**IT EXECUTIVE ⦁ SENIOR-LEVEL FINANCIAL & STRATEGIC LEADERSHIP OFFICER ⦁**

Accomplished executive with proven ability to provide technology leadership with extensive strategic, integrated enterprise-wide experience. Expertise in aligning technology solutions to business objectives and leading multi-year roadmaps including Digital Transformation, Data Management, Cloud Development, Fraud, Enterprise Risk, Mergers & Acquisitions, Data Conversion and Insourcing initiatives. Possess excellent leadership, collaboration, and problem-solving skills. Manage teams in a highly matrixed environment in multiple locations, including onshore and offshore, with budgets up to $900MM.

Strategic Planning ⦁ Business Process Engineering ⦁ Cloud Enablement (Iaas / Paas / SaaS)

Digital T Leadership ⦁ Process & Quality Improvements Agile Development ⦁ Data Warehousing ⦁ Data Management

⦁ Data Conversion ⦁ Merger/Acquisition ⦁ IT Operations Program Management ⦁ Security & Controls ⦁ Vendor Management ⦁ Program Management ⦁ Budget Administration ⦁ Cost Control

# Professional Experience

## **Head of Digital Products Enterprise Markets for Fidelity National Information Services** 2015 – Present

Former CTO head of Blue Line Associates now acquired and part of FIS. Responsible for self-sufficient operating unit and all aspects of business execution. Partnering with C-Suite clients formulating and driving cross-company technology transformation and products strategy. Responsible for strategic planning, reliability, FTEs engineering software developers, digital labs, managed services global delivery, consulting services, programmers, data scientists, analytics architecture planning and data centers systems security.   
  
Provide leadership to specialize complex developing, business requirements and deploying application services across multi-environments. Container ecosystems, Cloud, Infrastructure, Blockchain DLT, Networking E-Commerce, Omnichannel, Mobile, Portals, chatbot, and API's. Implementation of core modernization platforms. Clients digital transformation upgrades in Artificial Intelligence, AR, VR, MR, DXC Bionix and automation launch across Consumer Banking, Retail, Trading, Commercial Lending & Insurance.

Accountability for all enterprise-level platforms, software QA testing, platform engineering, network, servers, desktop, Citrix, multimedia supports telepresence, live streaming, rich media, middleware, automation, VOD, core platforms including payments for financial services. Oversee ERP, HR, receivables, transaction services, remittance, Wires, CHAPS, Bacs, ACH, EDI, ETFs, information reporting, treasury, insurance, mortgages, credit cards, commercial loans, Global FX, ARP, and receivables applications, and enterprise risk management across all business commercial lines.

**Accomplishments:**

* Exclusively worked with Google Cloud, AvidXchange, TD Bank, Wells Fargo, PayPal, SWIFT clients focused on achieving efficiencies in increased speed, transparency and traceability of payments transactions. Utilizing machine learning and AI tools to modernize their cloud platforms. Streamline the “Nostro and Vostro” accounting, fraud, tax and transactions messages and balances for a global correspondent bank.
* Improved data warehouse platform and data security improving performance by migrating database technologies, upgrading ETL software and migration of reporting platforms.
* Led application development and infrastructure teams targeting on-going development, production activity and digital release management. Lead modernized core platforms and digital upgrades to Katana which help its traders provide liquidity and respond more quickly to requests for quotes from clients.
* Created an artificial intelligence tool with Dutch asset managers at ING to help investors make quicker decisions on which bonds to buy and sell. Katana provides traders with a visualization of relevant historic and real-time digital data and the tools’ algorithms provide forward looking predictions of the price that will win an RFQ within a certain confidence range.
* Chosen to lead global technology delivery services business unit with operations, business development, product

management, data center, mainframe, distributed, database, application development shared services, security/compliance, project office, and deskside/help desk services.

* Led global initiative/team to develop next generation high-volume mobile/digital platform (native and web).
* Leveraged internal resources, as well as negotiated terms with strategic platform partner.
* Global product deployment completed on time in 13 months, and with minimal budget overrun of 2%. Increased transactional revenue $10M in first quarter of operation.
* Appointed by Global COO design and implement Enterprise IT Project Management Office and Vendor Third party office.

## **Managing Director for MUFG** 2015 – 2015

Head of Bank Technology & Operations providing leadership to 3200+FTEs, P&L $900M onshore & offshore. Effective integrated services for payments transactions, applications, infrastructure, enterprise architecture, digital change transformation, governance, audits, risk, and data security. Information security, program management office, quality process excellence, and business controls function. Significant change agent to new target operating models, strategy, core modernization for retail, insurance, commercial, treasury, correspondent, and investment banking.

* Drove Call Center IVR rationalization across Consumer Bank businesses to centralize infrastructure for annual savings $35MM. Planned initial phases of the program, which was executed with success within one year.

