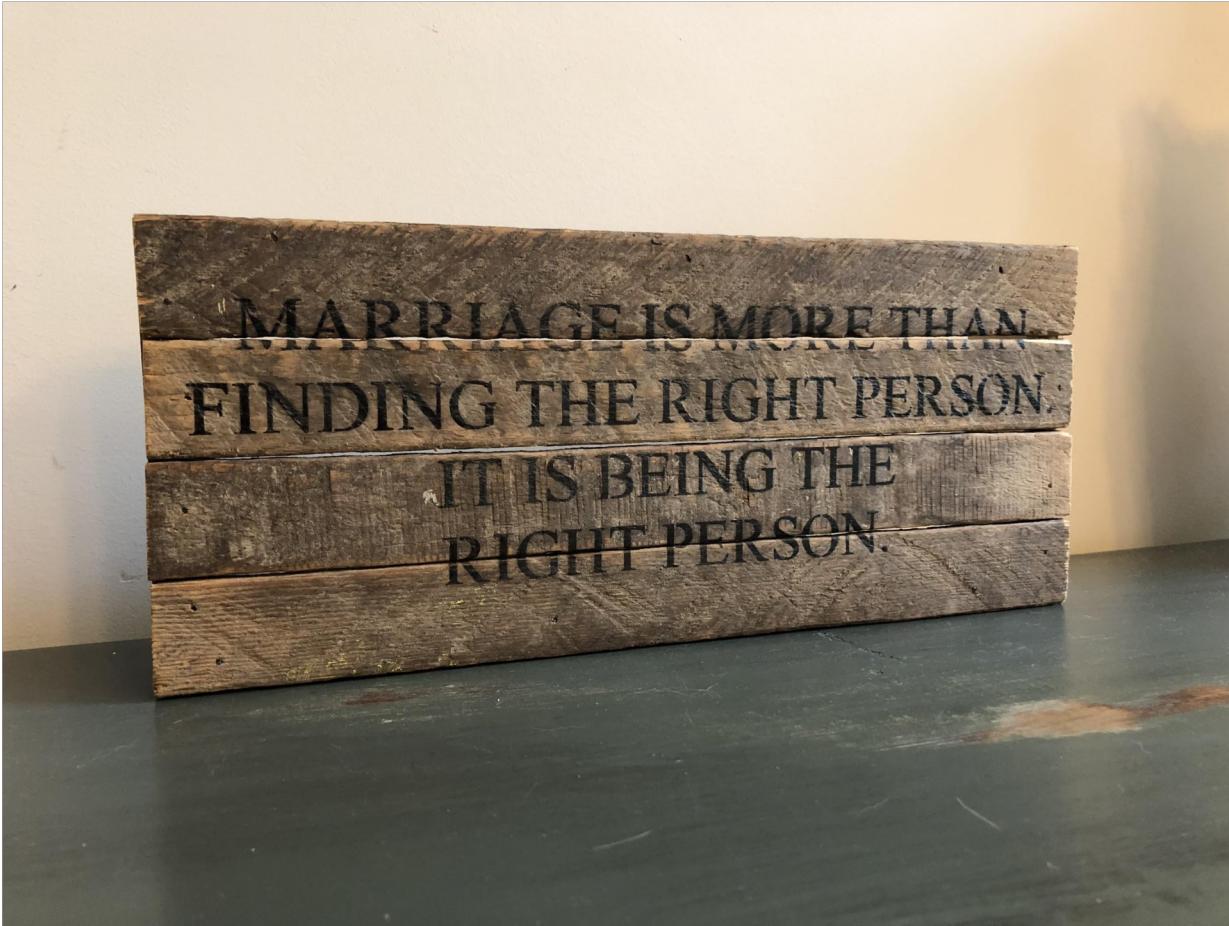


Are You Being the Right Person for DevOps?

