

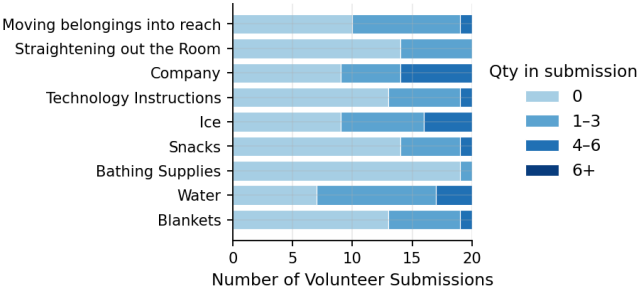
Monthly Volunteer Rounding Report

Latest month: **2025-12**

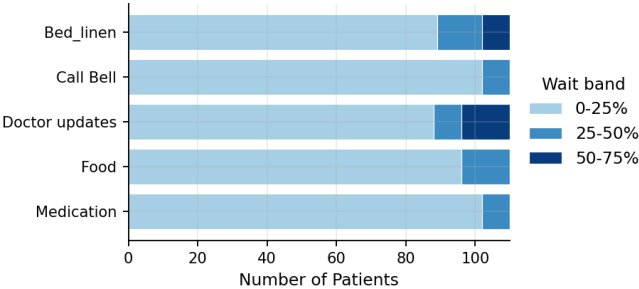
Window: 2025-06-30 → 2025-12-31

MUMH: 4th Floor — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)

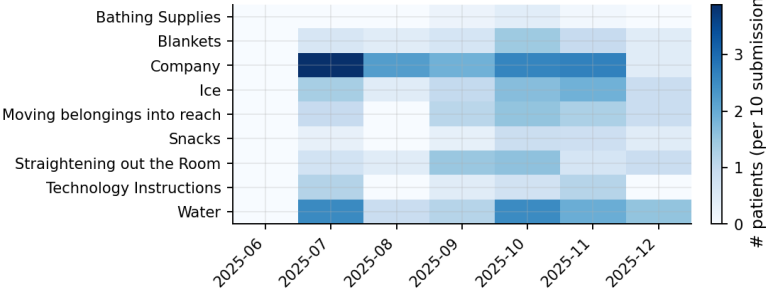
Most Commonly Requested Services (submissions)



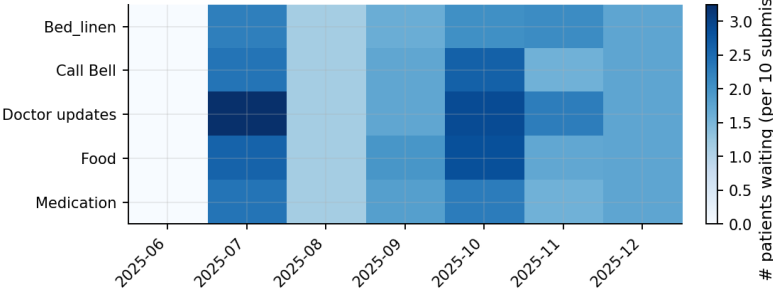
Wait Time Report (patients)



Monthly Service Request Trends (# patients)



Monthly Patient Wait Time Trends (# patients)



