



Bozhan Chipev

Product designer

Portfolio: [Bē www.behance.net/bchipev](https://www.behance.net/bchipev)

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Work experience

Product designer

Qelp
Amsterdam



Led the redesign of the proprietary content management system of the company. Shipped numerous client applications that help millions of end-users get online support for their device troubles. Implemented a UX-centric design process into the agile development cycle. Introduced a structured innovation pipeline for company-wide intrapreneurship. Organized bi-weekly design sprints and facilitated workshops on UX-centric design thinking.

2 years 2017 - today

Designer

Cupenya
Amsterdam



Built and implemented the design system for this enterprise analytics startup from the ground up. Applied a communications design vision across web pages, email templates, print collateral, and event stationary.

4 years 2013 - 2017

Freelancer

Amsterdam & Sofia



Took on various projects in product design, brand identity direction, web design and development, and marketing strategy. Also provided consulting services in the field of UX-centric design thinking and product strategy.

12 years 2007 - today

Tech writer

Capital Weekly
Sofia



Chief correspondent for software, gadgets and gaming news.

2 years 2010 - 2012

Education & Certification

UX Design Institute



Diploma in user experience research, prototyping & testing

Professional diploma 2018 - 2019

University of Amsterdam



MA New Media and Digital Culture, with emphasis on digital research methods

Master's degree 2012 - 2013

American University in Bulgaria



BA Communications Design

Bachelor's degree 2017 - 2011

Skills

- Interface design
- Prototyping
- Wireframing
- Development hand-over
- User research
- Product strategy
- Leadership