**CHRIS TAPLEY**

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**Professional Experience**

**Synovus** – Columbus GA (Assets: $28 Billion) July 2014 - Present

*Chief Application Development & Support Officer*

Application Development (agile, DevOps) ● Digital Technologies (websites, mobile apps, portals) ● Data Warehouse ● Business Intelligence ● Cloud applications (Salesforce, PowerBI) ● Contract negotiations ● FIS core banking ● D3 apps

**CoastalStates Bank & Homeowners Mortgage** – Hilton Head SC (Assets: $410MM) October 2012 – July 2014

*Chief Information Officer*

Strategy ● Transformation ● Infrastructure ● ITSM (Service Mgmt) ● Cloud ● Virtualization ● Enterprise Architecture ● Information Security ● Fiserv application suite

**First Reliance Bank** – Florence SC (Assets: $500 MM) June 2010 – October 2012

*Chief Information Officer and Operations Executive*

Strategy ● Team development ● Outsourcing ● Virtualization ● Vendor management ● Jack Henry core banking

**Woodlands Bank** – Bluffton SC (Bank acquired by Bank of the Ozarks) January 2007 – August 2010

*Chief Technology Officer*

● Startup ● Enterprise Architecture ● Strategy ● Infrastructure ● ITIL ● Solutions design ● Application development ● Jack Henry applications

**Main Street Bank** – Covington GA (sold to BB&T) May 2003 – October 2006

*Senior Vice President, IT Director*

M&A **●** Conversions ● Strategy ● Auditing ● Information Security ● IT Service desk ● Contract negotiations

**CTT Consulting, Inc.** – Snellville, GA September 2002 – January 2007

*CEO and Managing Partner*

Management consulting ● Consulting sales / Business development ● Technology strategy ● Technology auditing ● Applicaton development ● Systems integration ● Conversions ● Project Management ● Contract negotiations

**FIS (formerly ALLTEL Integrated Financial Solutions)** – Tucker GAJune 1997 – September 2002

*Senior Business Analyst*

Business Analysis ● Project Management ● Application development ● Management consulting ● Deposits and General Ledger system design and implmentation ● Conversions

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I am a hands-on technology executive with an award-winning record of innovation. I have 20+ years of experience leading global technology teams. I combine a deep technical background with a breadth of experience leading all aspects of information technology. I excel at effectively balancing strategy with pragmatic execution to ensure IT delivers as a strategic partner and enabler of business success, through integration, automation, and organizational excellence.

For the past 5 years I have held various technology leadership roles for a top 50 US bank. During this time I led an organization of more than 130 technology professionals, with an annual budget of more than $40 billion. My teams were located throughout more than 15 states as well as overseas. We focused on application development, using both waterfall and agile methodologies, and implemented numerous cloud, web and mobile applications. I also led the enterprise data organization, focused on data warehousing, reporting and business intelligence. My teams oversaw more than 70 enterprise and digital applications, and successfully completed more than 200 implementations, integrations, upgrades and conversions during this period.

Prior to joining Synovus, I was the IT Director, Chief Information Officer (CIO) or Chief Technology Officer (CTO) for a Georgia-based and three (3) South Carolina-based community banks from 2003 through 2014. As IT leader for these banks, I oversaw entire technology organizations ranging in size from three to thirty FTEs. I was responsible for strategy development and execution, project delivery, contract negotiations, vendor management, information security, and IT service management for the organizations. During this eleven year period, my teams created average annual operational efficiency gains of 15% and annualized budget reductions (savings) of ~18%.

In addition to 16 years spent as a banking technology executive, I have spent more than 10 years providing technology and management consulting services in the banking vertical. For five (5) years, I led a boutique consulting firm that specialized in: technology strategy development, technology auditing, systems evaluations (RFI and RFP), vendor selection, contract negotiations, systems design, systems implementations, conversions and technology organizational design. We worked with more than a dozen banks in the southeastern United States and completed more than 25 successful client engagements during the five year span. Personally, I was responsible for the sales process and client onboarding cycle, consultant coordination and scheduling, and acted as the principle partner for 20 engagements.

I also spent five years as a consultant for FIS, the largest financial services firm in the world. During this time, I provided applications and best practices consulting services to more than 40 FIS clients throughout the world. I was responsible for project management and/or business analysis for numerous systems implementations and conversions and also provided systems architecture and design consulting for general ledger and SAP systems for numerous clients.