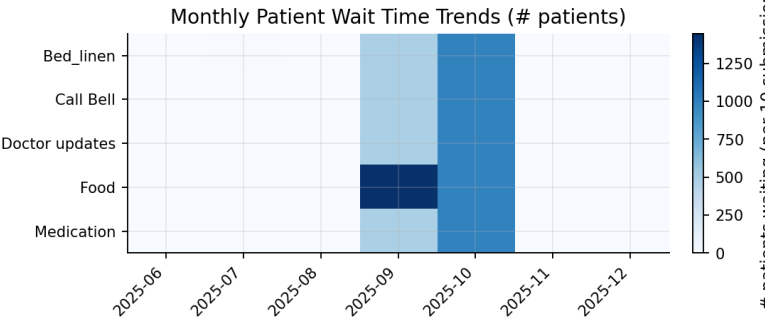
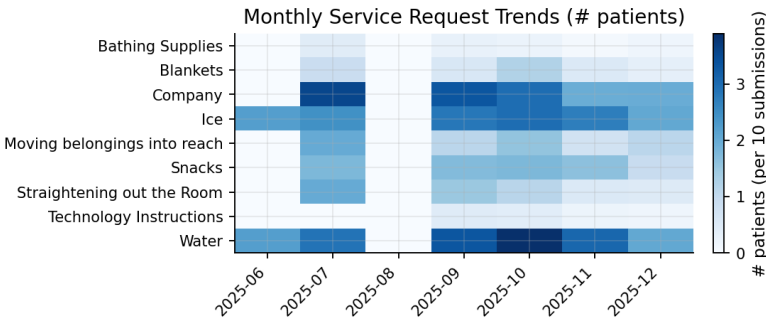
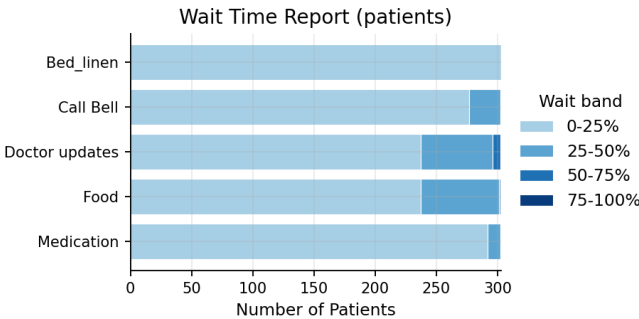
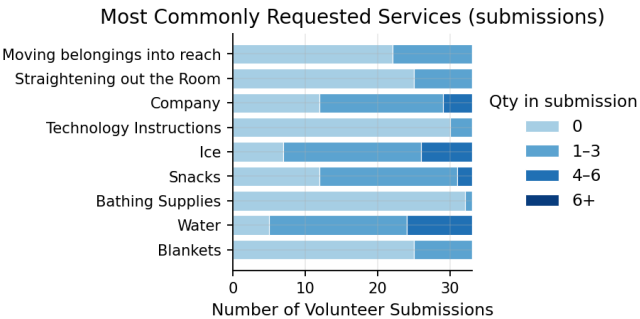
Positive themes

Patients loved the attention and patience from the staff. Nurses were described as welcoming and friendly, involving volunteers in tasks. Doctors were noted for being informative about care.

Negative themes

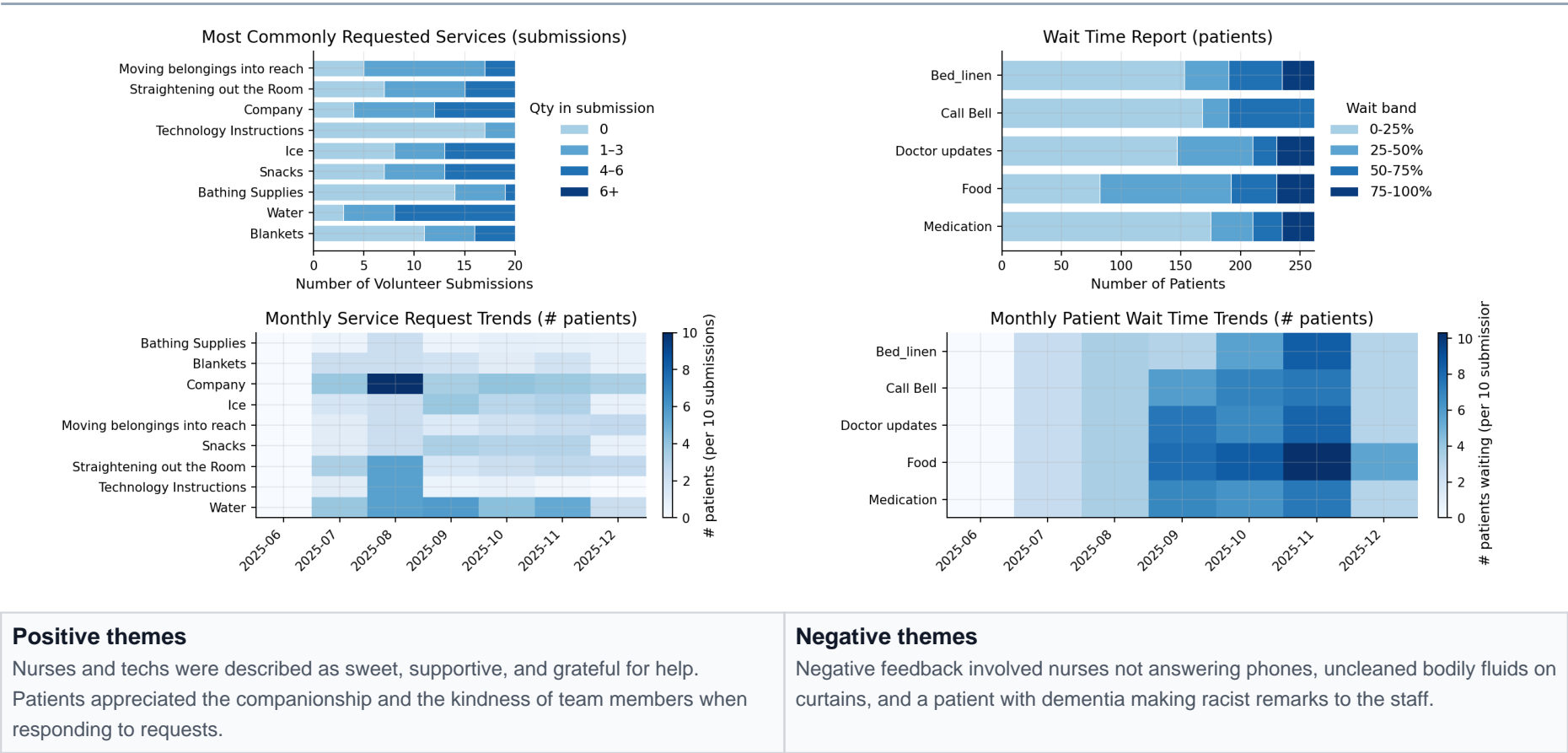
Issues included long insurance delays, a patient being left on a plastic toilet for 30 minutes, and an instance of a doctor being rude to a volunteer about wearing gloves.

