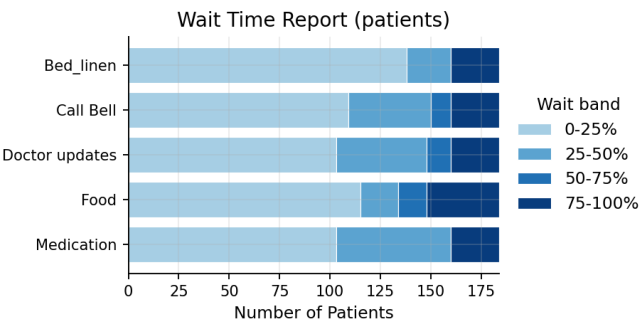
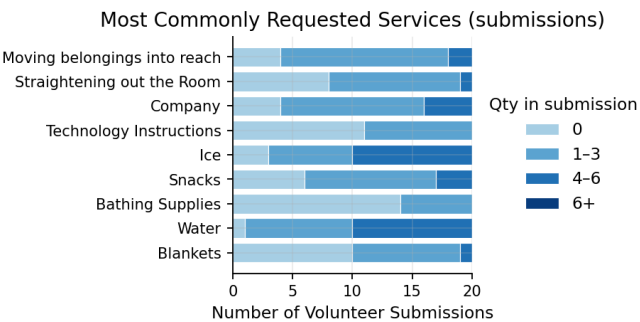
MUMH: 7 East/IMC — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MUMH: 8th Floor — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)

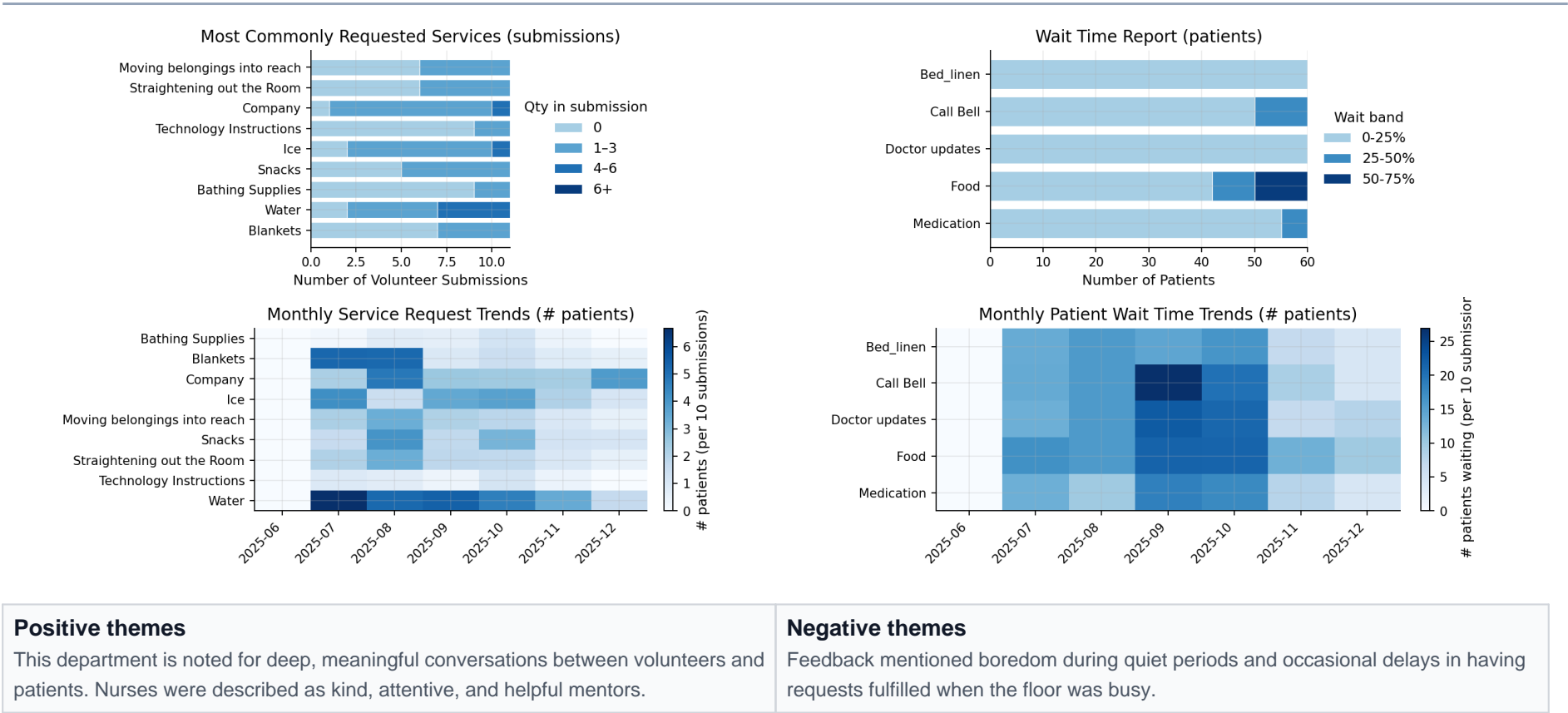


MUMH: 9 East — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)

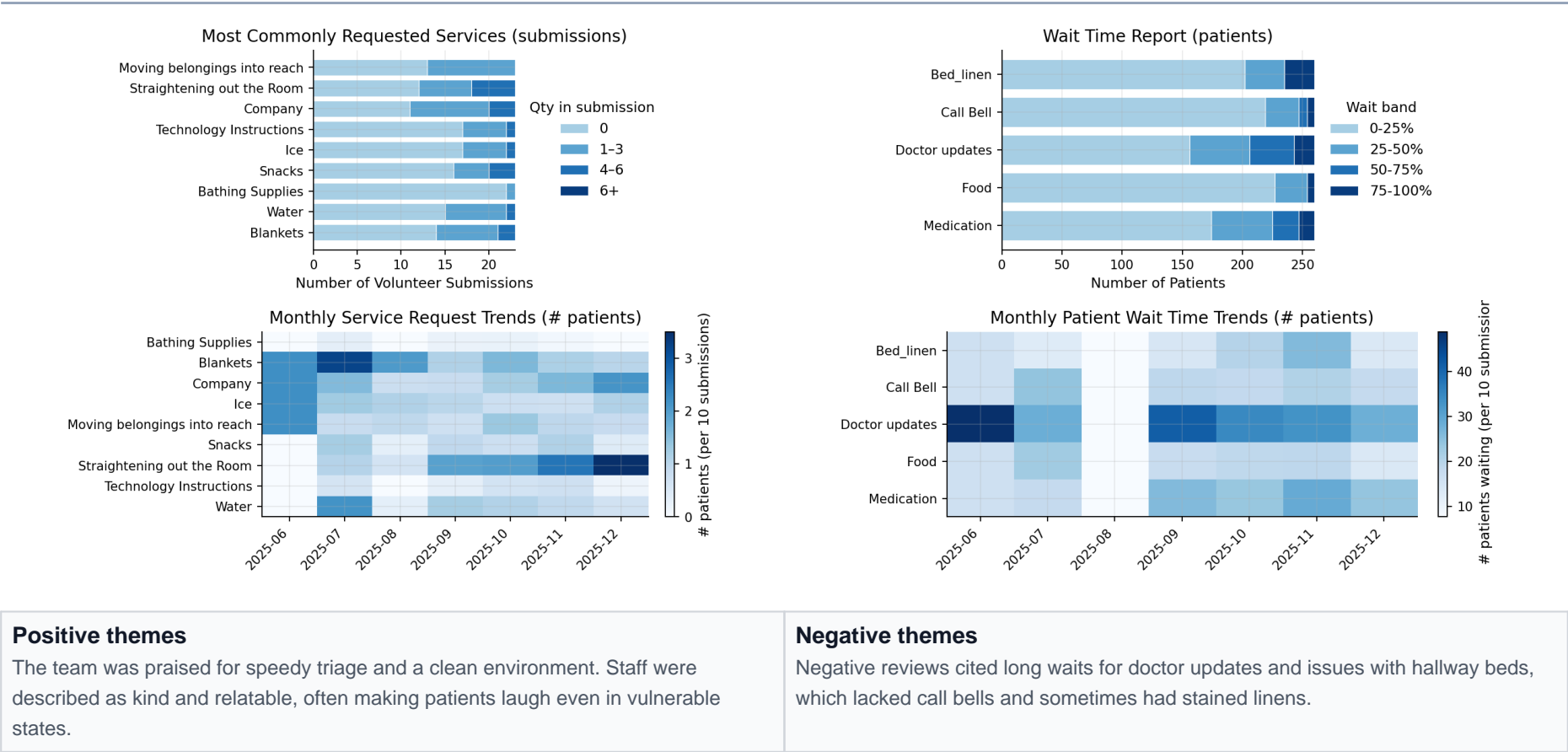


Positive themes Patients were appreciative of the compassionate floor staff and the companionship provided. Nurses were noted for being responsive to pain and supportive of patients' families.	Negative themes Dissatisfaction was expressed regarding food quality and long waits for meals. There were also reports of delayed communication from doctors regarding updates or discharge.
