

HECTOR BARRIOS

Email: hectorbarrios2000@yahoo.com Phone: 305-431-0458

INFORMATION TECHNOLOGY MANAGER

QUALIFICATIONS PROFILE

Multifaceted, results-driven, and performance-focused IT professional with comprehensive experience in various aspects of information technology management and operations. Competent at developing and implementing plans and strategies for organizational advancement. Effective leader with outstanding ability to develop and lead top-performing teams toward the achievement of set-forth goals and objectives. Good communicator with excellent ability to cultivate positive rapport with all levels of organization; bilingual in Spanish and English. **Areas of expertise include:**

*Software Patching and Upgrade | System Installation and Maintenance | Data Retrieval and Management
Continuous Process Improvement | Staff Training and Development | Server Development and Troubleshooting
Quality Assurance and Control | Personnel Supervision | Database Administration*

PROFESSIONAL EXPERIENCE

TELEFONICA USA, INC., Miami, FL, USA (www.us.telefonica.com)

Database Team Leader

5 ½ years

Oracle Database Administrator (DBA) Level III, *Sapphire (Randstad) Technologies and ECIIA* 6-months contract-to-hire

- Provided oversight to a team of seven DBAs on more than 150 databases in Oracle and Microsoft SQL Server of company's enterprise clients
- Took charge of backup and recovery of more than 150 databases through IBM Tivoli Storage Manager (TSM), as well as CommVault and Hitachi backup software
- Held responsibility in implementing, maintaining, and improving Oracle databases, Oracle GoldenGate, and Microsoft SQL Server databases.
- Implemented and supported Oracle Real Application Clusters (RAC) and Oracle Enterprise Manager (OEM) 12c
- Offered level III Oracle database administration support on database management, database management, problem resolution, change control and deployment, and project integration for development, test, and production environments
- Displayed expertise in providing technical guidance on managed services activities, such as identification, research, prioritization, and resolution of database reported problems to resolve client database support issues

DUTY FREE AMERICAS, INC., Hollywood, FL, USA (www.dutyfreeamericas.com)

Senior Oracle Database Administrator, Application Server Administration

4 years

- Made use of MicroStrategy Server, automatic import system (AIS), and AppWorx Job Scheduling in managing, supporting, auditing, cloning, and tuning all production databases and application servers for various Retek applications including:
 - Oracle E-Business Suite Financial Management 11i
 - Oracle business process execution language (BPEL) Process Manager
 - Oracle Retail Merchandising System (RMS), such as Oracle Retail Invoice Matching (ReIM), Oracle Retail Allocation, Oracle Retail Price Management (RPM)
 - Oracle Store Inventory Management (SIM)
 - Oracle Retail Warehouse Management System (RWMS)
 - Oracle Retail Data Warehouse (RDW)
- Exhibited competencies in Oracle Application Server (OAS), Oracle Application Server Containers for J2EE (OC4J), BPEL, and IBM WebSphere Application Server
- Proficiently used IBM AIX Unix operating system on power systems and Microsoft Windows server environment; along with Toad DBA module, Oracle Enterprise Manager (OEM) Grid Control, and SQL Optimizer

EARLIER CAREER

COMERXIA, INC., Hollywood, FL, USA

Oracle Database Administrator

ALERT GLOBAL MEDIA, INC. AND ACAMS, Miami, FL, USA (www.acams.org)

Database Manager | Database Marketing Analyst

TRACFONE WIRELESS, INC., Miami, FL, USA (www.tracfone.com)

Database Marketing Analyst

TRAX INC., Miami, FL, USA (www.trax.aero)

Lead Programmer, Data Migration | Oracle Database Administrator

FIRSTBANK, San Juan, Puerto Rico (www.1firstbank.com)

Network Technician

EDUCATION AND CREDENTIALS

Bachelor's Degree in Computer Science | University of Puerto Rico, *Graduated magna cum laude*

Oracle Certified Professional (OCP) - Oracle Database 10g Administrator

ITIL Foundation Certificate in IT Service Management - PeopleCert, 2015

TECHNICAL SKILLS

Local Area Network (LAN) and Wide Area Network (WAN) | Microsoft Windows | Oracle PL/SQL | Oracle Toad | QuickFill
Oracle Database 9i, 10g, 11g, and 12c | Unix Shell | SQL*Plus | Embarcadero | Act! | Microsoft SQL Server 2000 and 2005 |
Oracle RAC

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Gammadyne Email Software | Linux and Unix Servers | Server Control Utility (SRVCTL) | Database Management System