**Summary of Qualifications**

Results and detail oriented IT professional with strong leadership skills and extensive experience in technology portfolio management, project administration and complex enterprise system integration. Over fifteen years of management experience in building teams in application development, PMO, infrastructure, database, QA and production support. Extensive experience with the alignment of functional business group strategies and IT process. A reputation for driving results in a complex and demanding environment.

**Areas of Accomplishment & Expertise**

* Talented IT Executive with expertise in 24/7 infrastructure operations, business systems design & development.
* Proven track record in areas of retail, B2B & B2C, ERP, CRM, E-Commerce, SaaS, HR, manufacturing, supply chain, distribution, sales & marketing and operations.
* Successful management professional in evaluating, identifying, recommending and implementing business solutions to improve ,operations, profitably, sales, quality control and service levels.
* Agile/Scrum, PMO, SDLC team management expertise and DevOps. Experience in PCI, ITIL/ITSM, HIPPA, SOC 2 and COBIT framework implementations.

**Experience**

**Nice and Bella** Coral Springs, FL**/**Dallas, TX

*CTO* 10/2017-Present

Responsible for the overall effective management of technology for system design, development, deployment and management for this jewelry manufacturing that ships and sells fine and fashion jewelry to three continents, supplies more than 36 distribution centers /retail stores throughout Mexico, US, Latin America and Europe and manufactures millions of pieces a month.

* Responsible for re-platforming Nice´s legacy systems to a .Net Cloud Azure hybrid solution.
* Includes custom development for the following modules: CRM, Point of Sale, Order entry, WMS, E-commerce websites, Distributors Backoffice, Commissions engine, Promotions engine and Mobile app.
* Integration with JD Edwards ERP.
* Managing 5 direct reports and over 40 team members in Mexico, US and India, composed of developers, QA testers, Project Managers, analyst and infrastructure/Network engineers.
* Managing and collaborating with multiple vendors and software providers nearshore and offshore.
* Recruit and develop key personnel.
* Standardized development procedures and establish standard frameworks for web and desktop apps.
* Responsible for project cost and budgetary controls.

**Campus Management, Inc.** Boca Raton, FL

*Director of Cloud Operations*  3/2017-10/2017

Campus Management is a leading global provider of technology solutions and services for higher education institutions. Provided support and solutions to 1,100+ higher ed clients and maintained over 800 university systems including Its next generation suite, CampusNexus®, includes enterprise-wide Student Information systems (SIS), Customer Relationship Management systems (CRM) and MS Dynamic ERP Cloud 365, Finance, HR & Payroll solutions.

* Responsible for providing a reliable and cost-effective cloud services and applications hosting for our global 24/7 operations.
* Manage Deployment Service Unit (DevOps): Provide global installation, upgrades and refreshes to all clients and products.
* Manage Application Service Unit: Provide advanced troubleshooting, as well as the first upgrades of freshly released software.
* Manage Platform Service Unit: Provide support of Database, OS, security and Network platforms, both on premise and in the Azure cloud.
* Manage Technical Service Unit: Provide monitoring, initial support and proactive activities for all tiers in desktop, platform, and application.
* Managing 4 direct reports and over 60 team members in US and India.
* Recruit and develop key personnel to maximize productivity
* Collaborate as part of Senior Management Team on Strategic Planning.
* Responsible for budgetary controls, setting strategic & tactical goals and managing vendors

**ComplyRight, Inc./ Taylor Corp.** Pompano Beach, FL

*IT Development Director*  2/2014-3/2017

* Responsible to continuously advance the technology platforms and proficiency of customer-facing systems and applications including, E-Commerce, SaaS, websites, e-business applications, mobile apps and customer service web portals for ComplyRight which manages several B2B brands which sells HR, employment law compliance products and Tax services.
* Within the senior management team participate in the Steering Committee to provide guidance of the prioritization of projects and roadmaps that drives the long-term vision for the Company’s technology path.
* Directly supervise the IT Development Manager, DevOps, QA Manager, Scrum Master’s, and PMO, Business Analyst’s and offshore development resources to ensure all business standards are maintained and that project goals and timelines are consistently achieved.
* Established TQM environment to improved data integrity, customer expectations, increased software controls, reduced development cycle time and lowered the cost of software ownership.
* Increased development productivity 4-fold within 8 months, demonstrated by increased code output volume, reduced implementation windows, and 100% on-time deliveries using Scrum Agile software development practices.
* Fostered / managed innovation and team building improvement within the across department teams by coordinating development activities with product/technology road maps. Recruit and develop key personnel to maximize productivity.
* Manage the architecture, design and deployment of a several B2B customers facing systems and E-commerce websites in SharePoint, Azure Cloud, .Net/ MVC, entity framework and Microsoft Dynamic ERP. Marketing BI Data Warehouse in Teradata using Aprimo as the data mining tool.
* Designed applications to have an extendible framework so they could support multiple applications, be portable across different database systems and be application agnostic.
* Responsible for budgetary controls, setting strategic & tactical goals and managing vendors.