MUMH: 6 East/IMC-HF — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



<div>Positive themes<p>Patients frequently "raved" about the nurses, with some rating the hospital a 10/10. Staff were described as attentive, knowledgeable, and helpful in orienting new volunteers.</p></div>	<div>Negative themes<p>Criticisms centered on slow responsiveness, confusion regarding diagnoses, and miscommunication across healthcare workers that made one patient feel like a "guinea pig."</p></div>
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MUMH: 7 East/IMC — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



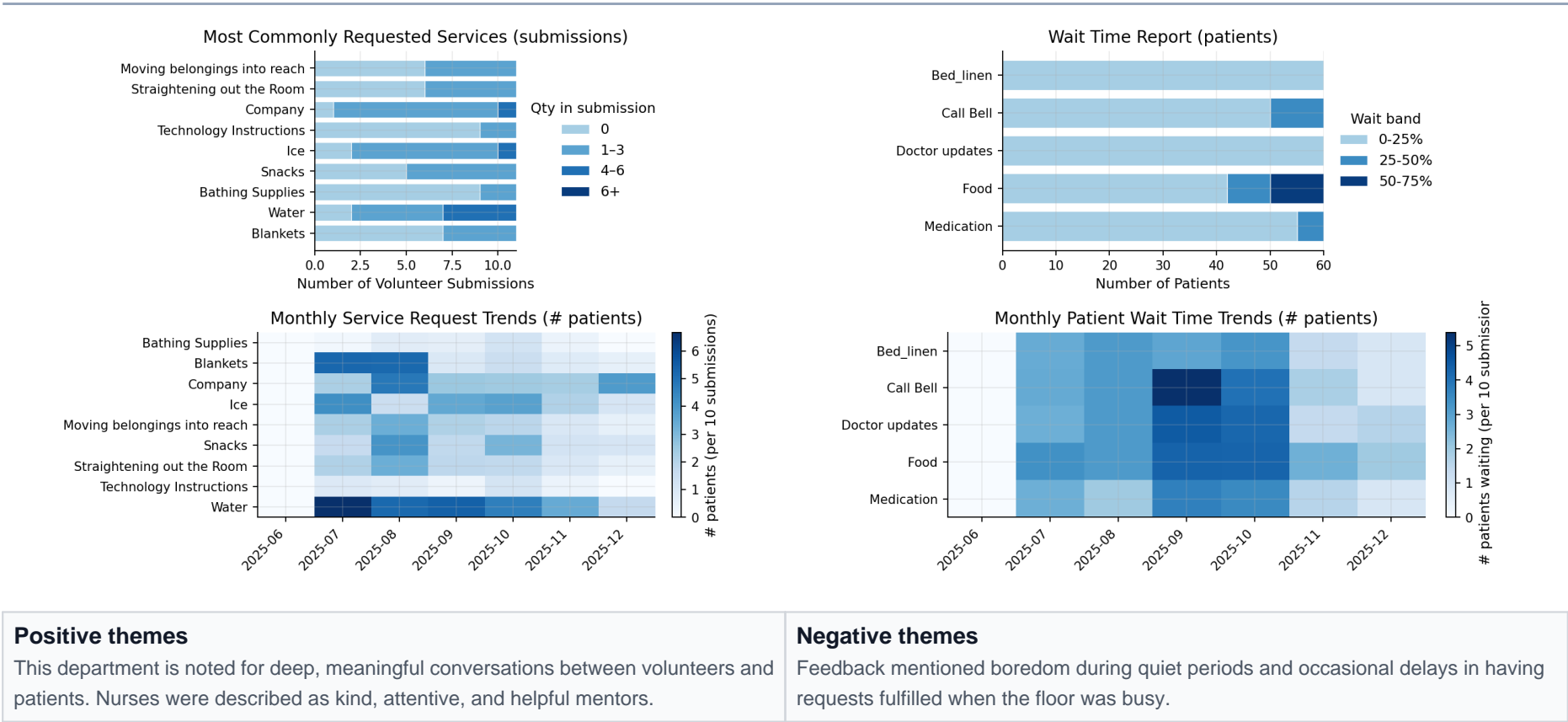
MUMH: 8th Floor — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



