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| **Javier Cabrera, MBA** | Miami/Ft Lauderdale, FL ▪ hello@cabrerajavier.com  786.208.7978 ▪ linkedin.com/in/cabrerajavier/ |

**Senior-Level IT Director**

*Over 15 years of success overseeing IT operations for diverse, multinational corporations*

Seasoned IT leader with nearly 20 years of expertise leading all facets of technology services. Accustomed to managing major projects and supporting multi-functional and cross-collaborative teams. Bottom-line and results-driven with emphasis on driving revenue while maintaining exceptional technical standards. Visionary and innovative with a dedicated commitment to remaining at the forefront of developing technologies. Agile Certified Scrum Master and Product Owner. Bilingual native Spanish speaker.

Highlights of Expertise

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| * IT Management * P&L Accountability * Software Engineering * Product Development | * Business-driven Technology Solutions * IT Strategy * Program & Project Management * Vendor Oversight |

**Career Experience**

Vista Higher Learning, Boston, MA

**DIRECTOR OF PROGRAM TECHNOLOGIES** (2018 to Present)

Lead a diverse and high-performing technical team comprised of software engineers, digital production experts, and technical support agents. Successfully navigated a complex acquisition which involved combining resources, teams, cultures, customers as well as IT assets such as licenses, software, and infrastructure; capitalized upon merged resources to generate new business inclusive of winning multiple RFPs totaling $15M+.

* Utilize Agile principles to track and gauge success of product and software development, as well as overall team performance; serve as lead on product and program roadmaps directing conceptualization, requirements, iterations, development, pull requests, stating, QA, production, infrastructure, and technology services delivery

Santillana USA, Miami, FL

**CHIEF TECHNOLOGY OFFICER** (2013 to 2018)

Oversaw and drove enterprise-wide IT strategy for a leading educational publishing corporation. Directed IT strategic vision and led major projects in key technology areas including product management, e-commerce, B2B & B2C, integrations, platforms, APIs, and engineering standards. Led collaborative efforts with sales, marketing, and product teams that resulted in new market penetration and significant sales growth.

* Led and supported multinational teams throughout North & South America and Europe
* Made key technology contributions to sales operations resulting in a 42% increase in new subscriptions, a historic year-over-year sales improvement of 350%, 80% market share in Florida educational districts, and total of 3M digital end users.

IDOM, Multiple locations

**IT DIRECTOR** (2000 to 2013)

Defined, communicated, and executed global IT strategy for worldwide consulting, engineering, and architecture conglomerate. