



MP

MILKO PAPADIA

VERSATILE IT PROFESSIONAL WITH OVER 20 YEARS OF EXPERIENCE IN ENTERPRISE IT PROJECTS AND LOVE FOR COMPUTER SCIENCE. NETWORK AND SYSTEM ENGINEER WITH A STRONG BACKGROUND IN PROJECT MANAGEMENT, INFRASTRUCTURE DESIGN, COMPLIANCE AND AUDIT, SOFTWARE DEVELOPING, DATA ANALYSIS AND SECURITY.

OBJECTIVE

My aim is to create value by helping companies, clients and partner to achieve their business objectives, and drive the technology grow with an eye to the security and compliance.

SKILLS

- MCTS for Microsoft Dynamics CRM
- MCTS Office 365
- MCTS SQL Server
- Microsoft SharePoint
- Infrastructure Development
- VMware vSphere/MS HyperView
- Windows Server
- Microsoft Cluster Service
- Linux Ubuntu/RedHat
- Storage area network
- Dynamics NAV
- Microsoft Business Solution

EXPERIENCE

HEAD OF IT • LA CENTRALE ITALIAN FOOD HALL • MIAMI USA 11/2017 – CURRENT
Design and manage the entire IT systems and infrastructure of La Centrale in Brickell Miami. IT Supplier management, PCI compliance. Users support, POS ERP integration, Office 365, SharePoint Active directory integration.

CIO/CTO FOUNDER PRESIDENT • MIROS CONSULTING INC. • MIAMI USA 07/2014 – CURRENT

Developing the company technological strategy. Designing and customizing technological systems, platforms and services to improve customer experience. Selecting and implementing technology to all internal operations. Setting objectives and strategies for the IT department, evaluating and implementing new systems and infrastructure. Design and deploy SaaS and Cloud infrastructure services Full Stack, CRM, E-Commerce, Microsoft Dynamics, 365, CRM and SharePoint. Cyber Security Incident Response Team.

COFOUNDER - CEO - CTO – PARTNER • ARTIS CONSULTING • ITALY 03/2006 – 12/2015

CTO in charge of data processing, quality processes, compliance and systems security, election and hiring. Sales and customer relationship. Dynamics NAV vertical development project and team management. IT expert in finance and Real Estate Funds. Microsoft Dynamics CRM projects leader. Design and management of the company data centres. Compliance PCI, HIPAA, and SOX for systems of the financial customer's area. CEO of the company, start-upper.



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- Fortinet infrastructure and security
- Microsoft Exchange
- Application Stacks
- VoIP Systems
- Cisco Meraki
- Cisco ASA
- Cloud computing
- Active Directory
- IT security policies
- Operations management
- Change management
- COBIT /ITIL
- SOA and Business Process
- SOX, GDPR, PCI, HIPAA
- Team management
- Cyber Security Incident Response

SENIOR IT CONSULTANT • AIG - *METLIFE* • ITALY 01/2001 – 12/2014

Design and implementation of the IT infrastructure, Systems, Network, Security and compliance PCI, HIPAA, and SOX. Start-Up Active Directory and Exchange Organization of Italy branch. Support local and corporate team to design solutions and integrations. Local internal audit.

SENIOR IT CONSULTANT • FIMIT SGR (ITALIAN REAL ESTATE FUNDS) • ITALY 05/2001 – 11/2007

Systems Administrator, Head of Policy Management Systems - Infrastructure and applications – Microsoft Exchange, IT Compliance and Internal Audit. SOX compliance.

SENIOR IT CONSULTANT • CINECITTA STUDIOS • ITALY 06/2002 – 08/2004

IT Manager on behalf of IBM, design and management of information system and IT Team of Cinecittà, movie and tv show facilities. Deploy and maintaining Windows Active Directory Infrastructure and Microsoft Exchange Cluster MSCS.

SENIOR IT CONSULTANT • *WRIGLEY (SUBSIDIARY MARS INC.)* • ITALY 01/2004 – 12/2014

The technical interface between the multinational and the Italian company. Management of AS400 and Windows Servers. Manage Helpdesk and support services for all client on tier 2/3. Technological solution selection for the Italian market. Developed a data collect solution (VB-SQL Server, Cognos) for the sales and order for BI purposes. EDI integration.



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IT CONSULTANT • *PRESIDENCY OF THE REPUBLIC* • ITALY 05/2006 – 06/2009

Design, deploy and maintain a highly reliable infrastructure to host the web site of the "General Secretariat of the Presidency of the Republic"

HP Blade – HP EVA Storage – Windows Server - IIS.

LANGUAGE

- **Italian:**
Native Language
- **Spanish:**
Full professional proficiency
- **English:**
Full professional proficiency

IT MANAGER • *ANCE* • ITALY 02/2010 – 06/2012

In charge of the implementation and management of complex IT infrastructures. Design and implementation of the information systems management processes. Systems Auditing, IT staffing, Datacenter design and migration to VMware vSphere virtual infrastructure.

IT & QUALITY MANAGER • *QUADRANET (IBM BP)* • ITALY 01/2001 – 03/2005

Managing leading client's projects. Creation and implementation of the ISO 9000 quality processes. Design and deployment datacenters and complex networks infrastructures. Auditing systems in financial, bank and insurance environment. Database administrator.

CERTIFICATIONS

Microsoft
CERTIFIED
Professional

Microsoft
Specialist

Administering Office
365 for Small Business

SYSTEM ADMINISTRATOR • *SIGMA MOORE* • USA / ITALY 01/1998 – 12/2001

In charge of the technology infrastructure and industrial automation. Development applications for data mining. Member of the team that develops the application for the printing and billing system (Telecom Italia and Tim). Built Intranet Solution for manage Human Resource and employee time availability. As400 - RISC System/6000 IBM AIX.

EDUCATION



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Microsoft CERTIFIED

Technology Specialist

Microsoft Dynamics
CRM 2011 Installation
& Deployment

Microsoft CERTIFIED

Technology Specialist

SQL Server 2008
Implementation &
Maintenance

Microsoft CERTIFIED

Technology Specialist

SQL Server 2005

High school or equivalent in Chemical Technology
CFP APRILIA - Aprilia
1986 to 1991
Certificates and Diplomas in Microsoft Technology
Accenture - Rome, Italy
1994 to 1994
Certificates and Diplomas in Sales in technologies
Istituto Di Istruzione G. Ferro - Pomezia, Italy
January 1995 to December 1995

Microsoft Campus:

Certificate in Computer Operations
Software Architecture coursework
Coursework's in Information Technology

HP/Accenture:

Server Management/Windows 2000

Moore Inc:

Electronic HV Printing

IBM:

Server infrastructure
Storage Infrastructure
As/400 OS
RISC 6000 AIX SMIT



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