

Quick Connect Guide



For viewers in **NORTH AMERICA**, please access the event via: concert.chords2cure.tv.

Showtime is 5:30pm (PDT) on Saturday, Sept 26th.

For viewers in **EUROPE/INTERNATIONAL**, please access the event via: econcert.chords2cure.tv.

Showtime is 5:30pm (GMT + 2) on Saturday, Sept 26th.

For security reasons, to access the event, you will need to create an account via the links above. There is no charge and there are only a few simple steps. Once you register, you will receive a temporary password to log in for the first time. Once you sign in, you can easily change the password, if you like.

To avoid any connectivity issues on event day, we recommend setting up the account beforehand. If you have any problems doing so, please contact us at +1 (805) 317-4608. With an account in place, signing in for the concert should only take a few moments.

The links listed above will take you to the event on mobile and desktop devices. If you'd like to watch on a TV, the following Quick Connect guide provides simple instructions for connectivity.

Viewing the event on your TV may require a laptop or a streaming device.

This Quick Connect Guide will help you get set up.

Android

To connect an Android device to a streaming device or a Smart TV
You will need...

1. Android phone or tablet
2. Streaming device. Smart TV, Roku, Amazon Fire TV [Stick/Cube], Chromecast
3. WiFi network

1

Smart TV or
Streaming Device

- Power on your TV and your streaming device if you are using one
- Press the **Input** or **Source** button on your TV's remote repeatedly until you see your streaming device or Miracast screen displayed on your TV

NOTE: HDMI is a common input or source choice for streaming devices

- If using a Smart TV, make sure it is connected to your WiFi network
- Some devices may require you to enable wireless display:
 - For Smart TVs, refer to your TV's user guide for detailed instructions
 - For Amazon or Roku streaming devices, see links below for a video walk-through

2

Android device

Make
sure your
Android
device is
connected
to WiFi



Open Settings

Go to Connected
Devices or type Devices
in search. Select Pair
New Devices or wait
for Android to finish
searching for Available
devices nearby.

Wait for Android to find your streaming
device or Smart TV. Tap on the name of
the device and wait for the connection to
initialize.

Not all Android devices support Miracast. You may
consider connecting with an HDMI cable and an
adapter that fits your Android device.

3

Stream the show

- Confirm you are able to see your Android screen on your TV
- Open the link for the event, it may be in your email or you can type the following:
[The event destination link attached to this document.](#)
- Sign in with the information you registered with
- Click the link for the live event
- Sit back on your couch, relax and enjoy!

For more information regarding Amazon Fire TV (Stick/Cube): <https://youtu.be/rfzvtnLNf30>
regarding Roku devices: <https://youtu.be/VsobU5ETyGs>

Apple iOS

To Mirror an Apple iOS device to an Apple TV

You will need...

1. Apple iOS device: iPhone, iPad or iPod
2. Apple TV
3. WiFi network

1

TV

- Power on your TV and your Apple TV
 - Press the **Input** or **Source** button on your TV or TV's remote repeatedly until you see the Apple TV screen displayed on your TV
- NOTE:** HDMI is a common input or source choice for Apple TV

2

Apple iOS device

Connect iOS device to WiFi same network that Apple TV is connected to

Open Control Center and select Screen Mirroring



- Find your Apple TV and tap it
- You may get prompted to enter an AirPlay passcode on your iOS device
- The passcode will be displayed on your TV
- Once connected, you should see your iOS screen on your TV

3

Stream the show

- Open the link for the event, it may be in your email or you can type the following:
[The event destination link attached to this document.](#)
- Sign in with the information you registered with
- Click the link for the live event
- Sit on your couch and enjoy!

Windows 10

To project to your Smart TV or Streaming Device with Windows 10 computer or laptop, you will need...

1. Windows 10 device. Computer, laptop or tablet with WiFi and Miracast
2. Streaming device. Smart TV, Roku, Amazon Fire TV [Stick/Cube], Chromecast
3. WiFi network

1

Smart TV or
Streaming Device

- Power on your TV and your streaming device if you are using one
 - Press the **Input** or **Source** button on your TV's remote repeatedly until you see your streaming device or Miracast screen displayed on your TV
- NOTE:** HDMI is a common input or source choice for streaming devices.
- If using a Smart TV, make sure it is connected to your WiFi network
 - Some devices may require you to enable wireless display:
 - For Smart TVs, refer to the TV's user guide for detailed instructions.
 - For Amazon or Roku streaming devices, see links below for more information

2

Windows 10 Device

Connect
computer
to WiFi



Open Action
Center
(lower right corner
in Windows)



Click Project



Select Duplicate

Click Connect to a wireless display
Select your streaming device from the list

If you do not see **Connect to a wireless display** option, your computer may not have the ability to project. You may try connecting with an HDMI cable.

3

Stream the show

- Confirm you are able to see your computer screen on your TV
- Open the link for the event, it may be in your email or you can type the following:
[The event destination link attached to this document.](https://youtu.be/rfzvtnLNf30)
- Sign in with the information you registered with
- Click the link for the live event
- Sit on your couch and enjoy!

For more information regarding Amazon Fire TV (Stick/Cube): <https://youtu.be/rfzvtnLNf30>
regarding Roku devices: <https://youtu.be/VsobU5ETyGs>


Amazon Fire TV

To connect using an Amazon Fire TV (Stick/Cube)
You will need...

