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Top Skills

IT Management
Leadership
SharePoint

Languages

English (Native or Bilingual)
Spanish (Native or Bilingual)

Certifications

Certified Lean Six Sigma Black Belt
(ICBB)
Programming in C#
CIW Web Development Professional
MCP
Certified Scrum Master (CSM)

Andy Gonzalez - MBA, CSM

Manager of Solutions Architecture / IT at PayerFusion Holdings LLC
Miami/Fort Lauderdale Area

Summary

Operations leader, program management and delivery, enterprise architecture, technology evaluation and selection, IT organization transformation and outsourcing, application development, enterprise application migration / implementations, analytics/ BI, HIT, Healthcare/Insurance. Expert improving Collaboration, Communication, Process Re-engineering, boosting Productivity and delivering Enterprise Solutions.

Recently Certified:

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- * ITIL Foundation Certificate in IT Service Management
- * Certified Scrum Master (CSM)
- * IASSC Certified Lean Six Sigma Black Belt (ICBB)

Experience

PayerFusion Holdings LLC
Manager of Solutions Architecture / IT
June 2018 - Present
Miami/Fort Lauderdale Area

- *Manage all areas of IT (Project Management, Software Development, Infrastructures (Cloud/ On Premise), Business Applications (CMS, CRM, SharePoint) , Systems Engineering, Network Engineering, Telecom, Information Security, IT Governance and Help Desk)
- *Overseeing technical projects in alignment with organizational goals.
- *Directing the effective delivery of networks, development, and disaster recovery systems and processes.
- *Working with engineers to find solutions to manage business activities.
- *Supervising a team of workers, while working closely with management, external vendors and advisers.
- *Preparing yearly budgets and presenting proposals for capital projects to senior management.
- *Leading efforts to improve IT processes.

- *Identify security vulnerabilities and eliminate them with strategic solutions that increase data safety.
- *Direct and support implementation of software and hardware upgrades.
- *Identify and recommend new technology solutions that we can implement in our department.
- *Defined IT Policies and Procedures.
- *Defined Change Management process and committee.
- *Defined and Manage Cloud (Azure) and On-Premise Infrastructures.
- *Responsible for attracting and retaining top talented employees.
- *Manage company websites based on WordPress (registrar, hosts and SSL certificates)
- *Manage and prioritize projects/requests using PMI (PMP) and Scrum methodologies.
- *Manage SDLC.
- *Manage Development, Testing and Production environments.
- *Manage development and infrastructure team

Managed Systems/Services/Technologies:

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- Azure
- Office 365 (SharePoint, Dynamics 365, Flows, OneNote, Power BI, PowerApps, OneDrive, Teams, Exchange, Yammer, Skype...)
- Servers (AD, DHCP, DNS, Web, FTP, SMTP, Reports, Files, SQL)
- Network (Routers, Switches, Firewall)
- RingCentral (Telecom)
- CMS
- CRM
- Jira
- Microsoft Project
- Visual Studio
- Team Foundation Server
- Power BI/SSRS
- SolarWinds
- Telerik (Kendo UI)

Leon Medical Centers

Solutions Architect / SharePoint Administrator - IT / Information Technology / Information Systems

March 2016 - June 2018 (2 years 4 months)

Doral

- * Defined/Implemented a new Physical/Logical/Information Architecture.
- * Provide input to business relationship management teams regarding improvement goals for business divisions or functions that can be achieved with Enterprise solutions.
- * Identify opportunities for technology improvements, improved organizational efficiency and effectiveness, and innovative solutions to help achieve business benefits through SharePoint development.
- * Proactively work to reduce costs and improve productivity (continuous improvement)
- * Ensure the team is diligent in creating thorough solution documentation that can be used as input into future development tasks and training.
- * Motivate team members to work collaboratively and effectively.
- * Responsible for building the framework and features of the portal.
- * Responsible for Capacity Planning and Topology.
- * Defined new intranet Governance and Establish Best Practices.
- * Defined the Disaster Recovery Strategy.
- * Linked and configured OWA and PWA servers to the Production Farm.
- * Created Global Navigation using Manage Metadata Service App.
- * Migrated content from Shared Drive to SharePoint Site Collections. Shared Drive will be completely eliminated.
- * Responsible for Vendors collaboration and Vendors management.
- * Responsible for managing the intranet that will be the main business app for the users to do their daily computer related jobs.
- * Configured and used Metalogix and AvePoint solutions for the Production and Development Farms.
- * Build forms using Infopath 2013 and SharePoint Designer 2013.
- * Mentor and Train other technical and non technical resources.
- * Setup Office 365 / SharePoint Online Services, Security and Information Architecture.