@Josh_Atwell



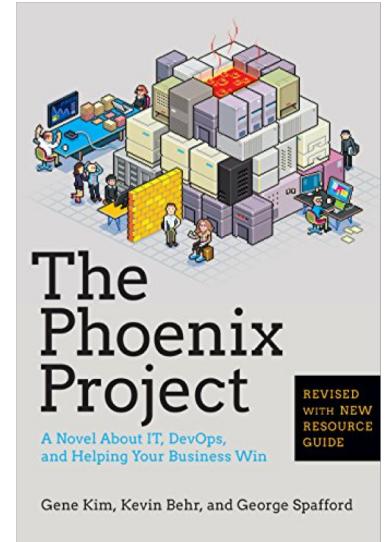
MARRIAGE IS MORE THAN
FINDING THE RIGHT PERSON.
IT IS BEING THE
RIGHT PERSON.

The Phoenix Project

“..the relationship between a CEO (business) and a CIO (IT) as a dysfunctional marriage. That both sides feel powerless and held hostage by the other.”

- Erik Reid, Member of the Board, Parts Unlimited

Similar between Ops and Dev?



The Ops-Dev Relationship

Dev

Why does it take so long?

Why can't you give me what I need?

If I wait for your processes I'll never get anything done.

The Ops-Dev Relationship

Dev

Why does it take so long?

Why can't you give me what I need?

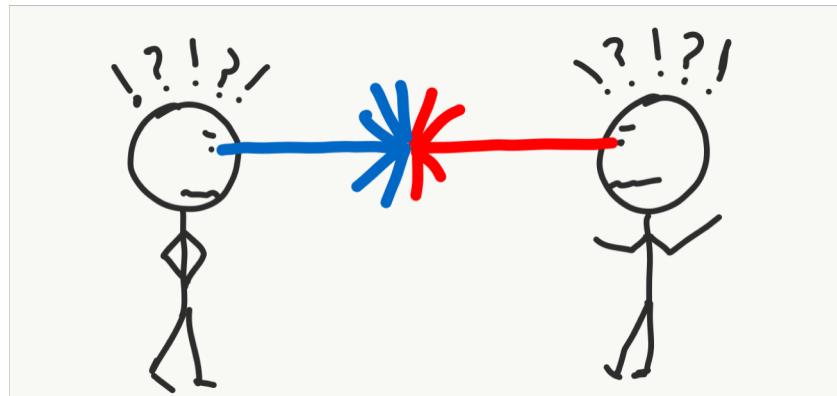
If I wait for your processes I'll never get anything done.

OPs

Why can't you be more patient?

Why can't you use what I've provided?

Without these processes we risk availability or manageability issues.

