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| **CHRISTOPHER J. HENRY** | New Orleans, LA, US, 811 Bartholomew ST.  christopherjhenry@hotmail.com ▪ 985.805.1161  <https://www.linkedin.com/in/christopherjhenry70117/> |

**Sr. IT Director/ IT Management**

*Results-driven professional with extensive experience developing and implementing advance technological, infrastructure, solutions, and deliver cost cutting and productivity improvements.*

Proven ability to provide leadership and vision for IT department, including strategic planning of information systems. Solid background in overseeing medium and large scale application execution and support. Strong program management and business skills with capability to reach goals within set deadlines. Demonstrated history of managing project from inception to completion on time and within budgetary constraints. Excellent communicator leverage technical, business, and financial acumen to interact with staff, management, client, and respective teams in building and maintaining employee morale while maximizing business goals.

Highlights of Expertise

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| * Business & IT Strategic Planning & Execution * Project & Help Desk Management * Business Development & Quality Assurance * Vendor & Supplier Relationship * ERP Implementation & Integration | * Budget & System Administration * Portfolio Management & Profit Optimization * Management Development Programs * Oracle Application & IT Architecture * Team Building & Leadership |

**Career Experience**

BOLLINGER SHIPYARDS, LLC., New Orleans, LA

*Plan and develop implementation strategies by coordinating with upper management to implement IT policies and systems in support with establish objective of business.*

**Director of Information Technology** (2009 to Present)

Supervise annual IT budget of 2.8M and manage helpdesk personnel by providing support to over 225 Oracle users and more than 600 Microsoft desktops. Direct all technology operations and entire IT infrastructure according to accomplish business goals. Perform as key point of contact for IT, auditing, and compliance department. Prepare budgets and present proposals for capital projects to senior executives. Deliver guidance and identify need for upgrades, new systems, configurations by collaborating with IT managers and administer IT professionals to ensure smooth running of work. Build and maintain long lasting relationship with key partners, clients, stakeholders, and management to increase company’s profitability.

* Controlled annual $2.8M IT budget and directed the efforts of 12 IT professionals and outside consultants and associates to optimize work performance.
* Replaced time entry system, while programming the establishment of enterprise wide help desk and change management solution A/P imaging process integrated with oracle R12 upgraded.
* Restructured aging fiber/copper infrastructure by supporting multiple facilities Louisiana and Texas.
* Streamlined IT infrastructure and increased establishment of ERP system and consolidated multiple stand-alone accounting systems after evaluating redundant IT processes and systems.
* Implemented network infrastructure, telephony implementation, and supported consistent with business demands, while designing network and Investigating requirements of all departments to regulate technology needs.
* Ensured technical projects aligned with organizational goals via leading delivery of networks, development, disaster recovery systems, and processes.
* Headed and collaborated with teams, which provide information services and technology to all departments of the organization.

Additional Experience

**Business Information Systems Manager** (2009) ▪ South Mississippi Electric Power Association, Hattiesburg

**Oracle Applications Platform Manager** (2005 to 2009) ▪ Edgen Murray Inc. Baton Rouge, LA

**Financial Software Manager/Systems Analyst** ▪ Seacor Holdings, Inc, Morgan City, LA

**Education & Credentials**

Nicholls State University, Thibodaux, LA

**Master of Business Administration, (2016)**

Nicholls State University, Thibodaux, LA

**Bachelor of Science, Computer Science, Business Management**

***Professional Development/*** ***Oracle University****:* Oracle Systems Administrator | 11i Install, Patch, And Maintain Oracle Applications | Oracle9i Reports Developer | Oracle9i Forms Developer | Oracle 11i/2.6 Implementing Oracle Workflow | Oracle HRMS End of Year Processing | Oracle Discoverer Administration/Client | Oracle 10g New Features for Administrators | Oracle 10g Administration Workshop Part I | Oracle Backup and Recovery Using RMAN | Oracle Application Server Administration

**Technical Proficiency**

**Protocols:** ISO, SOX, Ethernet, LLC (802.2), T1/T3, FDDI, ATM, ISDN, Frame Relay, X.25, SONET, SNA SDLC, IPSEC, TCP/IP, IPX/SPX, OSPF, PPP, HTTP, TACACS, CHAP, PAP, Cable DOCIS.

**Operating Systems / Software**: FileNet P8, Optio 7.7, HP-UX, VI editor, Microsoft Projects, Microsoft Office suite. Oracle Systems: 11i, 8i, 9i, 2.6, 10g, R12, PL/SQL, 6i, Discoverer, ADI, Alerts, Workflow, Portal, Quest TOAD v9.0.1.8, SQL\*Loader, SQL\*Plus A/P, PO, RMAN, EBS.

**Hardware**: Sun workstations, Cisco PIX Firewalls, Cisco 12000, 7500, 3000, 2600 Routers and Cisco 65000, 3500, 2900, 5000 Switches, HP Network Devices, US Robotics, DEC Equipment, Kalpana Network Hubs, Stratacom Devices, Adtran ISDN adapters, CSU/DSU’s.