# Carlos Lacayo Artiles

**Date of Birth:** April 21st, 1986
**Phone:** (505) 7530 9566
**E-mail:** carlos.lacayo@outlook.com

## 💼Work Experience

### Chief Operation Manager, JuegaOK, 2017 – Actual
Services: Software development and infrastructure services.
Team: 15 people

- Plan the general and specific objectives of the Company in the short and long term.
- Lead the strategic management of the organization.
- Direct, control and align the performance of the areas.
- Analyze the financial, administrative and operational problems of the Company.

### Chief Technology Officer, IDEAY, 2014 – 2017
Services: Internet Service Provider
Team: 10 people

- Prepare and execute the annual budget according to the needs of the company.
- Plan, design, execute and monitor the strategies of information technology.
- Participate in the development of business strategies for continuous improvement.
- Lead a team for internal and external support, software development and business intelligence.

### Development Manager, AJA, 2013 – 2014
Services: Software development
Team: 7 people

- Plan, execute and direct the administrative and operational management of the area.
- Formulate and propose the General Management standards, policies and procedures for the best performance of the activities related to the operation.
- Supervise the formulation, execution and evaluation of the annual budget.
- Monitor all the stages of development projects.
- Direct contact with clients to provide information or solution to inconveniences.

### Project Coordinator, AJA, 2011 – 2013
Services: Software development
Team: 4 people

- Manage software development and implementation projects in national and international companies.
- Coordinate a team to comply with the established work schedule.
- Feedback to General Management and Clients about the progress, inconveniences and solutions.

### Analyst and Developer, AJA, 2008 – 2010
Services: Software development

- Obtaining requirements of the needs of the clients.
- Design and development of software according to customer needs.

## 🎓Education

- **Information Systems Engineering**
  Universidad Centroamericana, 2006 – 2010
- **Big Data, Cloud Computing, CCN**
  Coursera – Yonsei University, 2015
- **Successful Negotiation: Strategies and Skills**
  Coursera – Míchigan University, 2015
- **360° Supervision and Evaluation**
  Grupo Training, 2015
- **Coaching Tools for Daily Management**
  Grupo Soluciones Empresariales, 2015
- **Cloud Cumputing**
  Coursera –Ilinois University, 2014

## 🌎Lenguages

Spanish ★★★★★
English ★★★★☆

## ✅Qualifications

- Leadership
- Creativity
- Persuasive
- Honesty
- Entrepreneur

## 📞References

- **Fernando Solís**
  IDEAY - CEO
  (505) 8882 3285
- **René Gómez**
  IBW – SAC Coordinator
  (505) 8882 5037
- **Ramiro Moreno Aguilar**
  CNZF – COO
  (505) 8851 9090

## 📐Technical Skills

- **Software Development**
- Agile Methodology
- C#, Java, PHP, iOS, Android, Laravel
- RESTful, SOAP
- Microsoft SQL, MySQL, PostgreSQL
- Wordpress, Joomla

- **Infraestructure**
- Virtualización en VMware y Citrix
- Administration of Linux and Windows servers
- Administrations of Active Directory, Microsoft Exchange, Zimbra, Team Foundation Server, IISS and Apache
- UTM Administration (Fortigate, SonicWall, Drytek, Cisco)