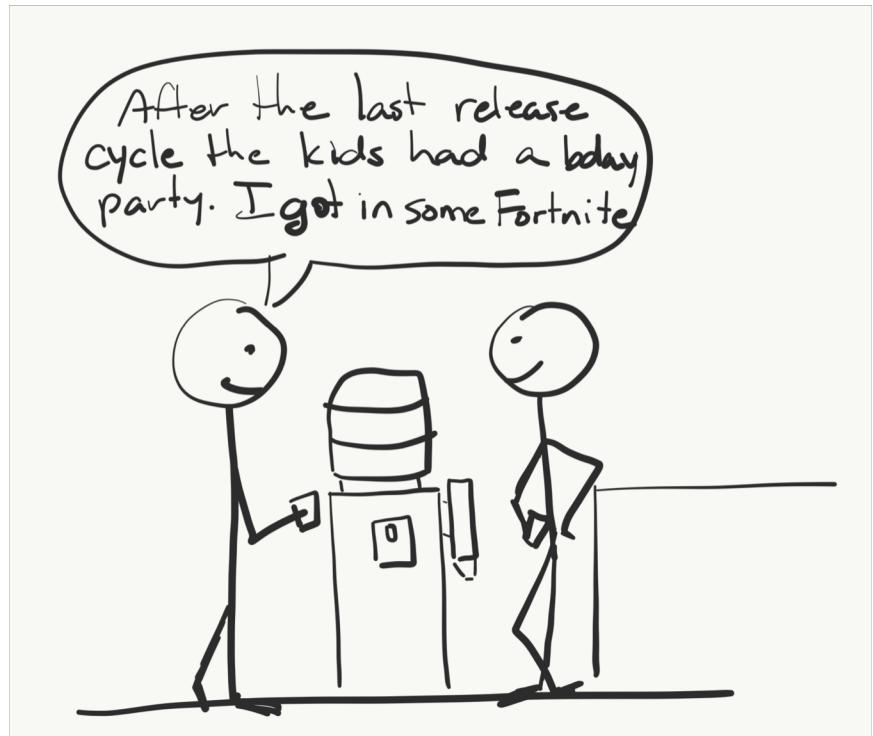


Being the right person
for DevOps is being
more than just your
Ops/Dev role

Communicate - Learn about your partner

Getting to know you!

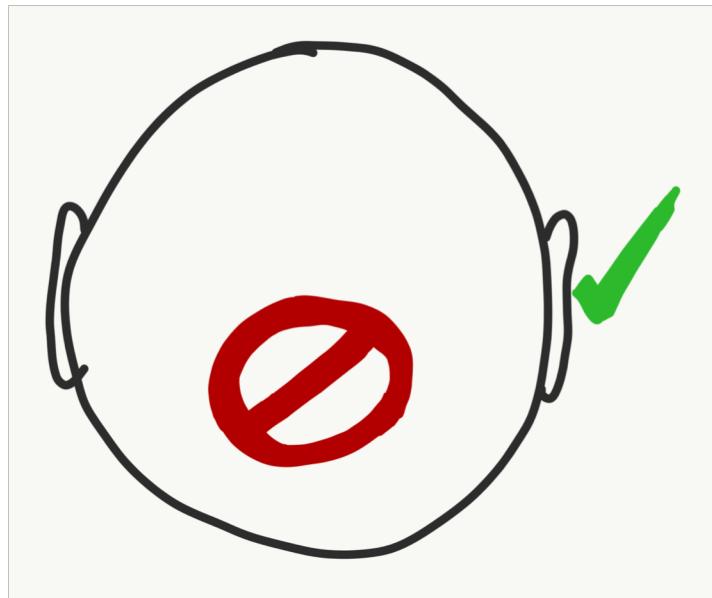
Concerns, Interests, communication style



Communicate - Talk Less. Listen More

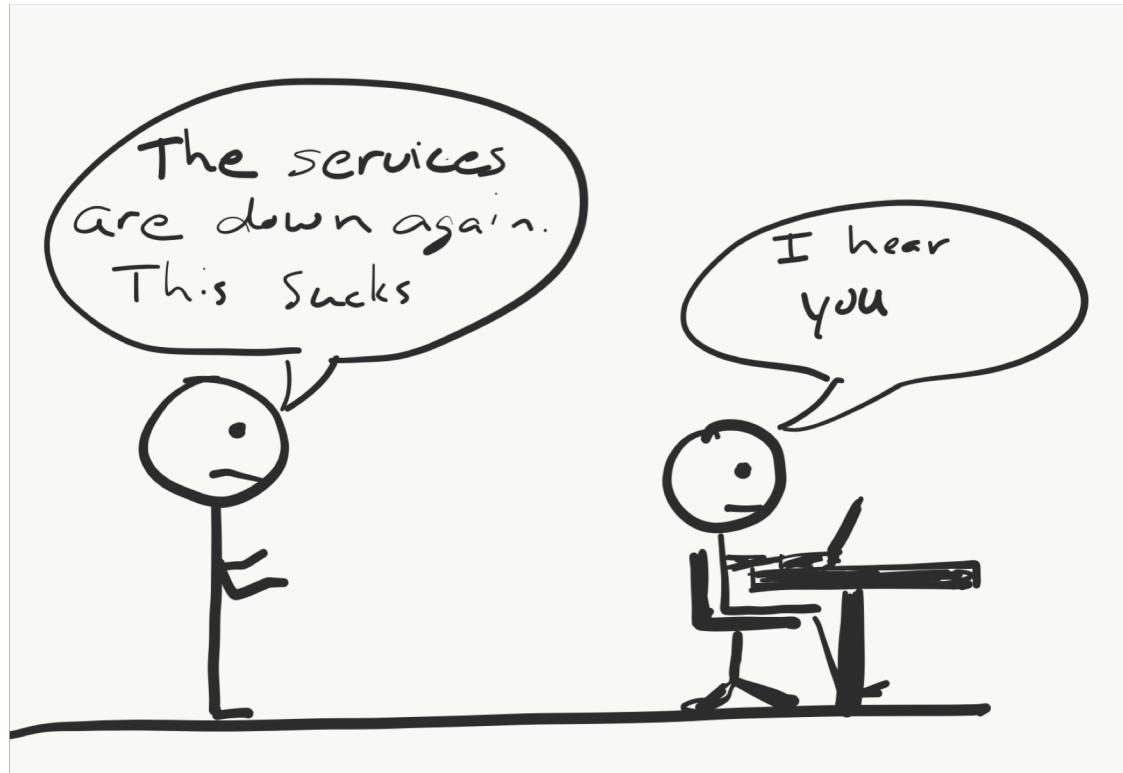
We love talking about ourselves.