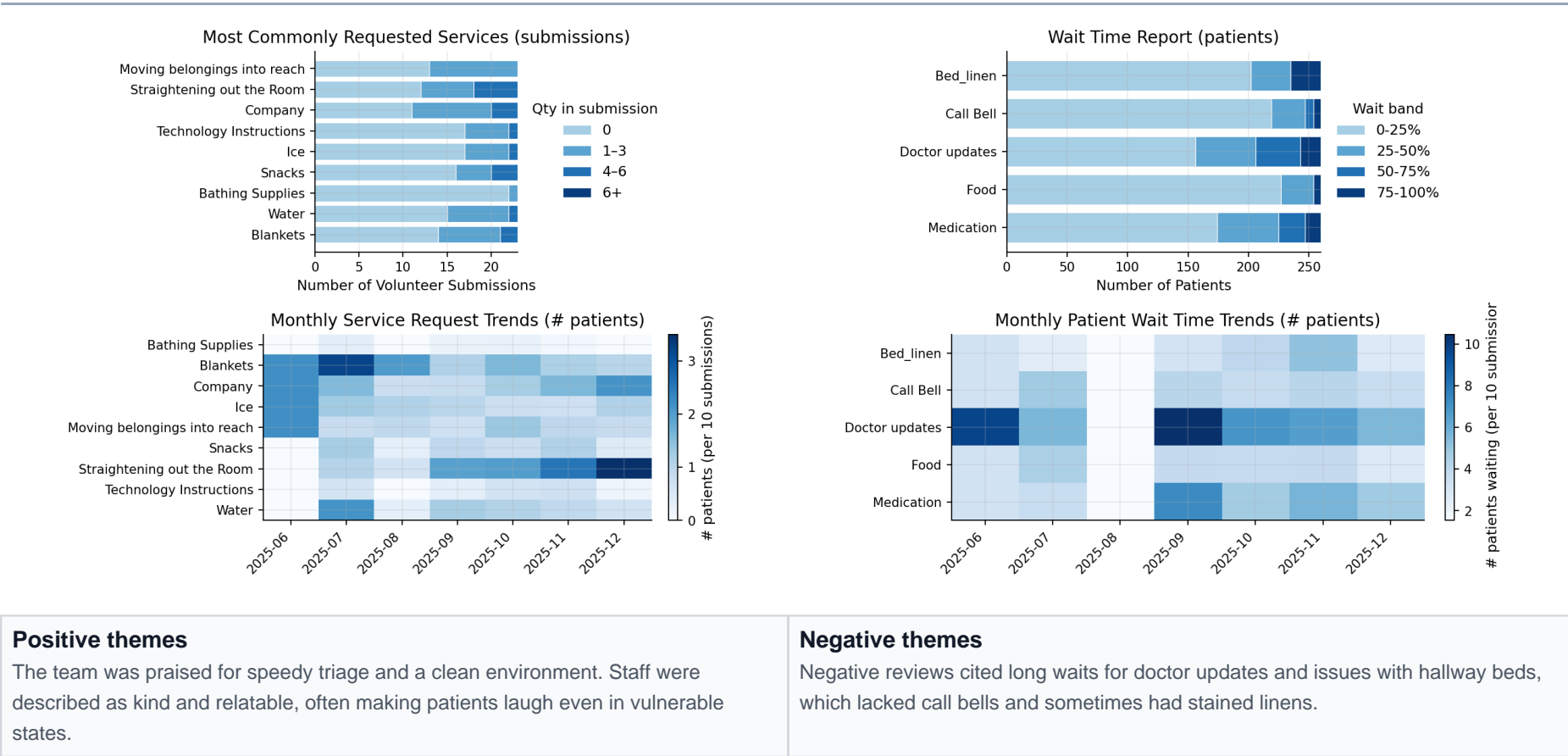
MUMH: 9 East — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