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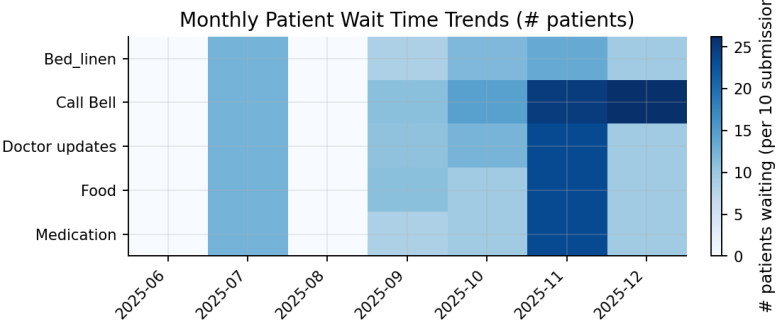
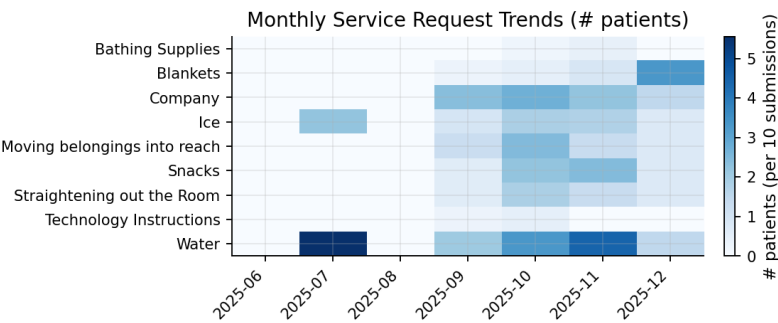
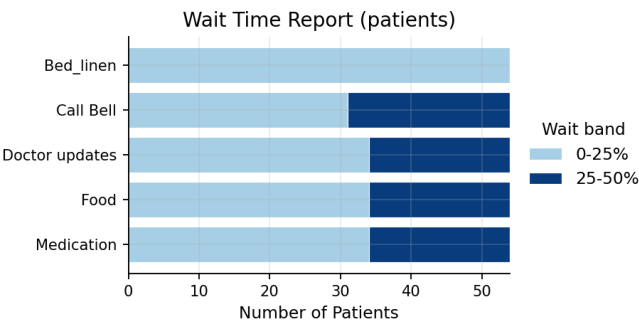
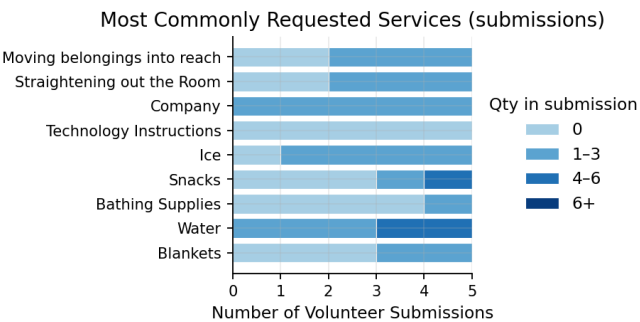
MUMH: 9 West — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MUMH: Emergency Department — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: 4 East — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



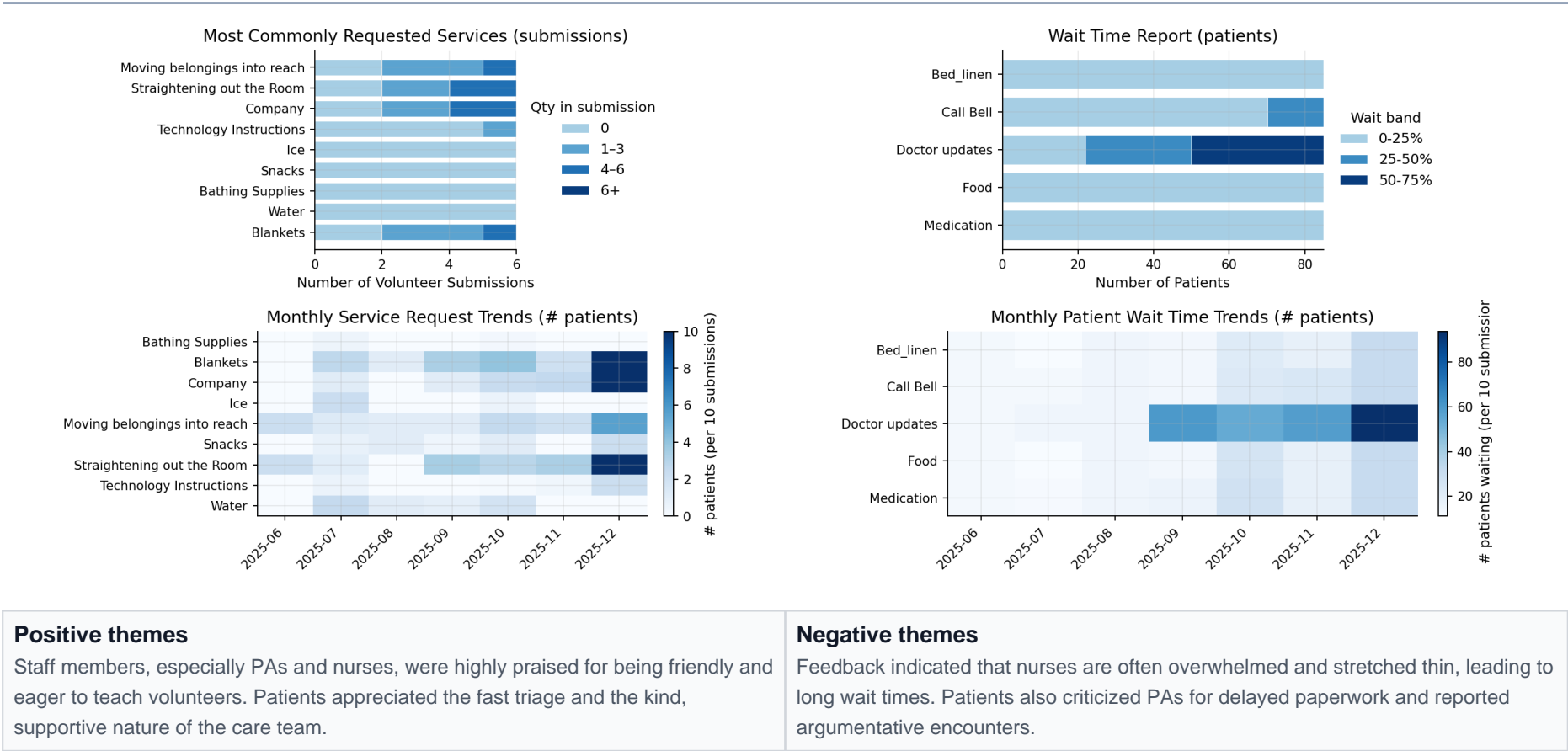
Positive themes

Patients and volunteers enjoyed meaningful life stories and interactions. Patients acknowledged great service from doctors, MAs, and med techs, while nurses were noted for being helpful and periodically checking on patients.

Negative themes

Complaints focused on slow responses to call bells and the annoying beeping of machines. More serious issues included a patient feeling disrespected by a doctor and another reporting insensitive or dismissive responses regarding mental health medication.

