

### CONTACT

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### SUMMARY

An IT leader with extensive Finance knowledge, and over a decade of experience as a manager, excelling at developing talent, and building strong, cohesive teams. A demonstrated history of completing large projects on time and on budget, through the use of strong analytical and communication skills, a focus on efficiency, and the ability to succeed in challenging situations.

### EDUCATION

**Bachelor of Arts Dual Concentration -**

Major: Business Economics  
Major: Organizational Behavior & Management

Brown University – Providence, RI

### TECHNICAL SKILLS

**Certifications:**

- Certified Scrum Master
- Six Sigma Yellow Belt

**Applications/Software:**

- Hyperion suite of applications
- GL Systems
- Oracle Data Integration
- Salesforce
- Visual Basic (VBA)
- Microsoft Office Suite
- Freshservice
- Sage Fixed Assets
- AcuityLogic

**Programming Languages:**

- SQL
- Visual Basic

**Project Management:**

- MS Project
- Clarity

**Languages:**

- Bilingual - English / Spanish

### RELEVANT EXPERIENCE

**Senior Consultant**

Kadence Consulting. - Miami, Florida

Feb 2018 – Present

- Project Manager for several projects within IT and Human Resources
- Implemented Sage Fixed Assets as a replacement for an Excel based fixed asset process, reducing errors and making the close process quicker and more efficient
- Rolled out a new POS system for a national eyeglass retail chain with over 100 locations
- Created the training content for the POS and led training sessions for store managers and associates
- Developed and implemented the POS roll out procedures
- Stood up a new help desk using Freshservice in 5 working days, including a self-service portal, service level agreement (SLA) definitions, priority matrices, workflows, and full agent analytics
- Developed a process for uploading inventory through a web front-end using Robotic Process Automation (RPA)

**Director - Salesforce - Pricing and Vehicle Administration Applications**

Ryder System, Inc. - Miami, Florida

Mar 2017 – Dec 2017

- Led a team of 20+ employees, 10+ contractors and managed a \$4m budget
- Responsible for a diverse set of applications including cloud-based (Salesforce), mainframe (Vehicle Administration), and on-premises (Pricing)
- Actively managed relationships with the business to prioritize projects, attain high levels of customer satisfaction, and SLA adherence
- Led Ryder's first Agile project - designed and implemented a new call center in seven months using Salesforce Service Cloud platform, completed on time and on budget (\$6m)
- Involved in contract negotiations and reviews for projects and software licensing
- Maintained great working relationship with software vendors to ensure maximum utilization of their products
- IT owner for the revenue recognition project, working to ensure timely completion of 2018 & 2019 FASB deadlines

**Director – Global Financial Applications**

Ryder System, Inc. - Miami, Florida

Nov 2015 – Mar 2017

- Led a team of 15 employees and 3+ contractors and managed a \$5.6m budget
- Oversaw Ryder's financial applications including general ledger applications (Walker), planning and reporting applications (Hyperion), and risk applications (Pyramid)
- Implemented outsourcing solution to relieve single points of failure for legacy applications including mainframe apps using Cobol, Focus and PowerBuilder
- Worked closely with IT leadership to map out the transformation of the company's legacy financial applications

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**RELEVANT EXPERIENCE CONTINUED**

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- **Senior Manager – Hyperion Global Systems**  
Ryder System, Inc. - Miami, Florida Jan 2014 – Nov 2015
  - Led a team of 6, supporting day-to-day Hyperion operations while simultaneously working on a Hyperion environment redesign project
  - Managed the Hyperion suite of applications including HFM, Planning, Essbase, DRM, FDM, ODI and other applications
  - Successfully completed Hyperion Redesign (\$5M) and Tax Provisioning (\$0.7M) projects, running simultaneously
  - Drove increases in efficiency and lowered costs by reducing server footprint
  - Worked with Internal Audit and PWC to implement and monitor SOX compliance
  - Implemented a cross training program to alleviate risk of single points of failure
  - Managed relationships with third-party vendors and outside consultants
  
- **Senior Manager of Financial Planning and Analysis**  
Ryder System, Inc. - Miami, Florida Mar 2011 – Jan 2014
  - Responsible for the annual business plan, long-term strategic plan, and monthly forecast processes for corporate support organizations as well as total company consolidation
  - Financial modeling of strategic plan and initiatives
  - Monthly forecast consolidation, including analytical and trend analysis of the business Updated and published the company WACC on a quarterly basis
  - Prepared and reviewed Requests for Capital Expenditures (RCE's) Managed the RCE's process for the entire company
  - Provided overhead and cost analysis for all corporate support departments
  - Provided financial guidance and analysis on ad hoc projects
  - Prepared Board of Directors and Earnings call information for Senior Management and external reporting
  
- **Manager of Financial Planning and Analysis**  
Carnival Corporation and PLC - Miami, Florida Jun 2005 – Mar 2011
  - Responsible for the maintenance of the company's Hyperion financial reporting database
  - Created and maintained automated reporting applications using Excel, Hyperion Essbase and VBA
  - Worked with various departments and the CFO to generate the company's five-year financial model
  - Worked with Treasury department to generate the company's multi-currency cash flow financial model
  - Consolidated, reviewed and reported on forecast and yearly budgets submitted by eight international cruise brands
  - Created financial reports and analysis used in quarterly earnings conference calls, 10Q and 10K filings
  - Led the design and implementation of the Hyperion database's migration to the company's new chart of accounts
  - Provided ad hoc analysis to senior management
  
- **Senior Financial Analyst – Florida Region**  
AutoNation, Inc - Miami, Florida Sep 2004 – Jun 2005
  - Responsible for reporting financial information for the Florida region to the corporate office
  - Created and maintained financial applications for use at the dealership and region levels
  - Assisted in the organization's migration from Hyperion Enterprise to Hyperion Financial Management
  - Participated in the month end financial consolidation of over 70 automotive dealerships
  
- **Senior Financial Analyst – Internal / Managerial Reporting Department**  
AutoNation, Inc - Miami, Florida Jul 2002 – Sep 2004
  - Responsible for the creation, development and distribution of automated financial reports
  - Provided ad hoc analysis and financial reports for various departments
  - Created quarterly bonus payout templates to calculate and document Regional staff bonuses
  - Assisted the planning department during the annual budgeting process
  - Developed custom applications using VBA code, including a dealership compensation application used nationally
  
- **Independent IT Consultant**  
Mar 2002 – Jul 2002
  - Worked with various clients on the development of custom Visual Basic and Internet applications
  - Installed IT networks including routers, servers, desktops and wireless infrastructure
  
- **Senior IT Staff Consultant**  
Next Technology Consulting Apr 2000 – Mar 2002
  - Participated in the entire life cycle of projects including proposals, development, implementation, and delivery
  - Responsibilities included programming, business development, client prospecting and talent acquisition
  - Worked on projects involving Hyperion, Visual Basic, web design and SQL