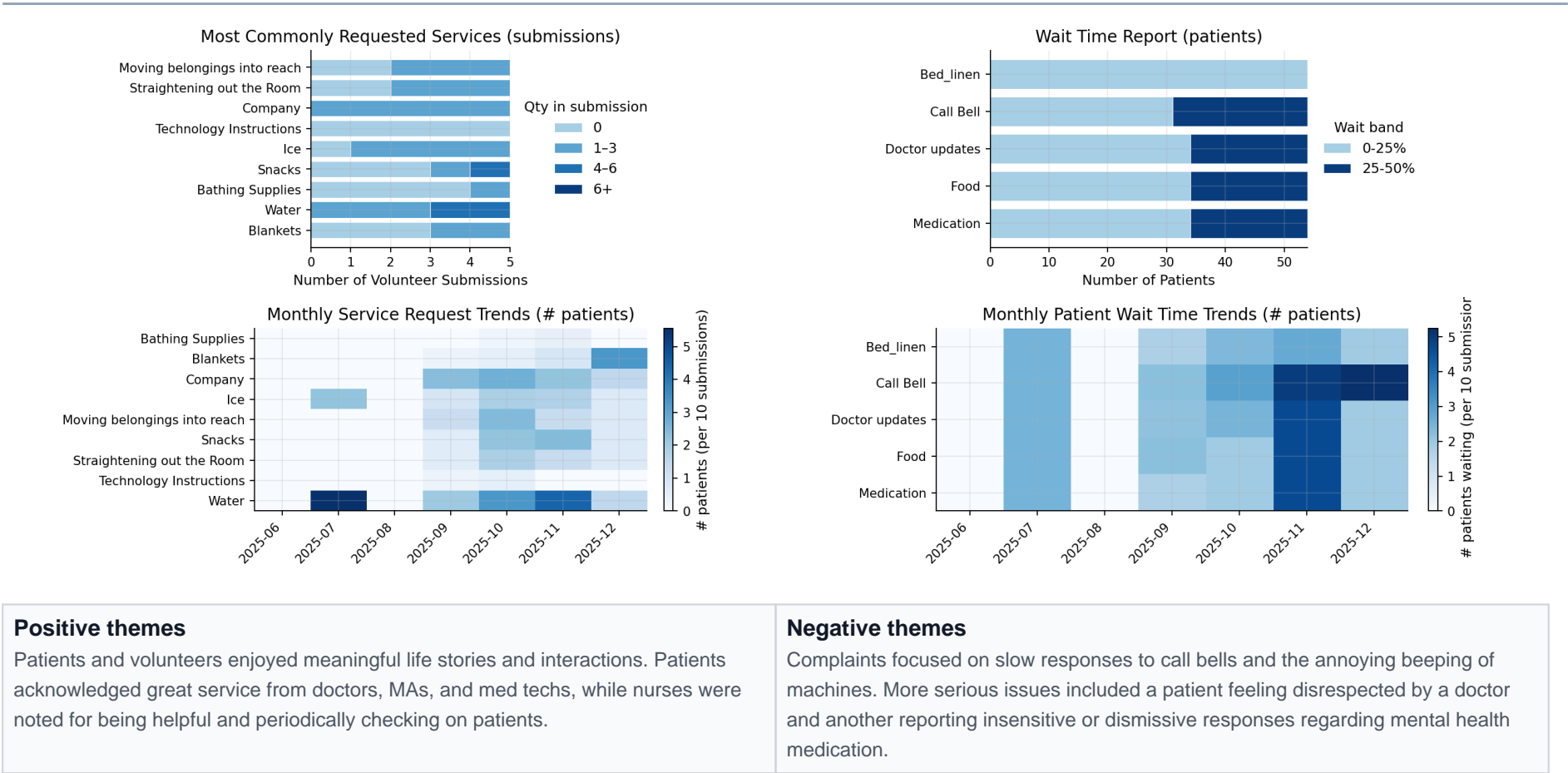
MUMH: 9 West — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