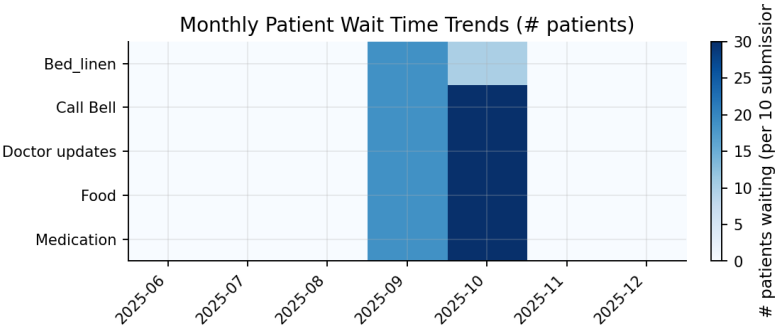
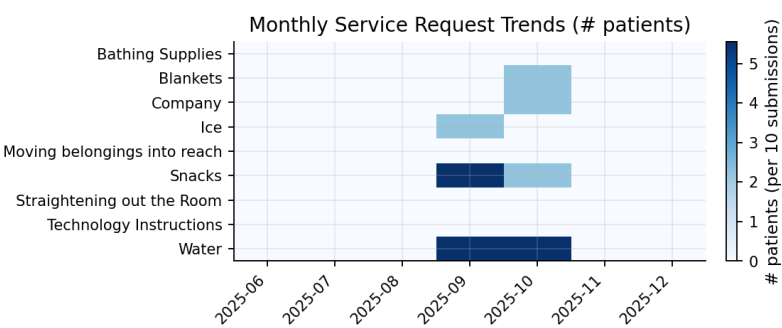
MGSH: Emergency Department — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: IMC (3 East & 3 West) — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)

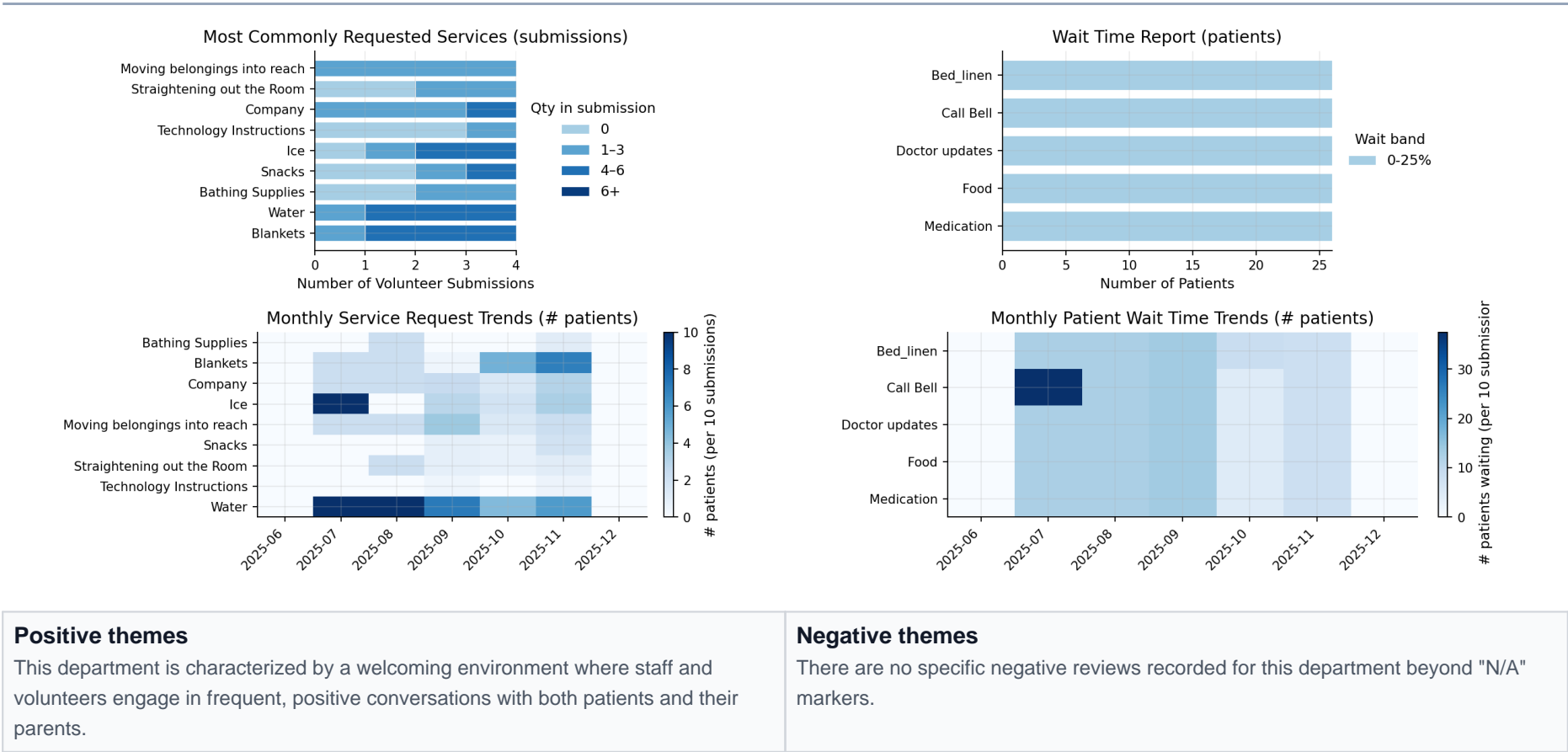
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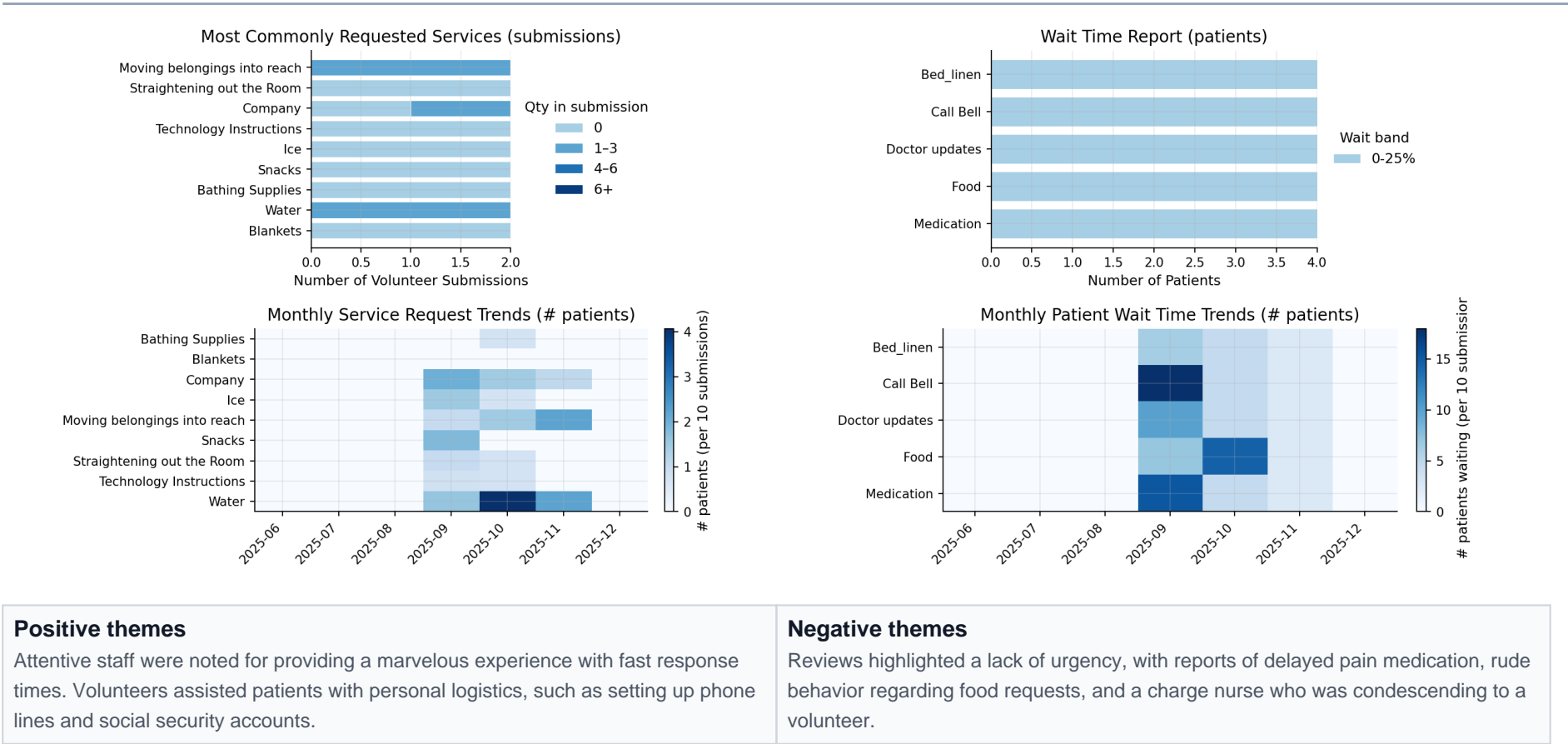