## **Senior Vice President for TD Bank Group & TD Securities** 2011 – 2015

* Group Head of Global Payments Transaction Services Technology, Operations and Enterprise Risk Management.
* Direct report to bank’s Executive Committee, COO, and EVP Share Services. Oversight of multi geographic operating sites, nearly $4 Trillion in payments processing authority with 1000 plus FTEs, $500 Million operating budget.
* Over the last four years delivered 35% reduction in Deposit servicing costs, 31% &22 % in Retail and Commercial loan revising respectively, $120 Million in productivity benefits ($57 Million 2014), resolved 14 Payments and assisted with 350 internal audit and regulatory findings, consolidated operational units leveraging scale and standardizing practices.
* Developed Turnaround Blueprint to Growth Strategic three-year plan and Target Operating Model to drive smart automation Transformation and Build for Future. Approved by the Federal Reserve Review Board of Directors and TD Bank Group Board.
* Implemented IBM Cloud technology in 2013 for Teller Image Capture for Retail Branches and Real Time Digital Command Center providing many advantages in data security and foundation for today’s technology.
* Launch TD Bank Mobile and Wallets and first Digital Applications for Automotive Payments.
* Built Enterprise Risk, Data Governance Office and Third-Party Program Office for shared services to remediate 2 MRIAS, 24 MRAs and failed audits from SEC and FINRA.
* Federal Regulatory Road to Strong Endorsed two years Satisfactory Audits.
* Three straight years voted “Best Treasurer Management” and “Cash Management Services” by ABA.
* Voted Second Highest Business Partner Engagement scores and Pulse Employee Engagement scores for TD Bank.
* Program Management and Championed integration, conversion and migration of Chrysler Financial and Epoch Investment for consumer retail and wealth management.
* Championship of Automation/ Digitization, Regulatory Response, Integrated Data / Sophisticated Analytics.
* Developed first-line support for mission-critical Payments, digital eTrading (including algorithmic trading), pricing, intraday risk and applications for TD Securities, Investment Banking and TD Bank Group.
* Securities’ liaising with application development and infrastructure teams targeting on-going development, production activity and release management for equities, bonds, derivates, OTC and prime index.
* Oversight of digital program management transformation for transaction services systems, hardware, software and implementation of Cloud systems, Security, Business Controls, APIs, Zella Ripple with new architecture framework. Provided new executive reporting which include balanced scorecard and Hoshin, KPIs and KRIs across technology and operations.
* Spearheaded Technology teams to design and build GPTS Digital Command Center. Ownership included three provisional patents for real time retail branch processing and fraud, risk monitoring.
* Complete 100% Execution of three-year Operating Target Model and $125MM

## **Prior Relevant Experiences**

## **Senior Vice President, TTS and Commercial Loans for Royal Bank of Scotland 2008 – 2011**

Executive Head of Operations & Technology activities of multiple cross-functional enterprise technology and operations teams including 20+ departments with 14 plus directs, 1000 plus FTEs $500 Million operating budget. Met revised operating and financial objectives. In tough environment grew operating earnings 6% above competitive benchmarks. Executed aggrieve SG&A reduction plan, primarily using Lean Six Sigma, to generate a 20% reduction in operating expenses.

**Senior Vice President, Technology CIO for General Electric Capital 2006 – 2008/ 1995-2001**  
 Provide leadership to FTEs across multinational sites, data centers ownership, 24x7 Helpdesk, Desktop, ERP, enterprise infrastructure, media, mainframes, configuration management, development operations, hardware, HTTP, Linux, web, networking, programming, protocols, ERP, security, CRM, and hardware servers sites. Oversight of application engineering design, product development, deployments, migrations, and gigabit ethernet fiber conversions.

Management of media, telecommunications, CISCO/ Unysis Servers, video, payments gateways, claims platforms, collateral protection, system line monitoring, metadata, testing, IVRs, portfolio core system platforms, and domains. Oversight of ERP, CRM, receivables, transaction services, remittance, Global FX Wires, CHAPS, Bacs, ACH, EDI, ETFs, information reporting, treasury, consumer lending, mortgages, credit cards, commercial loans, ARP, and lockbox receivables applications, and risk management across all multiple business lines. Responsible for developing a global strategy, roadmaps, target operating model, ongoing development monitoring of technology control systems, designed to preserve the integrity of financial reporting and SLAs. Compliance with relevant rules, audits, and regulations, as well as maintaining enterprise network infrastructure and operations stability.

**EDUCATION:**

* MBA/Advanced Management Program, Wharton School of Business, University of Pennsylvania 7/2015
* ABA Stonier Graduate Diploma; Wharton School of Business, University of Pennsylvania
* Embry Riddle Aeronautical University, Florida (Engineer Friendship Alumni 2014)
* Master of Business Administration, Liberty University International Program
* Master of Computer Science, MBB, University of Bradford International School of Business, c/o Harrington Institute.
* St. Peters College, BS Finance
* Certified Master, Master Black Belt in Lean Six Sigma Quality Management
* Certificate of Advance Mgmt. Program, Organizational Senior Leadership, Babson College, Boston,

## **TECHNICAL:**

## Certified Project management Professional (PMP)

## Microsoft Certified Systems Engineer (MCSE) – Microsoft Corporation

## Distributed Systems, Mainframe, Data Warehousing, Teradata, Hadoop, Oracle, Business Intelligence, Predictive Analytics, Voice Biometrics, Service Based Architecture, BPM, SDLC, Agile Development, MS Office, MS Project, Vendor Management - TSYS, GOOGLE, AWS, PEGA, FICO, FISERV, FIS, SWIFT, RTP, FRB, TCH

## Oracle Engineer Certification (DBA and ODEV) – Oracle Corp. Distributed Systems, Mainframe, Data

## C#, SQL/TSQL, Winforms, WPF, Xamarin Forms, Microsoft Silverlight, SQL Server, ASP.N, COFF, OCR KnockoutJS, Entity Framework, MVC, CSLA.NET, HTML5, CSS3, JavaScript, jQuery, FabricJS, Web API, Visual Studio 2013 & 2017, Semantic UI

* Lotus Engineer Certification (Notes and Domino)
* Java Certification (JAVA) – Sun Micro Systems
* Certifi MRP systems, Netsuite, Sage, and SAP Cert.
* Enterprise integration (SOA, REST, JSON)
* Data Warehousing (SQL, ETL, COFF, OCR, Warehouse architecture)