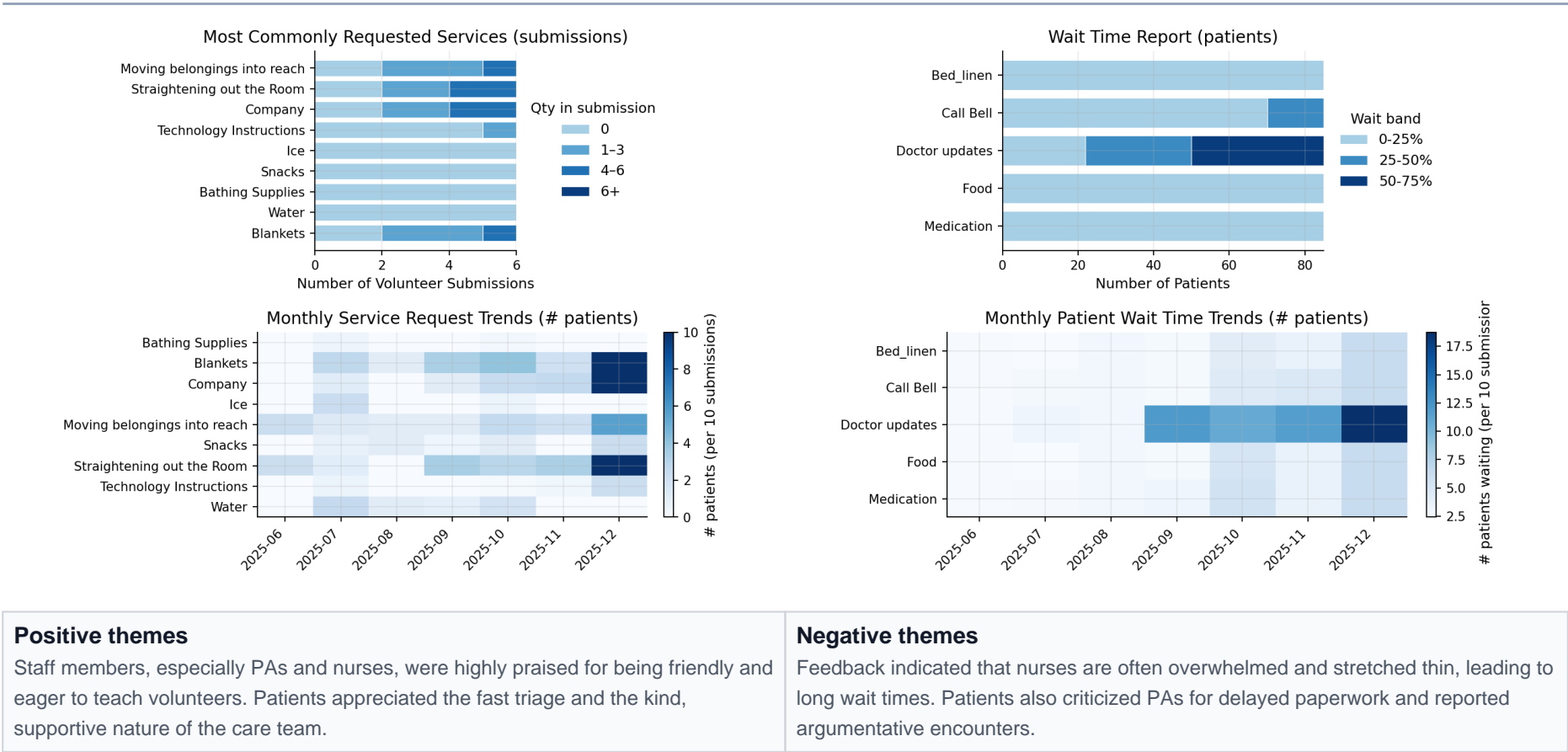
MUMH: Emergency Department — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: 4 East — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



