

## Contact

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## Top Skills

IT Management  
Leadership  
SharePoint

## Languages

English (Native or Bilingual)  
Spanish (Native or Bilingual)

## Certifications

Certified Lean Six Sigma Black Belt  
(ICBB)  
Programming in C#  
CIW Web Development Professional  
MCP  
Certified Scrum Master (CSM)

# Andy Gonzalez

Manager of Solutions Architecture / Engineering  
Miami/Fort Lauderdale Area

## Summary

IT operations leader, program management, enterprise architecture, technology evaluation and selection, IT organization transformation and outsourcing, application development, enterprise application migration / implementations, analytics/BI, HIT, Healthcare/Insurance. Expert improving Collaboration, Communication, Process Re-engineering, boosting Productivity and delivering Enterprise Solutions.

### Recently Certified:

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- \* ITIL Foundation Certificate in IT Service Management
- \* Certified Scrum Master (CSM)
- \* IASSC Certified Lean Six Sigma Black Belt (ICBB)

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## Experience

PayerFusion Holdings LLC  
Manager of Solutions Architecture / Engineering  
June 2018 - Present  
Miami/Fort Lauderdale Area

- \*Manage all areas of IT (Project Management, Software Development, Infrastructures ( Cloud/ On Premise ), Business Applications ( CMS, CRM, SharePoint ) , Systems Engineering, Network Engineering, Telecom, Information Security, IT Governance and Help Desk)
- \*Overseeing technical projects in alignment with organizational goals.
- \*Directing the effective delivery of networks, development, and disaster recovery systems and processes.
- \*Working with engineers to find solutions to manage business activities.
- \*Supervising a team of workers, while working closely with management, external vendors and advisers.
- \*Preparing yearly budgets and presenting proposals for capital projects to senior management.
- \*Leading efforts to improve IT processes.

- \*Identify security vulnerabilities and eliminate them with strategic solutions that increase data safety.
- \*Direct and support implementation of software and hardware upgrades.
- \*Identify and recommend new technology solutions that we can implement in our department.
- \*Defined IT Policies and Procedures.
- \*Defined Change Management process and committee.
- \*Defined and Manage Cloud (Azure) and On-Premise Infrastructures.
- \*Responsible for attracting and retaining top talented employees.
- \*Manage company websites based on WordPress (registrar, hosts and SSL certificates)
- \*Manage and prioritize projects/requests using PMI (PMP) and Scrum methodologies.
- \*Manage SDLC.
- \*Manage Development, Testing and Production environments.
- \*Manage development and infrastructure team

#### Managed Systems/Services/Technologies:

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- Azure
- Office 365 (SharePoint, Dynamics 365, Flows, OneNote, Power BI, PowerApps, OneDrive, Teams, Exchange, Yammer, Skype...)
- Servers (AD, DHCP, DNS, Web, FTP, SMTP, Reports, Files, SQL)
- Network (Routers, Switches, Firewall)
- RingCentral (Telecom)
- CMS
- CRM
- Jira
- Microsoft Project
- Visual Studio
- Team Foundation Server
- Power BI/SSRS
- SolarWinds
- Telerik (Kendo UI)

#### Leon Medical Centers

Solutions Architect / SharePoint Administrator

March 2016 - June 2018 (2 years 4 months)

Doral

- \* Defined/Implemented a new Physical/Logical/Information Architecture.

- \* Provide input to business relationship management teams regarding improvement goals for business divisions or functions that can be achieved with Enterprise solutions.
- \* Identify opportunities for technology improvements, improved organizational efficiency and effectiveness, and innovative solutions to help achieve business benefits through SharePoint development.
- \* Proactively work to reduce costs and improve productivity (continuous improvement)
- \* Ensure the team is diligent in creating thorough solution documentation that can be used as input into future development tasks and training.
- \* Motivate team members to work collaboratively and effectively.
- \* Responsible for building the framework and features of the portal.
- \* Responsible for Capacity Planning and Topology.
- \* Defined new intranet Governance and Establish Best Practices.
- \* Defined the Disaster Recovery Strategy.
- \* Linked and configured OWA and PWA servers to the Production Farm.
- \* Created Global Navigation using Manage Metadata Service App.
- \* Migrated content from Shared Drive to SharePoint Site Collections. Shared Drive will be completely eliminated.
- \* Responsible for Vendors collaboration and Vendors management.
- \* Responsible for managing the intranet that will be the main business app for the users to do their daily computer related jobs.
- \* Configured and used Metalogix and AvePoint solutions for the Production and Development Farms.
- \* Build forms using Infopath 2013 and SharePoint Designer 2013.
- \* Mentor and Train other technical and non technical resources.
- \* Setup Office 365 / SharePoint Online Services, Security and Information Architecture.

