

Baron Thrower, CRISC

♦ Home: (918) 271-5748 ♦ E-mail: bthrower@sprintmail.com ♦ 7701 S. Guthrie Ave, Tulsa OK 74132

SUMMARY:

20+ years of implementing creative, yet practical IT solutions to difficult business challenges. Customer-oriented executive with a broad range of experience in establishing and managing diverse business relationships with multiple suppliers, clients and business partners. Focused on bottom-line results, driven, able to build long lasting relationships with executives, project managers and peer department heads. Instituted sound business governance practices in diverse, unstructured and demanding environments. Extensive Enterprise-Wide Infrastructure Integration, Consolidation, IT Strategic Planning, Architecture and Business Transformation experience. Service Delivery focused Enterprisewide Complex Domestic and International expertise. I'm a ROI-centric leader, establishing Best Practices, Performance Improvement, Operational Excellence in multicultural environments.

SENIOR MANAGEMENT PROFILE

Large Scale Systems Operations Mgt

Security/Audit/Compliance

Strategic Planning

Organization Transformation Expert

International Agile Application Development

Governance/SOX Technology

Global Sourcing & Distribution

Six Sigma Standards Implementation

P & L Management

Disaster Recovery Management

EXPERIENCE:

TTG

2009 -

Chief Information Officer/Managing Director

As the TTG Chief Information Officer, I serve on it's executive team and oversees secure enterprise-wide Information Technology. I bring to TTG extensive domestic and international experience in IOT, infrastructure integration, strategic planning, business transformation, IT architecture, information protection, network engineering and software deployment. Supported technologies include SAP, VMWare, .NET, O365, AWS Cloud and Salesforce.com. Within the first 6 months I restructured the IT organization to deliver on Strategic, Transformational and Operational expectations. Launched CMMi quality program and established first round of application assessment/priority levels and life cycle classifications. Additionally, I designed/implemented the TTG Business Operating Model (BOM), as an outcome of having diagnosed significant gaps in process and department performance. At the core of the BOM effort was the execution of a process mapping and reengineering effort aimed at improving the Sales to Service and Usage to Cash automation within SAP. Finally, established an enterprise wide PMO to focus /deliver on Customer Satisfaction Improvement and Service Level Agreement governance with Business Units. Additionally, I'm focused on attracting, developing and retaining top talented professionals whom of which are at the core of our firm's considerable service offering and value proposition. Finally, as apart of a client engagement I developed Global IT Security Governance Policy Framework for ISOC (www.isoc.org) and ISO (www.iso.org). Supported international client sectors include ASEAN Region Financial Services, Healthcare, Telecommunications, Retail and Manufacturing.

LIBERTY MUTUAL GROUP

2007 - 2009

Senior Vice President, Infrastructure Technology

Led the operation of the company's mainframe, midrange, distributed and desktop computing, storage, and network. Additionally, I was responsible for the Enterprise Architecture, Information Security/Business Continuity strategy and SAP/CRM implementation. Led the technology command center operations, data center facilities, telecommunications services, big data analytics and information security. I was also accountable for continually improving operational metrics and service level agreements performance for all client facing brands and internal shared-services. Expanded Liberty's global technology reach; thereby deploying financial systems into Vietnam supporting our SE Asia business partners. Accomplishments included a 20% reduction in operating expense, 15% reduction in outages while at the same time successfully integrating a 35% increase in computing, storage and network capacity due to our merger with SafeCo Insurance Company. Finally, I was directly responsible for ensuring operational performance of 8 IBM Z series mainframes, 6200 midrange servers, 48k personal computers, 1,245 IP based, VoIP and MPLS switches. Leadership scale/complexity metrics include 1025 employees/contractors, and a \$384M capital/expense annual budget.