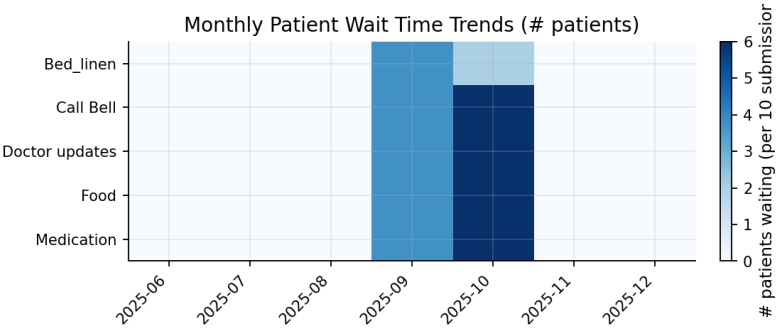
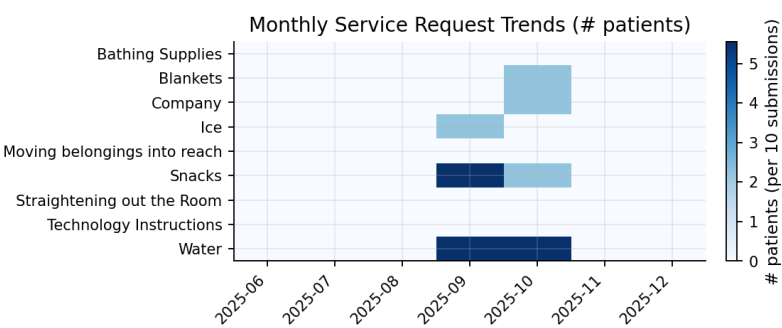
MGSH: Emergency Department — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: IMC (3 East & 3 West) — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)