#### Systems Integration:

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- \* Footprints (Ticketing System)
- \* Tableau and SSRS(Reports)
- \* Project Server 2013
- \* Office Web Apps Server 2013
- \* Citrix Apps (Storefront)
- \* Yammer (Enterprise)
- \* Office 365
- \* Google Analytics
- \* Epic

\* ADP

### Independent Living Systems, LLC

SharePoint Administrator / Developer

December 2014 - March 2016 (1 year 4 months)

Doral, FL

- Responsible for the SharePoint/SQL architecture design, planning, implementation, testing, and maintenance.
- SharePoint development.
- Manage Metadata
- IT Project Manager
- SQL Programming
  - Migrated SharePoint Content and Configuration Databases to new clustered SQL server.
  - SQL Server Reporting Services (SSRS).
  - SDLC
  - Enterprise Software Architecture
- Deployed Microsoft BI solutions on the SharePoint/SQL Server stack and applications via Visual Studio.
- Demonstrated ability to work well with clients and provide technical direction in a multidisciplinary team environment.
- Makes recommendations regarding changes to current standards as appropriate and keeps abreast of new technology developments.
- Available on call 24 hours a day, 7 days a week.
- Security, configuration, maintenance, and expansion of the Enterprise SharePoint Sites and SharePoint based applications.
- Coordination with business teams and IT teams (Active Directory, Development, DBAs, and Security) to support implemented SharePoint architecture that utilizes best practices and meets Enterprise objectives.
- \* Web Applications Development
  - Deployment of SharePoint functionality and assisting users in utilizing SharePoint (Rollout, Training, transitioning responsibilities to other teams).

### Miami-Dade County

Systems Analyst / Programmer

November 2013 - December 2014 (1 year 2 months)

Miami International Airport

- IT Project Manager
- Expert in SQL development/Programming and Integration to SharePoint using BCS.

- SQL Server Reporting Services (SSRS).
- SDLC
- Expert with SharePoint 2010 / 2013 development and administration including ASP.net / C# and web parts for custom development.
- Manage Metadata
- Available on call 24 hours a day, 7 days a week.
- Makes recommendations regarding changes to current standards as appropriate and keeps abreast of new technology developments.
- Ensure the success of the team's duties, reporting and BI initiatives.
- Ensure the development of quality documentation for all critical Project
- Coordinate with technical team during technical architecture design reviews, development and implementation of critical Project
- Project management as required
- Security, configuration, maintenance, and expansion of the Enterprise SharePoint Sites and SharePoint based applications. Strong focus on Web/ SharePoint Solutions and SharePoint Administration enabling rapid solution implementation lifecycle.
- Maintaining information architecture and ongoing administration of all Site collections, Monitoring, Integration, Data Feeds, deployment of solution packages
- Maintaining and enforcing enterprise portal governance and best practices for rapid solution development.
- \* Web Applications Development
- Performs other related duties as assigned

## Mundo Stores Inc

Director of Engineering ( Consultant )

January 2009 - March 2014 (5 years 3 months)

Miami, Florida

- As Director of Engineering, I was able to attract, hire and manage a highly technical team responsible for the migration to client/server technologies, development of corporate internet/intranet sites, system integration and real-time electronic data interfaces corporate internet/intranet sites, system integration, real-time electronic data interfaces
- Designed and Implemented Software/Infrastructure Architecture.
- Responsible for Processes Improvement. Used ITIL standards
- Responsible for the CRM System
- Developed and designed external and internal sites ( HTML, CSS, JavaScript, ASP.NET, C#)
- Responsible for the Engineering and Project Management teams.

- Integrated and Maintained SQL Databases.
- Assists management in planning, resource allocation, Project estimation, and scheduling for various Projects and initiatives
- Provides support and guidance to the Project teams in performing their assignments, tasks, and monitoring the successful delivery (execution)
- Oversee the development of business requirements documents that meet customer's business needs.
- Security, configuration, maintenance, and expansion of the Enterprise SharePoint Sites and SharePoint/Web based applications. Strong focus on Web/SharePoint Solutions and SharePoint Administration enabling rapid solution implementation lifecycle.
- Coordination with business teams and IT teams (Active Directory, Development, DBAs, and Security) to support implemented SharePoint architecture that utilizes best practices and meets Enterprise objectives.
- Maintained and enforced enterprise portal governance and best practices for rapid solution development.

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## Education

### Western Governors University

Master of Business Administration (MBA), Information  
Technology · (2013 - 2016)

### Western Governors University

Bachelor of Science Information Technology - Software, Web Applications  
Development · (2012 - 2013)

### New Horizons

20461 - Querying Microsoft SQL Server · (2014 - 2014)

### New Horizons

10175 - Microsoft SharePoint 2010, Application Development · (2014 - 2014)