Systems Integration:

- * Footprints (Ticketing System)
- * Tableau and SSRS(Reports)
- * Project Server 2013
- * Office Web Apps Server 2013
- * Citrix Apps (Storefront)
- * Yammer (Enterprise)
- * Office 365
- * Google Analytics

* Epic

* ADP

Independent Living Systems, LLC

SharePoint Administrator / Developer - IT / Information Technology /
Information Systems

December 2014 - March 2016 (1 year 4 months)

Doral, FL

- Responsible for the SharePoint/SQL architecture design, planning, implementation, testing, and maintenance.
 - SharePoint development.
 - Manage Metadata
 - IT Project Manager
- SQL Programming
 - Migrated SharePoint Content and Configuration Databases to new clustered SQL server.
 - SQL Server Reporting Services (SSRS).
 - SDLC
 - Enterprise Software Architecture
- Deployed Microsoft BI solutions on the SharePoint/SQL Server stack and applications via Visual Studio.
- Demonstrated ability to work well with clients and provide technical direction in a multidisciplinary team environment.
- Makes recommendations regarding changes to current standards as appropriate and keeps abreast of new technology developments.
- Available on call 24 hours a day, 7 days a week.
- Security, configuration, maintenance, and expansion of the Enterprise SharePoint Sites and SharePoint based applications.
- Coordination with business teams and IT teams (Active Directory, Development, DBAs, and Security) to support implemented SharePoint architecture that utilizes best practices and meets Enterprise objectives.
- * Web Applications Development
 - Deployment of SharePoint functionality and assisting users in utilizing SharePoint (Rollout, Training, transitioning responsibilities to other teams).

Miami-Dade County

Systems Analyst / Programmer - IT / Information Technology /
Information Systems

November 2013 - December 2014 (1 year 2 months)

Miami International Airport

- IT Project Manager

- Expert in SQL development/Programming and Integration to SharePoint using BCS.
- SQL Server Reporting Services (SSRS).
- SDLC
- Expert with SharePoint 2010 / 2013 development and administration including ASP.net / C# and web parts for custom development.
- Manage Metadata
- Available on call 24 hours a day, 7 days a week.
- Makes recommendations regarding changes to current standards as appropriate and keeps abreast of new technology developments.
- Ensure the success of the team's duties, reporting and BI initiatives.
- Ensure the development of quality documentation for all critical Project
- Coordinate with technical team during technical architecture design reviews, development and implementation of critical Project
- Project management as required
- Security, configuration, maintenance, and expansion of the Enterprise SharePoint Sites and SharePoint based applications. Strong focus on Web/ SharePoint Solutions and SharePoint Administration enabling rapid solution implementation lifecycle.
- Maintaining information architecture and ongoing administration of all Site collections, Monitoring, Integration, Data Feeds, deployment of solution packages
- Maintaining and enforcing enterprise portal governance and best practices for rapid solution development.
- * Web Applications Development
- Performs other related duties as assigned

Mundo Stores Inc

Director of IT (Consultant)

January 2009 - March 2014 (5 years 3 months)

Miami, Florida

- As Director of IT, I was able to attract, hire and manage a highly technical team responsible for the migration to client/server technologies, development of corporate internet/intranet sites, system integration and real-time electronic data interfaces corporate internet/intranet sites, system integration, real-time electronic data interfaces
- Designed and Implemented Software/Infrastructure Architecture.
- Responsible for Processes Improvement. Used ITIL standards
- Responsible for the CRM System

- Developed and designed external and internal sites (HTML, CSS, JavaScript, ASP.NET, C#)
- Responsible for the Engineering and Project Management teams.
- Integrated and Maintained SQL Databases.
- Assists management in planning, resource allocation, Project estimation, and scheduling for various Projects and initiatives
- Provides support and guidance to the Project teams in performing their assignments, tasks, and monitoring the successful delivery (execution)
- Oversee the development of business requirements documents that meet customer's business needs.
- Security, configuration, maintenance, and expansion of the Enterprise SharePoint Sites and SharePoint/Web based applications. Strong focus on Web/SharePoint Solutions and SharePoint Administration enabling rapid solution implementation lifecycle.
- Coordination with business teams and IT teams (Active Directory, Development, DBAs, and Security) to support implemented SharePoint architecture that utilizes best practices and meets Enterprise objectives.
- Maintained and enforced enterprise portal governance and best practices for rapid solution development.

Education

Western Governors University

Master of Business Administration (MBA), Information
Technology · (2013 - 2016)

Western Governors University

Bachelor of Science Information Technology - Software, Web Applications
Development · (2012 - 2013)

New Horizons

20461 - Querying Microsoft SQL Server · (2014 - 2014)

New Horizons

10175 - Microsoft SharePoint 2010, Application Development · (2014 - 2014)