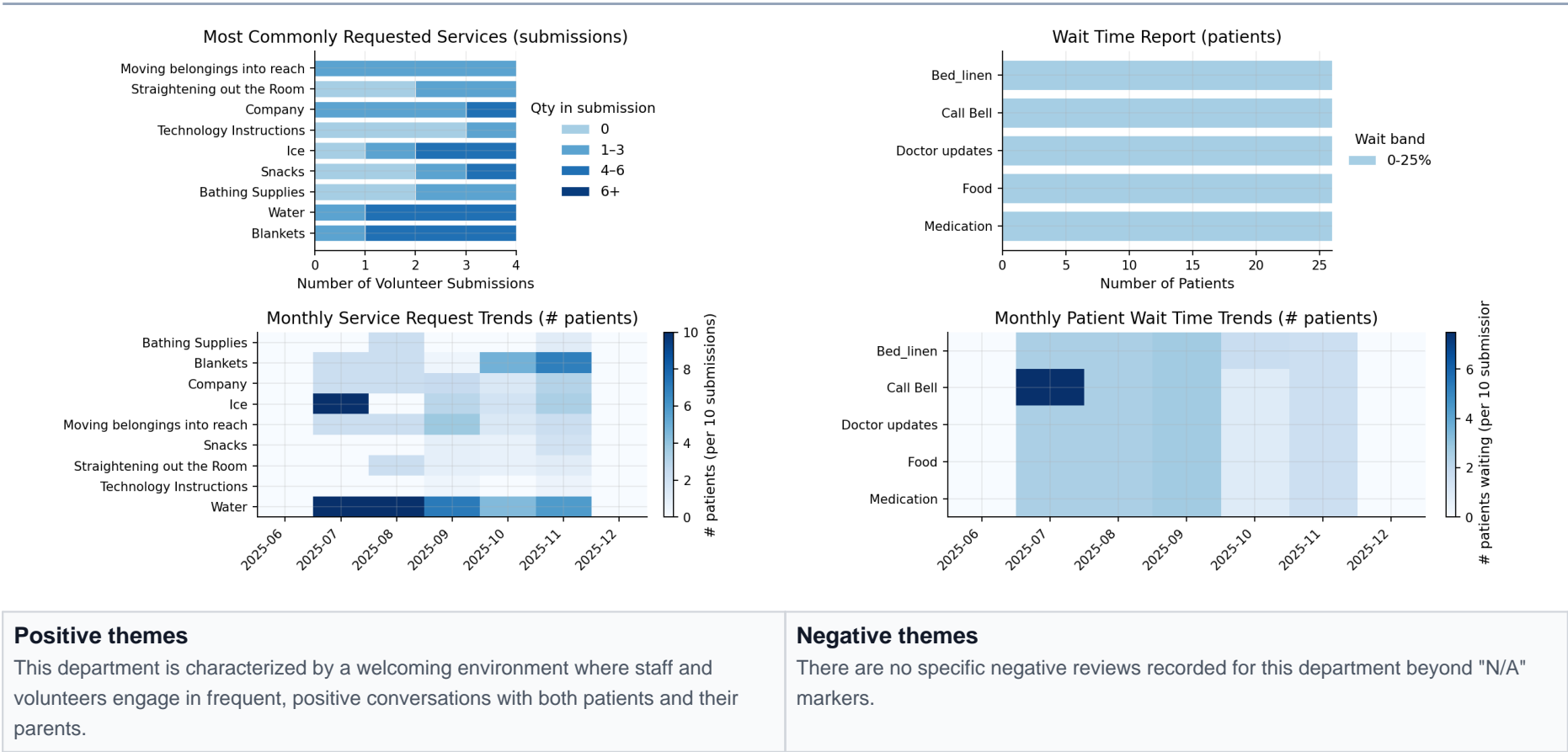
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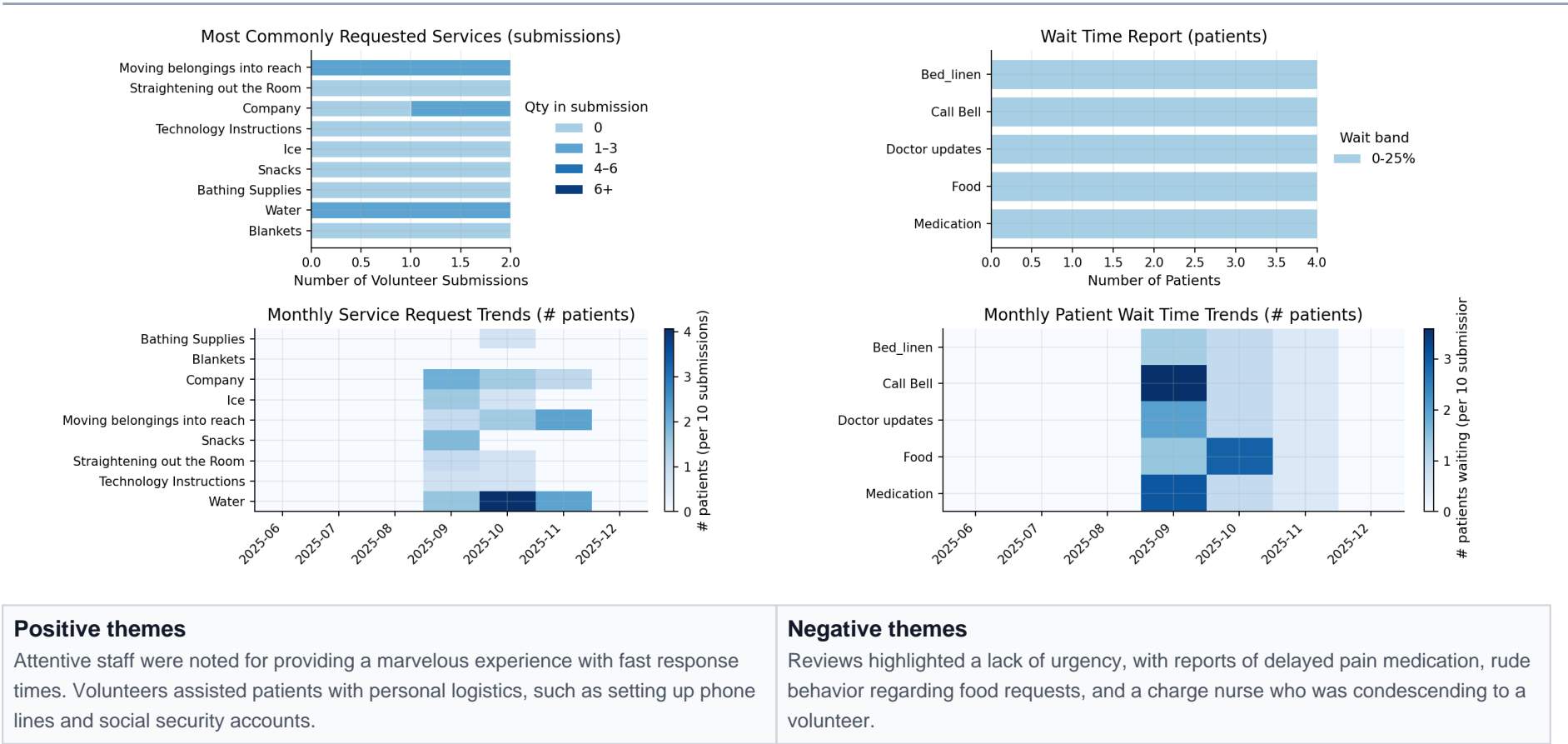


Positive themes Patients were extremely happy with the care, specifically mentioning attentive nurses and the provision of comfort items like blankets and snacks.	Negative themes Notable negatives included a six-hour wait for discharge papers and a report of a patient's pain complaints being ignored until the end of a shift.
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MGSH: Inpatient Rehabilitation — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: O’Neill 3 — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: O’Neill 4 — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)



MGSH: Preoperative Services (ASU/PACU/Endo) — Monthly Dashboard (Window: 2025-06-30 → 2025-12-31)

