

Contact

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Top Skills

Disaster Recovery

Security

Information Technology

Languages

English (Native or Bilingual)

Portuguese (Native or Bilingual)

Publications

Millstone Advancing Inventory Management

Inventory Management System enables online tracking

Millstone Medical Outsourcing Introduces Advanced Version of Online Inventory Management System

Millstone Medical Outsourcing Advances Software, Hardware

Andre Furtado

Technology and Innovation Leader
Orange, Connecticut

Summary

Technology leader of MedOptions, the nation's leading provider of behavioral health services to skilled nursing and assisted living facilities. MedOptions provides comprehensive assessments and treatments through a multidisciplinary team of Psychiatrists, Psychologists, Nurse Practitioners, and Licensed Clinical Social Workers. MedOptions is a portfolio company of Summit Partners.

Previously, Director of IT for Optimus Health Care, a non-profit community health center and Connecticut's largest provider of primary health care services, in the center of communities, providing the full range of care people need most, when and where they need it—whether or not they have health insurance.

Prior to Optimus Health Care, Director of IT Services for Millstone Medical Outsourcing, a trusted partner of medical device manufacturers worldwide. A leading provider of post manufacturing services, offering quality critical inspection, sterile and non-sterile packaging, loaner kit processing and finished goods distribution with unparalleled focus on quality.

Experience

MedOptions

Director Of Technology

January 2019 - Present

Responsible for the security, management, strategy and execution of Information and Technology for our organization. Overseeing technical projects in alignment with organizational goals. Directing the effective delivery of networks, development, and disaster recovery systems and processes.

Restructured the IT department personnel, policies and procedures in order to provide a more streamlined and efficient applications and desktop support for our end users.

Built Datawarehouse using SQL, gathering data from multiple EMR systems, SalesForce, and GreatPlains to provide a comprehensive reporting tool for MedOptions.

Designed New Information and Technology security programs as well Disaster Recovery (DR) plans.

Through a detailed and extensive assessment of our network and firewalls, my team and I found and resolved numerous vulnerabilities to our network.

Implemented Azure Active Directory for hundreds of remote users, to allow for full management of our devices as well as password and account security.

Created a policy and procedure to track all inventory both remote and local to ensure we know the location and user for all our assets.

Redesigned the current virtual environment to create a high availability configuration for our VDIs. improved performance, added additional levels of security at no additional cost to the company.

Implemented a plan for a 30-day local backup (previously 15 days), and cloud backup solution for all our VM Environment as part of a newly built DR plan at no additional cost to the company.

Through my initial vulnerability assessment, I identified over 15 items that we were able to address with 45 days of my initial employment at no additional cost.

Created and implemented security and monitoring tools to help monitor for unusual activity of logons, network access, and sever activity.

Optimus Health Care

Director of IT

July 2012 - January 2019 (6 years 7 months)

Bridgeport, ct

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- Overseeing technical projects in alignment with organizational goals. Directing the effective delivery of networks, development, and disaster recovery systems and processes.
- Responsible for the strategic and tactical planning, development, evaluation, and coordination of the information and technology systems in support of the company's business objectives
- Successfully managed the migration and merger of two different EMR systems.
- Deployed a hybrid office 365 environment for exchange, azure active directory, teams, planner, power bi, yammer, one drive. (SAAS, PAAS, IAAS)
- Increased audit compliance by standardizing weekly project tracking and reporting.
- Provide leadership and vision for the IT department include strategic planning of information systems.
- Develop strategic direction for the information systems plan including technology deployment plans and departmental budgets.
- Direct all information technology and network system deployment and maintenance including all IT infrastructure, wireless communications, PC systems, local networks and mobile environment.
- Create operational policies, procedures, standards, guidelines and best practices.
- Recruit, hire and train IT staff, project managers, and engineer/network administrators.
- Ensure project completion by coordinating resources and timetables with user departments, IT staff and data center employees.
- Create financial forecasts, outline expenditures and modify budget when necessary.
- Assess new innovative technologies, mission critical systems, security, and communications and business continuity.

Millstone Medical Outsourcing

Director of IT Services

December 2001 - July 2012 (10 years 8 months)

- Participate in strategic and operational governance processes of the business organization as a member of the senior management team.
- Lead IT strategic and operational planning to achieve business goals by fostering innovation, prioritizing IT initiatives, and coordinating the evaluation,

deployment, and management of current and future IT systems across the organization.

- Develop and maintain an appropriate IT organizational structure that supports the needs of the company.
- Establish IT departmental goals, objectives, and operating procedures.
- Assess and communicate risks associated with IT investments.
- Develop, track, and control the information technology annual operating and capital budgets.
- Develop business case justifications and cost/benefit analyses for IT spending and initiatives.
- Coordinate and facilitate consultation with stakeholders to define Tribal and systems requirements for new technology implementations.
- Ensure continuous delivery of IT services through oversight of service level agreements with end users and monitoring of IT systems performance.
- Ensure IT system operation adheres to applicable laws and regulations.
- Establish lines of control for current and proposed information systems.
- Direct development and execution of an enterprise-wide disaster recovery and Government continuity plan.
- Review hardware and software acquisition and maintenance contracts and pursue master agreements to capitalize on economies of scale.
- Assess and make recommendations on the improvement or re-engineering of the IT organization.
- Promote and oversee strategic relationships between internal IT resources and external entities, including government, vendors, and partner organizations.
- Supervise recruitment, development, retention, and organization of all IT staff in accordance with corporate budgetary objectives and personnel policies.

Education

University of Massachusetts Dartmouth

BS, Computer Science · (2003 - 2008)