

Ramone Scratchley

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SUMMARY OF QUALIFICATIONS

- C-level Executive with 10+ years experience managing and directing IT groups including, but not limited to developers, IT security, administration, networking, etc.
- Proven IT Leader with teams sized from 5 to 30 members
- Specific "hands-on" experience and willing to do whatever it takes to make sure projects are completed on time and within budget
- Forward thinking professional with expertise in virtualization, cloud and web based services, designing/developing IT systems and planning IT implementations
- Technical Implementation experience with Information Security Standards and Information Technology High Availability requirements HIPAA, SOC, PCI DSS, HITRUST ISO and Corporate governance.

TECHNICAL SKILLS AND CERTIFICATIONS

- **VMware Certified**
- **Cisco Networking Certified**
- **CompTIA Security+**
- **Certified Information Systems Security (CISSP)**
- **Certified Information System Auditor (CISA)**
- Microsoft Hyper V
- Private Cloud and Hybrid Cloud
- Data Storage (DELL EMC)
- Citrix and Citrix Cloud Platform
- Amazon Web Services (AWS)
- Security Services EC2, VPC, ELB, AMI, SNS, RDS, EBS, Cloud Watch, IAM, Route 53 DN Microsoft Azure and Google Cloud
- OpenID with SAML Tokenization requests Cisco Networking
- RedHat, Microsoft Server, CentOS Linux
- HTML, Ruby on and off rails, Perl scripting, MYSQLI, SQL, Oracle, Python, LAMP

EDUCATION

MS in Information Security Systems - UC Berkeley, Berkeley, CA	2017
BS in Computer Science & Security Infrastructure - ITT Technical Institute	2011

WORK EXPERIENCE

Tellus, LLC., Deerfield Beach, FL

December 2018 – Mar 2019

Designated Information Security Officer Contract

In this contracted role my main area of focus was providing my expertise in creating an action plan to execute a HITRUST certification engagement and the action plans surrounding this certification.

- Redeployment of Active directory within AWS Gov
- Implementation of Security Monitoring and Network integrity Monitoring Tools
- Implementation of DLP (Norton Enterprise)
- Performed risk assessment of Application Development life cycle and provided clarity on gaps that needed to be remediated
- Completed Vendor Audits
- Implementation Security Policies using AWS IAM
- Implementation of certificate Authority for secure management of certificate for hosted and mobile app deployment
- Worked on scoping for HITRUST, FEDRAMP, FISMA regulatory requirements

KPMG, Inc., Orlando, FL

July 2018 – September 2018

Information Security Consultant Contract

In this contracted role my main area of focus was providing my expertise in creating an action plan to maintain compliance within the cloud.

- Developed a migration strategy to move covered data from Amazon AWS to Microsoft Azure to maintain compliance within the GDPR security framework.
- Developed and modified policies for cloud security within PCI-DSS and GDPR security Framework

Healthfair, Inc., Orlando, FL

December 2015 - April 2018

Chief Information Security Officer

Lead the security Department and kept the company in compliance to adhere with healthcare based information security Standards and SLAs

- Developed and implemented Information Security Policies and Procedures
- Completed SSE16/18 SOC type One (1) and Type (2) (Information Security and High Availability Controls) in the Span of Less than a year
- Successfully implemented VMware environment moving from Citrix to establish a more robust and secure solution
- Implementation of VMware Horizons to improve scalability while improving security posture for the management of data also used VMware Horizons to provide more robust and secure solution for remote access via VPN through the deployment of thin apps
- Managed and implemented comprehensive Data Loss Prevention system and control parameters
- Successfully completed information Security Client Audits
- Completed successful migration of Microsoft Active Directory from 2003 to 2012 over VPN to remote domain controller then built and Maintained Active Directory GPO overall shares and permission security
- Conducted network risk analysis and remediation and Penetration testing
- Successfully completed HITRUST (Information Security Controls)
- Constantly conducted technical vulnerabilities and mitigated risks if found within Application Development and General Company Information Security Controls.
- Lead in the Hardware and Software acquisition process to ensure companies' security posture

was maintained.

- Mapped ISO 27002:2013 (Information Security Controls)
- Managed and Implemented ePhi and Phi Data Loss Prevention systems and scoped identifiers for internal ePhi management system
- Oversaw the operations of information security department and infrastructure growth with an annual budget exceeding 1.5 Million
- Maintained Cloud System Delivery for Client SLAs
- Maintained Secure Application Deployment program using Veracode and implemented Puppet to help with the development lifecycle

Reason for Leaving: Healthfair was acquired by Matrix, Inc. and as a result their corporate vision completely changed and the CISO position was eventually eliminated.

