

PROFILE

Sr. Level Technology Executive with extensive experience in leading IT operations, implementing Technology Infrastructure Solutions and Strategic Applications Direction for highly visible organizations. Significant experience in virtual environments, information system security, messaging & collaboration, monitoring, disaster recovery and implementations in an enterprise environment. Broad knowledge of existing networking technologies with the ability to apply them to the strategic benefit of the organization. Strong foundation of ethics and high degree of integrity. **Bilingual: English and Spanish.** Other strengths encompass:

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| ▲ Executive Management/Administration | ▲ Financial Results & Budget Accountability | ▲ Vision, Leadership & Execution |
| ▲ Implementation/Conversion of Technology | ▲ Governance and Compliance | ▲ Data Center Operations |
| ▲ Enterprise Resource Planning Systems | ▲ Project Management/Life Cycle | ▲ Virtualization & Consolidation |
| ▲ Vendor Management/Negotiations | ▲ Network & Systems Administration | ▲ Access & Security Controls |
| ▲ Process Improvement/Best Practices | ▲ Strategic Technology Planning | ▲ Risk Identification/Mitigation |
| ▲ Data Backup & Disaster Recovery Planning | ▲ Championing Innovation/Simplification | ▲ High Availability Clustering |

Proven record of transforming traditional operations through the infusion of technological enhancements with expertise in leading the high-tech design, development, integration, implementation and operations of leading edge technology. Expertise in assessing best practices, emerging technologies, and their impact on business objectives/strategies to allow a company to compete more effectively. Exceptional team builder, motivator and technical mentor with a pragmatic approach who leads by example. Key member of the senior management team, working closely with all stakeholders and highly involved in future business direction.

PROFESSIONAL EXPERIENCE**PRIVÉ ISLAND | AVENTURA, FL****05/2014 - PRESENT**

8-acre private island comprised of two 16-story towers with 80 residences apiece, 70,000-sq-ft of social spaces, marina, and array of lifestyle amenities.

■ **Information Technology Consultant/Senior Project Manager**

Recruited to oversee the design, build, and ongoing maintenance of mission critical technology infrastructure solutions to drive revenue goals and meet emerging business needs. Provide high level technical services encompassing server/network design and implementation, data/voice communications, hardware/software implementation, onsite/remote support, and IT security technologies including CCTV, Access Control, and Incident Management Systems. Lead project manager for Information Technology projects to manage resource allocations, priorities, cost, and schedule commitments to ensure projects are completed on time and on budget.

Senior Leadership

- Assist senior level executives with key technology decisions and strategies with emphasis on providing total customer infrastructure solutions and maximizing total cost of ownership (TCO).
- Direct all operations including strategic direction, implementation and support of the network infrastructure and users.
- Accountable for coordinating and implementing change management, enterprise solutions, information security, inventory control/procurement, disaster recovery and business continuity planning.
- Formulated and executed an IT strategy that included short and long-term plans and goals.
- Partner closely with and offer guidance and consultation to Facility and Operations Management. Liaise with public safety to ensure strong community relations and training synergies.
- Design, deploy, and configure advanced network solutions and data communication networks including local area networks (LANs), wide area networks (WANs), wireless access networks, and cloud networking systems in redundant, fault-tolerant configuration.
- Staff management responsibilities included sourcing talent, motivation, performance management, communications, goals alignment, and skills development.

Security

- Develop and implement corporate security standards, policies and practices to make continual improvements and increase the effectiveness of the security program.
- Review, audit, and enforce security design elements for all new data center construction on location.
- Provide technical support in the areas of vulnerability assessment, risk assessment, network security, product evaluation, and security implementation.
- Responsible for designing and implementing solutions to protect the confidentiality, integrity & availability of sensitive information.
- Provide technical leadership to staff, contractors, client and vendor partners, and serve as the subject matter expert on security technology platforms.

Project Management

- Set-up new networks for 2 islands using multiple resources to find a solution to best fit the needs of the customer while allowing for growth and staying within strict budgets. Initiated project planning for long-term integration goals. (Cont. P2)

PROFESSIONAL EXPERIENCE - (CONTINUED)**PRIVÉ ISLAND - (CONTINUED)**

- Formulated comprehensive work plans and project status reports. Implemented development controls and procedures to insure consistent high quality applications with minimal disruption to production.
- Translated business requirements to project deliverables and test requirements, performed risk identification/mitigation, and utilized standard project and development methodologies.
- Complete accountability for all vendor appropriations and technology acquisitions. Perform analysis, troubleshooting and recommendations on software and hardware to continuously improve productivity and increase business efficiency.