BANK OF AMERICA

2005 - 2007

Senior Vice President, Enterprise Architecture

Improved time to market and quality by leveraging the Systems Engineering Process and frameworks such as Product Line Engineering and Business Infrastructure Support Strategy in the establishment and delivery of bank wide global SAP/SRM and big data analytics based financial service offerings. Enabled the banks technical teams to establish services and refined existing services into the next generation "best in class" global VoIP telephony. Ensured the banks methods were in synch and support the future direction of our Enterprise services with regards to the next generation security utility, on demand, shared service offerings, etc. Critical to these transformation efforts were my establishment, formalization and chairing of the bank's global infrastructure governance process for enterprise-wide architecture aka, Enterprise Architecture Council (EAC). The EAC under my leadership was accountable for reducing risk/complexity, reducing time-to-market, improving use of capital and enhancing business continuity. Leadership scale/complexity metrics include 623 employees/contractors, and a \$242M capital/expense annual budget spanning Asia, Europe, North America and South America.

ACT, Inc. (Not-for-Profit)

2002 - 2005

Senior Vice President, Operations And Information Technology

As a member of the executive management team and is responsible for shaping the company's operations and technology vision, strategy and implementation. As an executive leader of both Operations and Information Technology Departments (Customer Service, Telephone Sales, Materials Management & Logistics), I was responsible for the services global vision, security operational leadership, infrastructure technology blue print and architectural roadmap. Activities included, reshaping the Technology Department's governance structure/quality standards (ITIL & Six Sigma), establishing the vision for committed high value service and continuous improvement (BPO). Reduced Information Technology budget by 28% within the first year of managing this organization. Deployed "state-of-the-art" technologies within Asia & Europe Customer Call Centers that included Lucent G3 telephone switch, Edify Interactive Voice Response (IVR) system, Automated Call Director (ACD), client contact management software and automated voice recording with on-line real-time playback facilities as well as Computer Telephony Integration (CTI) and Customer Relationship Management (CRM) functions. Leadership scale/complexity metrics include 365 employees/contractors, and a \$48M capital/expense annual budget.

ITT CORPORATION**Chief Information Officer, Vice President of IT**

1980 - 2001

(1998 - 2001)

As a member of the executive management team and responsible for shaping the company's technology vision, strategy, implementation plans and ongoing operational management. Partnered with executive levels of management to lead the development of our JD Edwards ERP/Next Generation Global Product Delivery Platform strategic information technology plans that best supported the growth, profitability and competitiveness of the business. Successfully managed an international data center consolidation team reducing the number of critical sites from 17 to 10. Led company-wide global IT strategy, infrastructure, architecture and services including desktop applications, voice, data and network communications, Email, Intranet and Internet, document management and Electronic Commerce. Developed and implemented Six Sigma Quality tools/standards in all technology projects thus allowing company to remain a financial services leader using technology to compete globally. Leadership scale/complexity metrics include 4,102 globally based employees/contractors, and a \$998M capital/expense annual budget. Total career time working and leading at ITT Corporation is 21 years supporting The Hartford Insurance, Sheraton Hotels, ITT Telecom, ITT Education, ITT Energy and ITT Defense Electronics international divisions.

Director of Client Services, Information Technology Department
(Financial Services Division)

(1996 - 1998)

Assisted our clients business by developing strategic plans and objectives focused on uncovering how our domestic/international products and services could be leveraged to meet fiscal\market objectives. Worked with various internal and external interests to analyze and develop product solutions for new technology initiatives as undertaken by the respective business units. Integrated business and client facing technical resources with the business to leverage infrastructure while responding/anticipating market requirements for superior wireless services. Managed operating and equipment budget reductions from \$77 million to \$65 million in one budget cycle, while increasing data center processing and storage capacity. Extensive knowledge of computer suppliers of service and equipment vendors; including availability, deployment of global strategic technology, pricing, leasing and equity insertion. Initiated facilities management agreements, resulting in over \$1.4 million in annual revenue generation.

Manager, Information Technology Department - Integration Group
(Electronics Division)

(1994 - 1996)

Managed new next generation voice/data network product to a bottom-line driven marketplace, of which included selecting/evaluating the architecture, valuing external services and implementation of a secure multi-platform network infrastructure environment. Additional duties included long range planning, developing performance measurement criteria, structuring project evaluations, reviewing relative standards and developing a strategic business assessment/technology integration plan. The partnership involved professionals from Engineering, Facilities, Plant Operations, Sales, Human Resources and Information Technology. Developed/Implemented systems operating in markets such as the U.S., New Zealand, Australia and Singapore. Directed the activities of 163 professional level staffers, set strategic policy, developed technical team tasking, led external service partner selection and supported internal financial reporting. Leadership scale/complexity metrics include 116 employees and contractors, \$63M capital/expense annual budget.

