Ather Rizvi, MBA, MEng, PMP, SMC, ITIL

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PROFILE

EXECUTIVE

*Expert in the design, development, delivery and alignment of
technology and communication solutions to meet challenging business demands*

Leadership/Strategic Planning – 15 years of experience in assessing corporate wide IT solutions for infrastructure and application modernization and compliance.

Project Management & Execution – 7 years of experience in project management, planning, and execution of IT Infrastructure projects utilizing PMBOK principles, with extensive experience in contracts and tendering.

Human Resource – Establishes performance expectations, both individual and team, and completes appraisals regarding these expectations. Facilitates professional development/training opportunities for the department.

Financial – Monitors and approves where necessary purchases associated within the designated portions of the budgets assigned. Review and approve pricing from contracted services. Develops proposals for capital requests as required.

Technical – 15 years of experience in examining current state IT processes and proposing solutions that promote productivity improvements, agility and flexibility in IT functions and process improvement.

EXPERIENCE

Project Director, IMCHF – Remote   **Aug 2017 – Present**

Developing a strategy to digitize and transform paperless operations for IMCHF into a corporate wide Electronic Record system for a savings of over $10,000 per month to promote HIPAA and PHIPA compliance.

- Leading a company-wide digital transformation project to promote quality reporting, electronic record optimization and payment reform for operations.
- Influence executive leadership on decisions related to digitation through presentation of measurable benefits of process improvement such as customer satisfaction, growth in sales, efficiency through cloud and ubiquitous accessibility.
- Managing execution of plan across a cross-functional (operations, IT) team both centrally and in the field.
- Engaging managers and stakeholders on change management activities surrounding digital innovation to achieve privacy, security, IP, efficiency and progression.
- Leading a cross functional team of stakeholders to meet enterprise automation by over hauling of entire systems and infrastructure.
- Aligning the security control profile of the company by introducing Technical controls ITSG-33 (An IT Security Guidance published by CSEC).
- Provide expertise on emerging healthcare technology, such as wearable, informatics, bioelectronics, remote monitoring and distant yet instant care as well as relevant regulatory and industry developments.

IT Consultant, Social Enterprise for Canada - Newmarket   **Jan. 2015 – Aug. 2017**

Managed a large scale data centre move worth more than $100,000 to excel on SLAs related to internal and external clients. This resulted in real estate savings, improved service delivery, enhanced security, augmented scalability, quick disaster recovery and incessant business continuity.

- Led Service Delivery Managers and Operations to excel on KPI's related to performance
- Established, documented and implemented SOPs and SOX with Service Delivery Management teams to promote standardization across the organization.
- Managed Client Services to provide SaaS and IaaS services and resolving escalations related to SLAs and contractual obligations.

Business Consultant, Kii Naturals Inc. - Vaughan   **Jan. 2013 – Nov. 2014**
Restored operational and infrastructure controls on acquisition services to successfully enhance sales by $100,000; additionally, developed a plan for IT infrastructure enhancements to support business growth through customer retention, operational efficiencies, branding, partnership and collaboration.

- Devised plans on acquisition and ensured alignment of IT initiatives with strategic priorities such as SWOT and cost benefit analysis of existing vs acquired vs upgrade resources.
- Managed IT budget for local and overseas operational services valued at $1.5 million, including relationships with vendors, consultants and service providers.
- Managed IT budget for upgrade and acquisition projects including forecast of expenditures to ensure alignment within 99.99% of budget, time allocation and scope attainment.

Technical Consultant, SMP Canada – Richmond Hill   **Jan. 2012 – Dec. 2012**
Created a technological infrastructure for this start-up in the healthcare Industry. Led a team of technical and operation management personnel in the planning, defining, designing, building, testing and deployment stages.

- Created a brand new infrastructure from cabling to PCs to Servers to Switches to Routers to Security. LAN was dominated by IBM whereas WAN was dominated by Cisco workshop. Security was outsourced to 3rd party.
- Managed cross-functional product and project teams and sub-teams for core brands. It was a 10-member team, responsible for multi-tasking to cover more ground in this start-up without being limited by budget constraints. PMs were also hands-on technical people and support staff was inclined to carry out operational and logistics demands.

Director, Pearson Canada - Toronto   **Apr. 2001 – Nov. 2011**
Managed technological changes in the print and publishing Industry. Led a team of of technical staff, and operations personnel in the evaluation, synchronization, deployment, and management of current and future IT systems company-wide.

- Saved over $0.2 million by introducing Virtual VMWare to replace 45 servers with only 3 counterparts.
- Lowered equipment, warranty, inventory, and space allocation costs by outsourcing disaster recovery
- Converted Frame Relay Network to DS3 to dramatically accelerate data transfer 45-fold on wide area network.
- Pruned travel costs by $0.1 million by instituting video conferencing,
- Consolidated more than 100 terabytes worth of data across 3 locations into 1 centralized area by acquiring a Dell SAN (Storage Area Network) to optimize convenience when backing up crucial information.
- Collaborated with the Design team to archive large volumes of records saving in inventory costs.
- Established security policies in accordance with exacting U.S. Sarbanes Oxley standards and PCI compliance.

  Earlier Roles

Project Manager • Scotiabank, Toronto   08/2000 – 03/2001
Project Leader • CIBC, Toronto   06/2000 – 08/2000
Lead Network Analyst • Independent Order of Foresters, Toronto   11/1999 – 05/2000
Lead Network Analyst • Scotiabank, Markham   07/1999 – 11/1999
Network Analyst • Pathway Communications, Toronto   12/1998 – 05/1999
Network Administrator • Academy of Learning, Toronto   05/1997 – 12/1998

EDUCATION

Scrum Master Certified (**SMC**) designation   2019
Project Management Professional (**PMP**) designation   2010
Masters of Business Administration (**MBA**) degree   2010
IT Infrastructure Library (**ITIL**) designation   2008
Masters of Computer Engineering (**MEng**) degree   2005
Bachelor of Science in Biochemical Pharmacology (**BS**) degree   1997

PROFESSIONAL MEMBERSHIP

Project Management Institute • **Member in Good Standing**