TURNBERRY ASSOCIATES**01/2008 - 05/2014***Real estate developer with over \$7B worth of properties.***■ Director of Information Technology (01/11-05/14)**

Promoted to oversee all IT operations for Turnery Isle Resort encompassing 700 rooms, meeting space, 36-hole golf course, 3 restaurants, and spa reporting directly to the company President. Responsible for providing the overall strategy for the direction and culture of the entire IT department in support of 200 users in 12 locations. Provide ongoing support and delivery of corporate infrastructure services for all existing and new critical business applications encompassing business continuity planning, infrastructure design, operational support, desktop services, remote access, capital projects, security systems, disaster recovery, procurement, and vendor management. Hired, trained and mentored technology staff and administered an annual budget of \$1.5M.

Senior Leadership

- Participated as member of the Executive Team in establishing governance processes of direction and control to ensure that objectives were achieved, risks were managed appropriately and company resources were used responsibly.
- A highly visible position with a diverse span of responsibilities critical to the company's long-term market position, operating efficiency and bottom-line performance. Involved in all technology strategy, policy, operational and investment decisions.
- Provided leadership to teams to achieve business objectives with a focus on continual process improvement and ensuring a customer-focused IT organization. Executed strategic IT infrastructure expansion to support corporate growth.
- Maintained the organization's awareness of developments in IT infrastructure systems, security, hardware and software for long/short-range plans for the acquisition and implementation of new technologies and services.
- Highly resourceful in streamlining processes and implementing new technology systems working within an extremely tight budget.

Key Technology Initiatives

- Created and maintained Documentation and Standardization Standards as it related to network configuration, network mapping, software configuration, processes and service records.
- Maintained headquarters' corporate technology infrastructure of 20+ Servers and 200+ users.
- Directed the design, planning, implementation, and maintenance of the IT Infrastructure to support the company's operations and business applications.
- Established a comprehensive enterprise information security program to ensure the integrity, confidentiality and availability of relevant data. Led the design and implementation of an enterprise-wide disaster recovery and business continuity plan.
- Security Infrastructure Consultant. Selected and integrated PCI DSS technologies to support cyber security, physical security, and risk management capabilities across the enterprise (venues, F&B, retail, hotel).
- Led complex, major change initiatives; developed and instituted policies and procedures based on evolving industry standards and Enterprise Architecture concepts and methodologies.
- Built enterprise data analytics capability and established metrics for managing IT effectiveness and impact on the business.

Staff Management

- Hired, developed, and retained a highly-qualified team of IT professionals for large scale projects. Fostered a culture of innovation, accountability and a "business-first" mentality in the IT organization.
- Ensured that the organization had strong systems analysis and project management skills, and the ability to execute business-critical projects. Managed teams of developers, analysts and engineers to support the organization's strategic goals.

■ Information Technology Manager (01/08-01/11)

After merger (Turnberry Limited to Turnberry Associates), chosen to direct technical operations for 22 properties supporting retail, hotels/hospitality, and aviation. Areas of accountability included business continuity planning, infrastructure design, security technology, application development, end-user operational support, remote access, software deployment, capital projects, procurement, vendor management and project administration. Managed a staff 3, as well as an operating budget of \$1MM.

Key Technology Initiatives

- Immediate initiatives included planning, developing and deploying a complete strategic overhaul of the IT initiatives including standardization of company hardware, and implementation of policies and procedures regarding software and hardware handling. Spearheaded the implementation of new systems, automated processes and increased efficiencies. (Cont. P3)

PROFESSIONAL EXPERIENCE - (CONTINUED)**TURNBERRY ASSOCIATES - (CONTINUED)**

- Set and executed strategic direction and effectively managed a large-scale organization. Managed and configured over 20 physical servers and 20 virtual servers, Microsoft exchange servers supporting 2000+ users.
- Negotiated contracts, prepared hardware/software projects and quotes for clients with vendors and provided technology services in support of revenue growth initiatives.
- Provided fast response to mission-critical issues impacting systems at client sites that required 100% system uptime. Supported complex video surveillance, access control, intrusion, SAN, WAN, LAN and computer networking issues.
- Supported Operating Systems for additional 209MM sq. ft. of commercial space in retail shops, residential, hotels, marinas and aviation.