1. Amazon Fire TV [Stick/Cube] with Silk Browser
2. WiFi connection

1

Amazon Fire TV
with web browser

- Power on your TV and your Amazon Fire TV (Stick/Cube)
- Press the **Input** or **Source** button on your TV's remote repeatedly until you see your Fire TV device display on your TV
- **NOTE:** HDMI is a common input or source choice for streaming devices.
- Go to the home screen of your Fire TV device and click the Search icon on the top left corner of the screen
- Search for the Silk Browser on the Search window and click on the resulting Silk Browser app
- Click the Get button to download the app
- Once download is completed, it will be installed on your Fire TV device.
- Open the browser by clicking the "internet" app 
- Type *The event destination link attached to this document*, into the browser
- Sign in with the username and password information used when you registered
- Look for "Firestick users [Click here](#)" and click it
- Sit back on your couch, relax and enjoy!

Basic TV

To connect your laptop, tablet or phone to a Basic TV with an HDMI cable
You will need...

1. MacOS, iOS, Windows 10 or Android device
2. HDMI Cable. Some devices may require an HDMI adapter
3. WiFi network to stream Couchella

1

TV

- Connect an HDMI cable to your TV. You may find an available HDMI port in the rear or on the side of your TV.

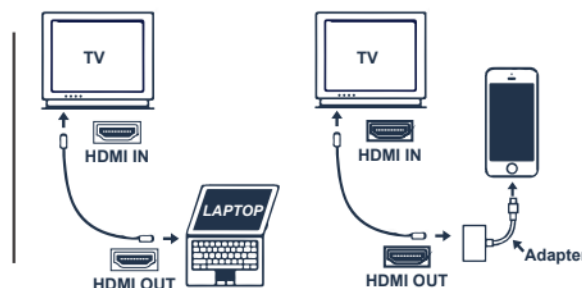
NOTE: Depending on your setup, you may consider using a long cable

- Press the **Input** or **Source** button on your TV's remote repeatedly until you see the port that matches the one you plugged the cable into. *Ex. If you plugged the cable into HDMI 1 port on your TV, then set your input or source option to HDMI 1*

2

MacOS, iOS,
Windows 10 or
Android device

Connect
the other
end of
the HDMI
cable into
your device



Like phones and tablets, your laptop may not have an HDMI port. You will need an adapter (or "dongle") to connect the HDMI cable to your device.

See next two pages for more details.

Adapter types:

Lightning to HDMI (Apple iOS)
Thunderbolt 2 to HDMI (old Apple MacBooks)
Mini DisplayPort to HDMI (Windows, Apple)

USB C to HDMI
(newer Apples, Windows and Android devices)

3

Stream the show

- Confirm you are able to see your computer screen on your TV
- Open the link for the event on your devices, it may be in your email or you can type the following: [The event destination link attached to this document.](#)
- Sign in with the information you registered with
- Click the link for the live event
- Sit on your couch and enjoy!

Recommended adapters available through Amazon.

Click appropriate link below and please read details carefully to ensure adapter will work with your device:

[Thunderbolt 2 to HDMI](#)

[USB C to HDMI](#)

[Lightning to HDMI](#)

[Mini DisplayPort to HDMI](#)

Basic TV with HDMI

Connecting your MacOS or iOS device
to a Basic TV with an HDMI cable requires an adapter.

MacBooks with Thunderbolt 2 port. Requires a **Thunderbolt 2 to HDMI** adapter or cable.



New MacBook, iPad and iPhone models with USB Type-C port. Requires a **USB Type C to HDMI** adapter or cable.



iPhones and iPads with Lightning port. Requires an Apple **Lightning to HDMI** adapter



Recommended adapters available through Amazon.

Click appropriate link below and please read details carefully to ensure adapter will work with your device:

[Thunderbolt 2 to HDMI](#)

[USB C to HDMI](#)

[Lightning to HDMI](#)

[Mini DisplayPort to HDMI](#)

Basic TV with HDMI

Connecting your Windows or Android device to a Basic TV with an HDMI cable may require an adapter (or 'Dongle').

Laptops with **Mini Display port** require a **Thunderbolt 2 to HDMI** adapter or cable.



Newer laptops with USB Type-C port require a **USB Type C to HDMI** adapter or cable.



Android devices with USB Type-C port require a **USB Type C to HDMI** adapter or cable.



Recommended adapters available through Amazon.

Click appropriate link below and please read details carefully to ensure adapter will work with your device:

[Thunderbolt 2 to HDMI](#)

[USB C to HDMI](#)

[Lightning to HDMI](#)

[Mini DisplayPort to HDMI](#)

The best setup for any video streaming is a direct connection. This includes a wired (Ethernet) connection to your computer or streaming device and an HDMI connection between your device and TV. If an Ethernet connection is not possible, don't worry - we can still get you connected. Just follow these simple guidelines:

- **Know your connection speed!**

Websites like fast.com and speedtest.net will check your internet connection speed and provide results instantly. Test results will vary, so run 3-4 tests a few minutes apart to get an idea of what your speed is. If the results are consistently lower than 30Mbps, check with your service provider about getting an upgrade. Anything over 50Mbps should be ok. It would be a good idea to check on a Saturday around 7pm to see what the typical speed is during the same day of week and time of the event.

- **Limit connections**

During the event, consider turning off other devices that connect to your Wi-Fi network. You do not want your streaming device competing for bandwidth. Computers and phones would be a good place to start. Low usage devices like your smart plugs and Echo's should be okay.

- **Router location**

You will most certainly have issues when your router is far away from the devices that connect to it. It gets worse when you have concrete walls and/or different floors in your living space. If you are unable to move your router closer to your streaming device (or vice-versa), consider buying a range extender to bring the signal a little closer. One tip for buying a range extender is to match manufacturers. If you have a Netgear router, you should buy a Netgear extender.

- **Lower your video quality**

Roku, Apple TV and Fire TV devices have the ability to adjust video resolution to a lower setting. The quality will not look as good but, this may give you a more consistent streaming experience.