We must make more room to listen



Communicate - Hearing is not listening

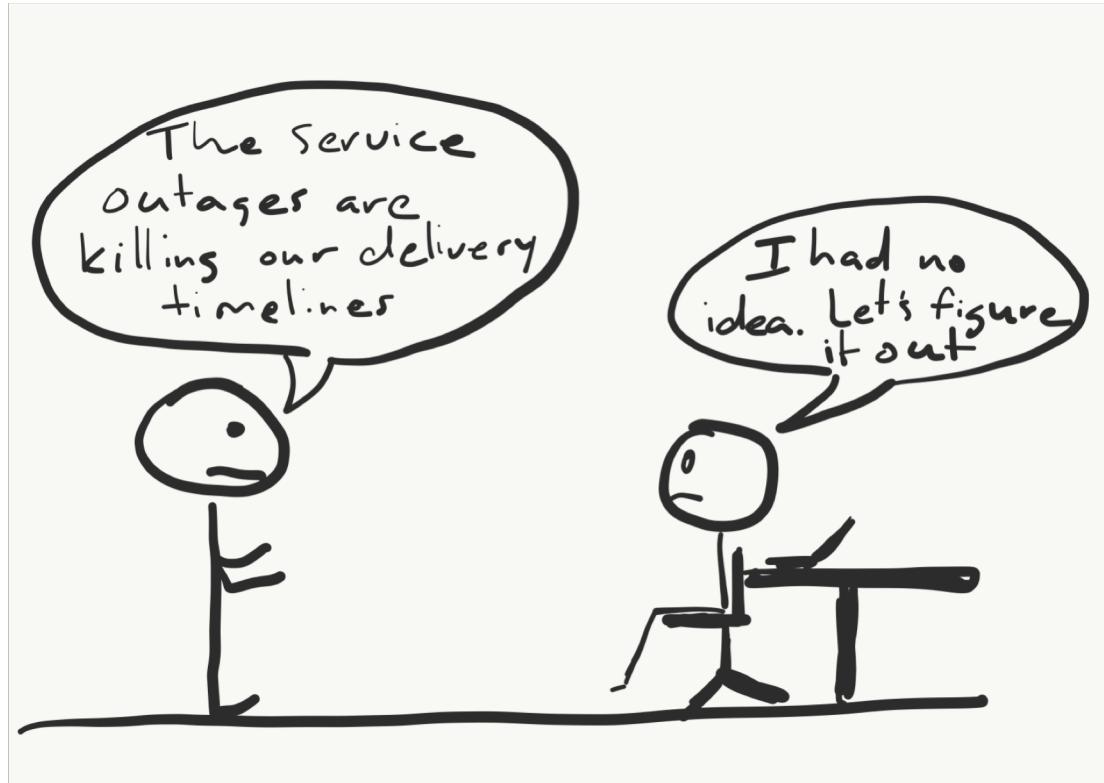
Just because you heard
Doesn't mean you listened