**Spirit Incentives, Inc.** Fort Lauderdale, FL

*Vice President of Information Technology*  4/2011-2/2014

* Responsible for the overall effective management of technology for Spirit Incentives, an industry leader of marketing Hospitality and Travel incentives for the financial, retail and timeshare industries.
* Responsible for day to day operations & application development for Spirit’s platform: VMware, SAN storage, Red Hat Linux servers running Weblogic suite with Oracle 11g forms custom applications & Oracle 11g database, custom CRM & Call Center applications using Java/J2EE and Microsoft Office 365. 24/7 operations.
* Responsibilities include implementing of new custom developed enterprise software for B2B & B2C E-Commerce needs and achieved 99.999% uptime on these critical web-based systems.
* Migrated all of Spirit’s servers and SaaS applications to SunGard’s Cloud services.
* Successfully implemented PCI DSS, ISO /IEC 27001 compliance & DRP/BCP plan.
* Standardized procedures and constructed roadmap to successful product governance
* Collaborated as part of Senior Management Team on Strategic Planning.
* Responsible for budgetary controls, setting strategic & tactical goals and managing vendors.

**Point Blank Solutions Inc. (PBSI)** Pompano, FL

*Chief Technology Officer* 8/2008-4/2011

* Responsible for the overall effective management of technology for system design, development, deployment and management for this Body Armor manufacturing plant; PBSI being the industry leader with revenues of over $200 million, 1400 employees in 6 locations, key supplier for the DoD & DOJ and partnership with DuPont Chemical.
* Responsible for day to day operation for PBSI’s multi technology platforms: UNIX/Linux servers, VMware, SAN storage, running JESTA I.S (ERP & MRP) Java/J2EE, Oracle applications (Inventory, GL, AP, AR, PO Oracle 11I & Oracle 10G databases), Hyperion, Gerber Tech Software, SharePoint, Microsoft Windows & SQL Servers with Visual Studio.Net apps connecting in 6 remote sites (800+ PCs) throughout the US.
* Responsible for budgetary controls of $6M IT budget, setting strategic & tactical goals and planning business process re-engineering using six-sigma strategy.
* Successfully implemented IT general controls and Application controls for Sarbanes Oxley section 404 audits using the COBIT framework.
* Manage the architecture design and deployment of JESTA I.S (ERP & MRP) system, which maximized productivity & efficiency in all areas of the plant including inventory control (RFID), work in progress, bill of materials, assembly and order processing.
* Managed Dual-shore Application Development teams.

**ABC Distributing, LLC** North Miami, FL

*Vice President of Information Technology* 2000-2008

* Directed the effective management of technology for system design, development, deployment and management for this Multi-channel B2C E-Commerce, direct mail catalog industry leader, exceeding $500 million and top 100 in Catalog Age.
* Responsible for day to day operation activities in this Multiple technology platforms: IBM Mainframes Websphere Portal- UNIX/Linux servers, VMware, SAN storage, Oracle Forms 10g applications & Oracle GL and AP), Oracle Datamart, COGNOS, ColdFusion, Java/J2EE – Microsoft Windows & SQL Servers with Visual Studio .Net apps – using MQ series, DB2 with 5 remote sites (900+ PCs) throughout the US, 24/7 operation.
* Responsibilities included design, development and implementation of new custom developed enterprise software including CRM, SCM Systems & B2C E-Commerce platform to support the growth of over 35% annually for five consecutive years.
* Achieved 99.999% uptime on these critical web-based systems.
* Managed over 115 professionals/ technicians in different platforms & vendors.
* Created and implemented critical SDLC and Project Management processes.
* Responsibilities included maintaining budgetary controls of $12M IT budget, setting strategic & tactical goals and planning business process re-engineering.

**Education and Technical Skills**

**University of Phoenix**

*M.B.A. Degree in Global Management Plantation, FL*

*B.S. Degree in Information Technology Plantation, FL*

*PMP Certification Current*