Bolt Techs Inc., Seattle Washington

November 2013 - January 2015

Chief Technical Officer

Lead the execution of technology strategy for technology platforms, partnerships, and external relationships while running the day to day operations of the company

- Built and managed a top-flight technology team and oversee research and development, as well as project management.
- Developed Custom based apache Hadoop application software with an aggressive security framework
- I provided visible leadership for the company within the technology community.
- Anticipated and reacted to major technology changes to ensure the maintenance of company leadership in the competitive landscape.
- I Established technical standards and ensure adherence to them for product development and company operations with RSA GRC platform
- I was Responsible for enterprise based implementations and deployments in VMware, vCloud, and AWS Developments with Oracle and SQL databases implementations using cognitive system based functions valued at \$38 Million
- Proposal preparation and review of SLA Based solutions
- Designed AW Cloud Formation templates to create custom sized VPC, subnets, NAT to ensure successful deployment of Web applications and database templates.
- Deployed application stacks to Microsoft Azure and Amazon Cloud
- Application Deployments & Environment configuration using Ansible based on client requirements
- Managed Lamp Architecture with the aid of Puppet
- Created PCI-DSS Compliance system and governance SIMPLE BANK

Reason for Leaving: Had to resign position due to health reasons as well as needing to relocate to Central Florida to be closer to aging parents

The Cloud City Group, Toronto Canada

November 2012 – November 2013

Chief Technical Officer

In partnership with the company's founders, I identified opportunities and risks for delivering the company's services as a web-based business, including identification of competitive services, opportunities for innovation, and assessment of marketplace obstacles and technical hurdles to the business success.

- I identified technology trends and evolving social behavior that may support or impede the success of the business.
- I evaluated and identify appropriate technology platforms (including web application frameworks and the deployment stack) for delivering the company's services.
- I lead strategic planning to achieve business goals by identifying and prioritizing development initiatives and setting timetables for the evaluation, development, and deployment of all web-

based services.

- Participated as a member of the senior management team in establishing governance processes of direction and control to ensure that objectives are achieved, risks are managed appropriately and the organization's resources are used responsibly, particularly in the areas of software development, office networks and computers, and telecommunications.
- I collaborated with the appropriate departments to assess and recommend technologies that support company organizational needs.
- I established a governance process that meets government, partner, and company expectations for customer information privacy using Archer GRC
- Directed development and execution of an enterprise-wide information security plan that protects the confidentiality, integrity, and availability of the company's data and servers.
- Directed development and execution of an enterprise-wide disaster recovery and business continuity plan.
- Developed banking solutions for Digicel Bermuda lead in Security implementation ISO 27034 application PCI-DSS compliance CPNI, SOX, SOC

Reason for Leaving: Cloud City Group was acquired by their client and as such they required a proprietary system and therefore the original executive management of Cloud City Group was released from their duties

Tech Data - Cyber Fraud Prevention & Investigation Department,
Lead Analyst, Saint Petersburg Florida

December 2011 - August 2012

- I conducted highly complex and high-profile investigations thoroughly within assigned region.
- I gathered, tracked, and reviewed all internal and external leads related to internal and external fraud. Communicated my findings to management & law enforcement as appropriate.
- Accurately documented investigation information and findings in case management system.
- Researched and took action on new methods of fraud. Analyzed and identified fraudulent transactions based on actionable intelligence to mitigate reputation and financial risk.
- Ensured proper mitigation efforts are taken on any/all significant intelligence leads related to fraud and risk issues.
- Recognized opportunities for addressing fraud issues, risks and exposures and influences management to engender action and took responsibility for addressing problems.
- Advised business partners on issues of suspected fraud and provided counsel on product, technology and business issues that have fraud implications. Conducted training sessions as assigned.
- Maintained a good working relationship with my peers. Developed and maintains working relationship with key clients.
- I maintained strong liaison and relationships with all federal, state and local law enforcement and regulatory agencies

IBM Florida, Jacksonville Florida
Cloud Virtualization Manager

January 2009 - November 2011

- Created Cloud Visualization Solutions for small businesses and Large Enterprises
- Managed a team of six (14) IBM Virtualization processes
- Defined the scope of the project in collaboration with senior management
- I created a detailed work plan which identifies and sequences the activities needed to successfully complete the project
- Determined the resources (time, money, equipment, etc.) required to complete the project
- Developed a schedule for project completion that effectively allocates the resources to the activities

- Reviewed the project schedule with senior management and all other staff that will be affected by the project activities; revise the schedule as required
- Determined the objectives and measures upon which the project will be evaluated at its completion