Communicate - Increase your empathy

Listen actively

Respond selflessly



Selfless - Thinking of others

Know it's not always about YOU

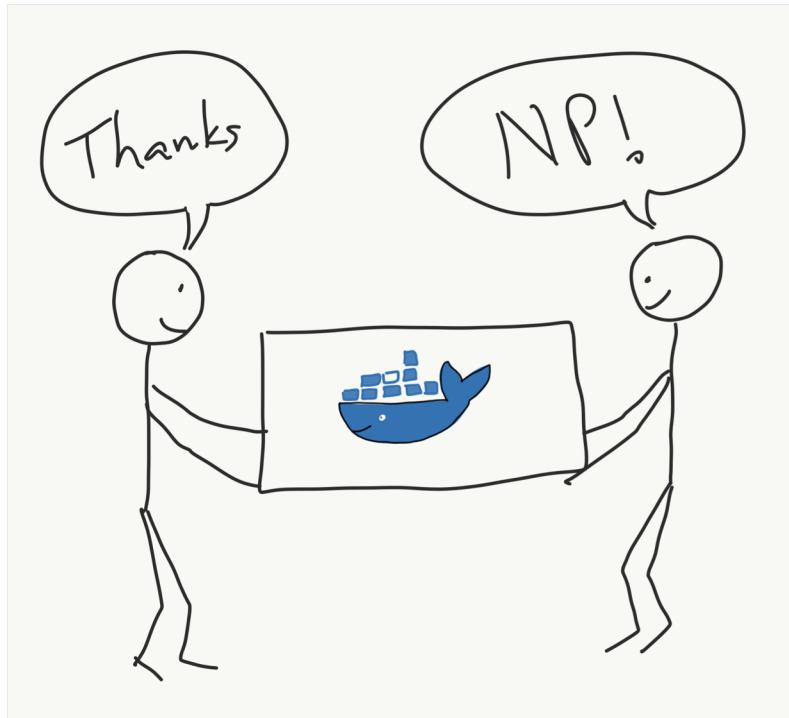
How does what you do impact others?