Major Projects

- Turnberry Arlington, VA (luxury apartments \$1M project): Served as the PM responsible for design and development of all low voltage installs, computer rooms, data connections, space planning, temperature control, purchasing, and budgets. Negotiated exclusive provider contract with Verizon, 2008.
- Fontainebleau Miami Beach Resort Grand reopening (200MM+ square feet, 1500+ rooms): Oversaw the network system design, procurement, installation and service of large scale, complex electronic surveillance and security systems project, 2008.
- Fontainebleau Aviation (6 airplane hangars, 100 offices, 300,000 square feet, Budget \$750k): Managed the network infrastructure project from scratch including security technologies, CCTV, Access Controls and configuration of 200 network based security cameras.

TURNBERRY LIMITED**04/2007 - 01/2008****■ Network Systems Administrator**

Served as the Systems Administrator for two corporate headquarters (Miami & Las Vegas), 6 remote offices and in-house data centers with 40 servers. Responsible for overseeing all aspects of network administration and technical support for 1000 users in a Windows environment. Areas of accountability encompassed application systems support, hardware services support, CCTV architecture, VOIP Telecom System, enterprise solutions, project management, vendor management, change management, information security, disaster recovery, documentation, business continuity planning, and user education.

- Researched and implemented new technology for \$4B casino project. Planned and constructed a new 1000-user network and oversaw all aspects regarding hardware, software and configuration. Devised and executed the company disaster recovery plan.
- Designed, installed and maintained large scale Microsoft exchange 2003 server infrastructure (40), troubleshooting complex problems between platforms and vendors.
- Developed CCTV architecture and implemented corporate security standards, policies and practices and made continual improvements to increase the effectiveness of the security program across 8 properties nationwide.
- Constructed and setup all company servers and workstations utilizing Active Directory, DNS, Web, Email & Database (MSSQL).
- Monitored security issues and contributed to network policy and standards through effective antivirus/antispam management.
- Designed, implemented, and administered Virtual Technology through VMware. Documented all levels of design and testing methodologies.
- Transformed outdated technologies to highly functional and cost effective client-server technologies and business solutions that dramatically improved efficiency, decreased expenses, and optimized data integrity and security.
- Developed and maintained 250 workstation images, Symantec tape backup solution. Managed different Cisco VPN's across multiple states as well as managed Avaya VOIP Telecom System.
- Provided support to different technicians and operators located in different states.

ABACUS COMPUTER GROUP | MIAMI, FL**01/2001 - 04/2007****■ Network Systems Administrator**

Performed high-level network operations design and implementations, technical support, and data analysis for Healthcare industry clients. Responsible for the support and delivery of enterprise infrastructure and IT services for existing and new critical business applications. Managed all aspects of operations, implementation and support of client's LAN/WAN infrastructure for up to 250+ users.

- Managed and monitored client networks, servers, and workstations and oversaw the regulatory compliance of the Health Insurance Portability and Accountability Act (HIPAA) for clients which were not compliant.
- Installed, troubleshooted and repaired network cabling infrastructure as required.
- Maintained records and information on network configurations, including hardware and software components, their locations, reliability and service history.
- Performed maintenance and support of hardware, application software, and operating systems. Monitored system alerts and responded as necessary.
- Performed server upgrades and consolidation projects to reduce administration processes. (Cont. P4)

PROFESSIONAL EXPERIENCE - (CONTINUED)

ABACUS COMPUTER GROUP - (CONTINUED)

Select Projects

- Set up and developed the network infrastructure for the 2003 World Series Ticketing System supporting 100 users. Maintained a safe and secure computer environment while keeping systems fully operational.
- Oversaw the network planning, relocation, design and implementation for a large healthcare staffing agency moving from Miami to Tampa consisting of 150 users, conference room, server racks, switches routers, servers, VPNs, data storage and security.
- Coordinated and performed installation of LAN network infrastructure for US Secret Service Conference, 2004.

EDUCATION AND CERTIFICATIONS

Master of Business Administration Degree (MBA), Nova Southeastern University, Fort Lauderdale, FL

Bachelor of Science Degree in Management of Information Systems, Florida International University, Miami, FL

Certified Information System Security Professional (CISSP), in-progress

Microsoft Certified Professional (MCP)