Manager, Information Technology Department - Bus Dev Group (1992 - 1994)

Directed the successful product design and market penetration of the first energy commodity e-commerce application (PowerLine). PowerLine was designed, built and implemented in less than 120 days. Responsible for the research, analysis and implementation of automated wholesale electricity/natural gas electronic commerce based trading systems. Targeted electronic commerce markets included: U.S., New Zealand, Australia and Canada. Supported technology, distributed processing, UNIX, DOS, Oracle, PowerBuilder, TCP/IP and Frame Relay. Set tactics, developed technical plans, supported the sales organization and provided internal financial reporting. Reviewed regulatory environment surrounding the deployment of advanced systems technology in targeted countries, which led to the creation of \$20 million in new fiscal period revenue. Concurrent with these activities, was a cost cutting objective analysis/implementation centered on converting from Structured Programming to Object Oriented Programming tools and techniques. Leadership scale/complexity metrics include 55 employees and contractors, \$18M capital/expense annual budget.

Senior Network Engineer, Network Engineering Department - (1990 - 1992)
Complex Systems Group (Telecom Division)

Managed the international technical system solutions department, by providing systems engineering and network operation support to the new business unit. CSG conducted ISP secure communications network evaluations, uncovered current technical requirements and recommended network design solutions to fulfill business strategies. Represented ITT at pre-design analysis meetings, target document room sessions and implementation. Additionally, responsible for voice/data network services and capital expenditures recommendation. Supported the following technologies: SNA, DECNET, TCP/IP, Token Ring, Ethernet, Synch/Asynch, Frame Relay, ATM, System Signaling #7 and PCS. The CSG mission was focused on strategic relationship building, supplemented with objective operational evaluations to effect a positive change in ITT share-holder value.

EDUCATION:

LANGSTON UNIVERSITY

B.S. – Computer Science

NOVA SOUTHEASTERN UNIVERSITY

M.S./Ph.D. - Information Science (Doctoral Candidate)

LICENSES/

CERTIFICATIONS:

Certified Six Sigma - Master Black Belt (active)
Doctoral Dissertation - Web Based Electronic Commerce Enabled with Broadband Technology - (active)
Certified ITIL - Expert (active)
Certified Facilities Planner - CFP - (active)
Certified Risk and Information Systems Control – CRISC – (active)
Private Pilot License – SEL/Instrument Rating – (active)

SPEAKING

ENGAGEMENTS:

(INTERNATIONAL WORKSHOPS, SEMINARS AND CONFERENCES)

Forrester Conferences – Business Rationalization of Technology – Key Note Speaker
McKinsey & Company – SITER – Global Financial Services Program Panelist
National Institute of Standards and Technology - Disaster/Security Planning & Recovery Program
FDIC Conference – Cyber Security Risk Management – Panelist
ISACA Conference – Transactional Fraud Detection Security Fundamentals - Panelist

TRAINING:

American Management Association - Executive Management
Ernst & Young - Mergers & Acquisitions
The Gelfond Group – Employee Satisfaction Management
ASQ – Quality Performance Measurement Systems
AICPA – Information Technology Audit & Sarbanes-Oxley Compliance Management
EMC – VMWare System Administration
SAP – ERP/CRM/MRP Implementation & Management
JD Edwards – ERP/CRM/MRP Implementation & Management
IBM – ZOS/CICS/RACF Security System Implementation & Management
The World Bank – Emerging Market Risk Mgt
Cisco – MPLS/VOIP Systems Mgt
Oracle – CRM & RDBMS Systems

AFFILIATIONS:

Former Board Member - Boy Scouts of America
Former Campaign Chairman - United Way
Member - Council on Foreign Relations
Founding Member - Society for Information Management (SIM)
Life Member - NAACP
Life Member - Langston University Alumni Association
Member - ITSMP
Board Member – BDPA

**GOVERNMENT
APPOINTMENT:**

United States Air Force
Commendations Received & Honorably Served/Discharged

Iowa City Airport Commission
Past-Chairman

REFERENCES:

Furnished upon request.