Selfless - Do for others

Sensitive to when others are in need

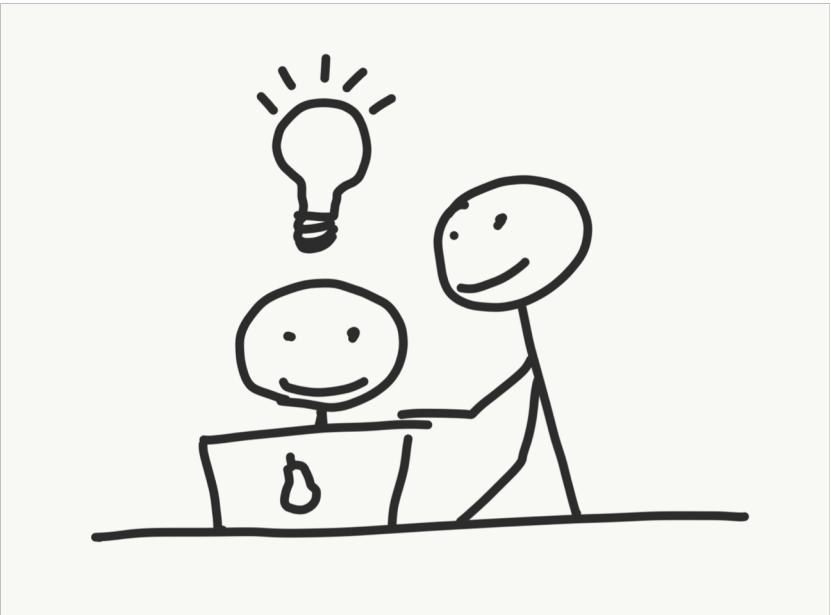
Dedicate time for helping others



Selfless - Teach others

Don't hoard knowledge

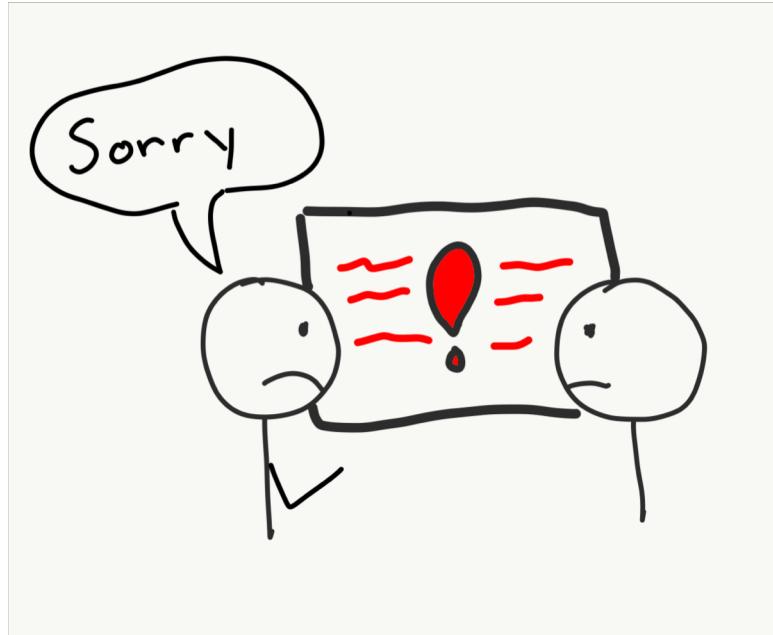
No stupid questions



Selfless - Be Trustworthy

Be honest

Be Transparent

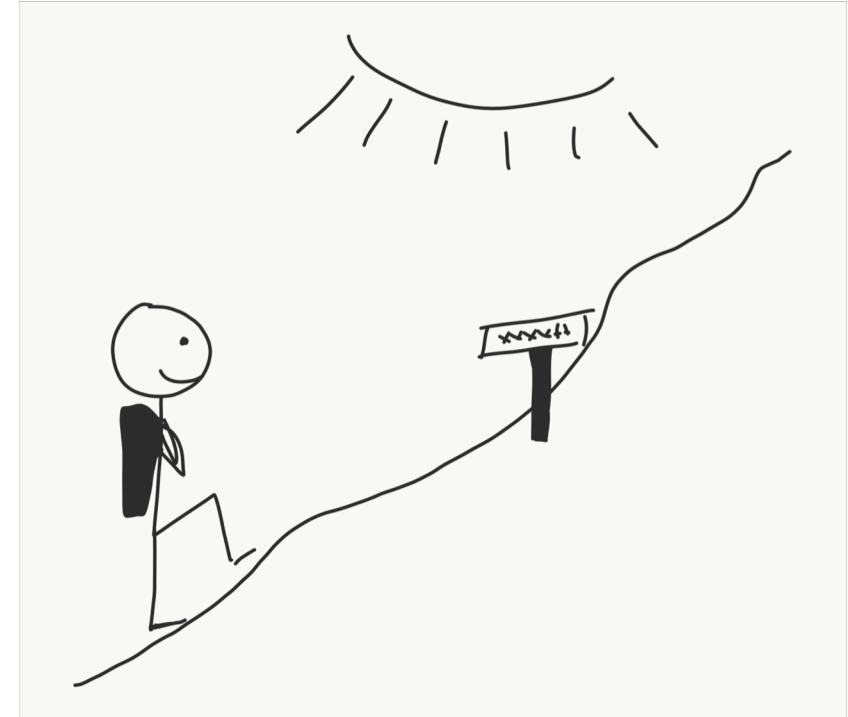


Self Care - Sense of Self

Keep and share your interests.

