**ANDY GONZALEZ, MBA, CSM**

Fort Lauderdale, Miami, Florida Area▪ 305.793.8246 ▪ andygp25@gmail.com  **SENIOR IT LEADER WHO SPEARHEADS GAME CHANGING IT STRATEGIES THAT ENABLE BUSINESS SUCCESS**

12+ years of expertise as an IT Leader successfully managing highly visible, complex IT projects and functions for a variety of industries and organizations. Significant experience in effective data gathering and analysis, the application of agile and project management methodologies, technical knowledge, quality excellence, and insight into stakeholder expectations have resulted in achievement and mastery.

**SIGNATURE QUALIFICATIONS**

* Driven and Progressive IT Leader Who Envisions, Plans and Manages Transformation Changes with Demonstrated Success
* Adept Collaborator Who Drives Consensus for Innovative Solutions Across Complex Platforms
* Key Influencer Skilled at Partnering with Internal and External Clients, End Users, IT Delivery Organizations and Vendors to Drive Solutions
* Excels in Critical Analysis and Problem Resolution of Complex Issues
* Manages Capital, Assets and Human Resources to Accomplish Demanding Goals, Delivering Solutions on Time and Within Budget
* Certified Scrum Master
* Certified Lean Six Sigma Black Belt
* Microsoft Certified Professional
* Project and Program Management
* Web and e-Commerce Applications
* Systems Integration Expert
* Executive Communication and Reporting
* Key Stakeholder and Vendor Management
* C# Programming
* CIW Web Development Professional
* Strong Expertise in Cloud Technologies and Tools
* Bilingual in English and Spanish

**CAREER PROGRESSION**

**PayerFusion Holdings, LLC, Fort Lauderdale/Miami, Florida area 6/2018 – Present**

**Manager, Solutions Architecture**

* Manage all aspects of the IT function for an innovative Third Part Administration company focused on providing a full range of health care administration for clients in the United States and across the globe. Leads IT areas including Project Management, Software Development, Infrastructure Support, (Cloud/On Premise), Business Applications, (CMS, CRM, SharePoint), Systems and Network Engineering, Telecommunications, Information Security, IT Governance, and the Help Desk.
* Directs the effective delivery of networks, development, and processes to ensure services provided meet business needs and achieve effective and efficient utilization of resources.
* Manages internal teams as well as external vendors and advisors to align and maximize resources.
* Determines annual budgets, creates recommendations and proposals for capital projects and technology solutions that support corporate and IT strategies to executive management for approval. Implements initiatives to success.
* Identifies security vulnerabilities and using strategic solutions and tools, secures data safety.
* Directs the implementation of software and hardware upgrades to ensure a seamless transition for internal customers.
* Managed a team to successfully deploy a new data processing platform ahead of schedule.
* Implemented a company-wide work from home policy, resulting in a 87% increase in employee satisfaction, a 21% increase in productivity, and a 38% decrease in PTO usage.

**Leon Medical Center, Miami, Florida 3/2016-6/2018**

**Solutions Architect / SharePoint Administrator**

* Assessed business needs, defined and implemented a state-of-the art information architecture that supported organizational needs and strategies.
* Identified opportunities for technology improvements and organizational efficiencies and created innovative solutions to facilitate the achievement of business results through the use of SharePoint. Developed the means to reduce costs, improve productivity, and enhance profitability.
* Managed Capacity Planning and Topology and defined intranet Governance policies by evaluating best practices.
* Authored a comprehensive Disaster Recovery Strategy and plan and educated management on its use.
* Supported relationships with vendors and managed contracts to ensure effectiveness.

**Independent Living Systems, LLC, Doral, Florida 12/2014-3/2016**

**SharePoint Administrator/Developer**

* Served as developer and administrator for SharePoint/SQL architecture design, planning, implementation, testing, and maintenance.
* Defined enterprise software architecture and deployed Microsoft BI solutions on the SharePoint/SQL Server stack and applications via Visual Studio.
* Collaborated with clients and internal stakeholders in a multidisciplinary team environment to implement SharePoint architecture that supported enterprise objectives.

**Miami-Dade County, Miami International Airport, Miami, Florida 11/2013-12/2014**

**Systems Analyst / Programmer**

* Performed IT Project Management, SQL development, programming and integration to SharePoint using BCS.
* Used SharePoint 2010 /2013, ASP.net / C# and web parts for custom development and coordinated technical architecture design reviews, development and implementation for projects. Maintained information architecture for site collections, monitoring, integration, data feeds, and deployment of solutions.

**Mundo Stores Inc., Miami, Florida 1/2009-3/2014**

**Director of Engineering**

* Consulted with management to attract and select a technical team responsible for the migration to client/server technologies, the development of corporate internet/intranet sites, network and software architecture, systems integration and real-time electronic data interfaces. Designed and managed the implementation of software and infrastructure architecture.
* Recommended process improvements using ITIL standards and implemented a CRM system to meet the company’s strategic objectives.
* Facilitated the execution of all deliverables, monitored progress, resolved issues and communicated status to executive leadership.

**EDUCATION, DEVELOPMENT, AND CERTIFICATIONS**

**Master of Business Administration, Information Technology**, Western Governors University, 2016

**Bachelor of Science, Information Technology**, Western Governors University, 2013

New Horizons 20461, Querying Microsoft SQL Server, 2014

New Horizons 10175, Microsoft SharePoint 2010, Application Development, 2016

Certified Scrum Master (CSM)