<p>Positive themes</p> <p>Patients were extremely happy with the care, specifically mentioning attentive nurses and the provision of comfort items like blankets and snacks.</p>	<p>Negative themes</p> <p>Notable negatives included a six-hour wait for discharge papers and a report of a patient's pain complaints being ignored until the end of a shift.</p>
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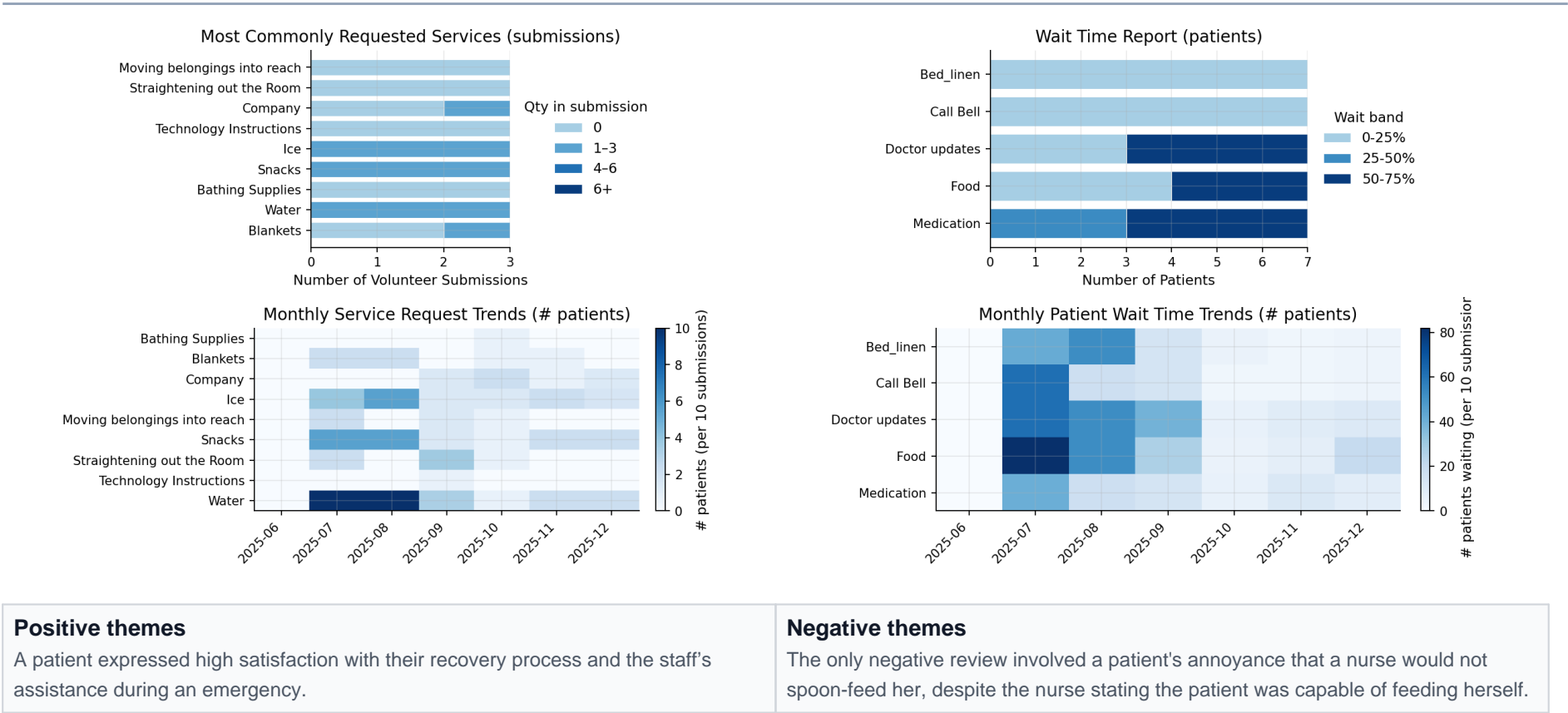
MGSH: Inpatient Rehabilitation — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: O’Neill 3 — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: O’Neill 4 — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: Preoperative Services (ASU/PACU/Endo) — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)