Be more than just work

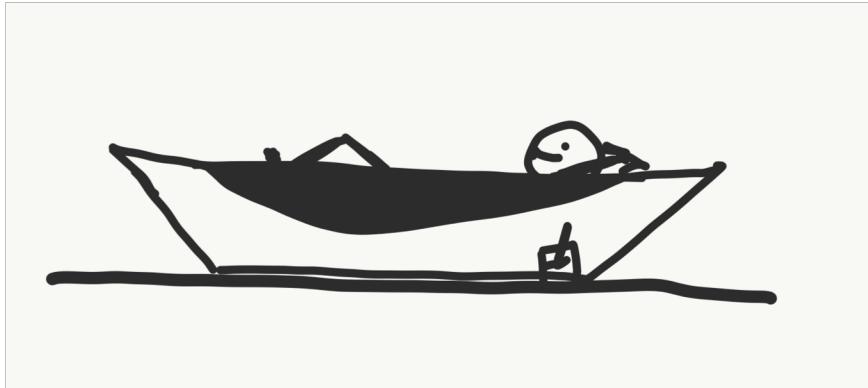
Apply interests to your work



Self Care - Make Me time

Take and enjoy vacations

Mental health days

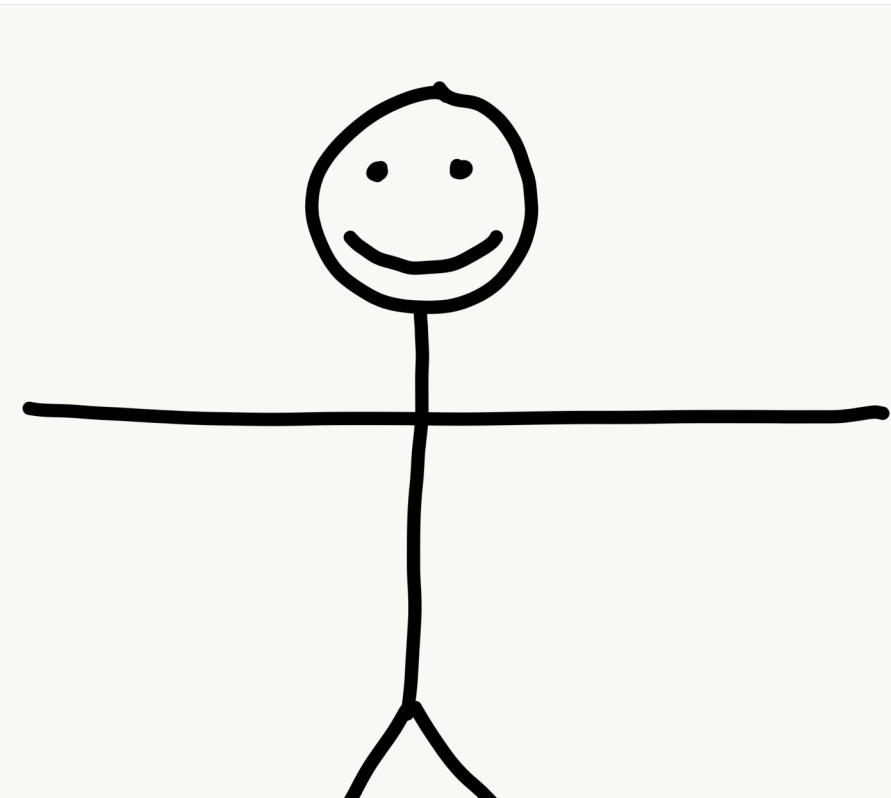


You're no good to others if you're not good for yourself

Self Care - Invest in Yourself

Expand your knowledge

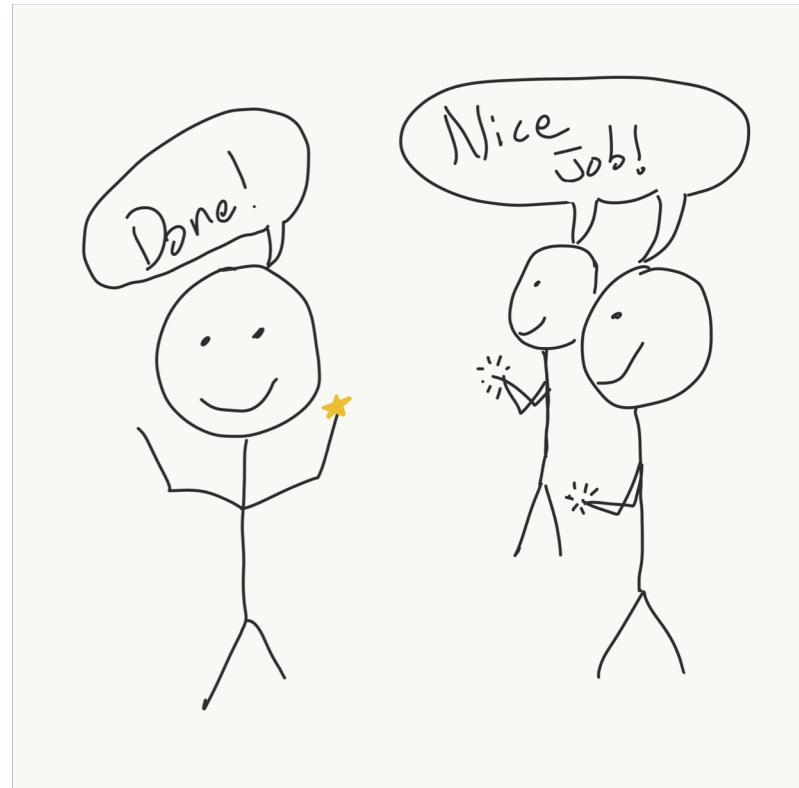
Increase your depth



Celebrate Together - Acknowledge

Acknowledge the successes of others

Praise vocally

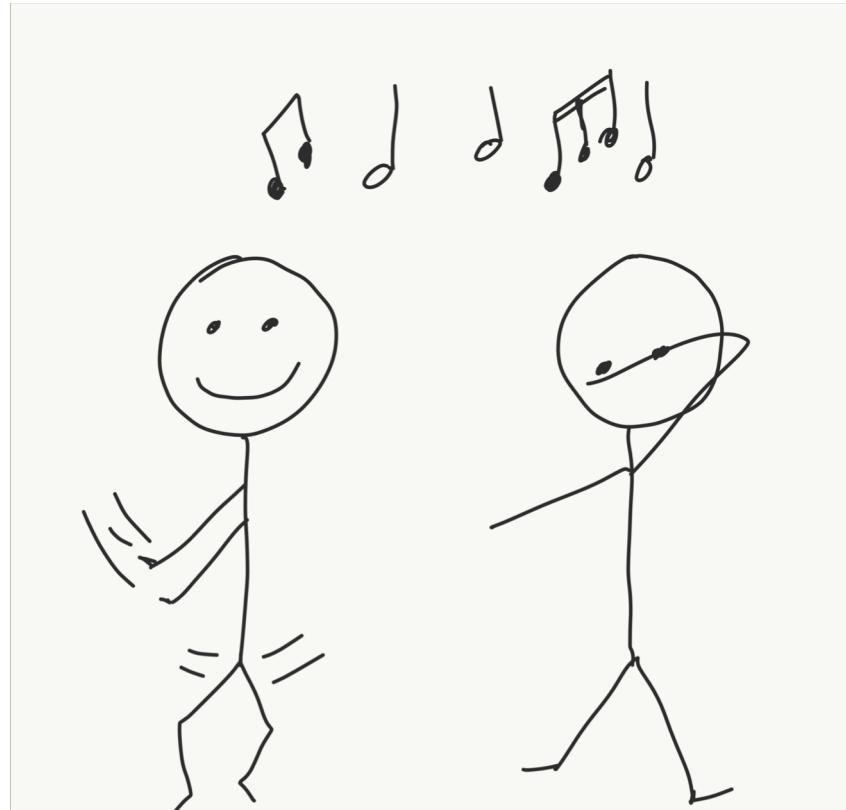


Celebrate - Take time to Celebrate

All work and no play makes Jack a dull boy

Celebrate milestone achievements

Re-sync



Being the right person
is about always
becoming more than
you were before **for**
the needs of others
AND yourself.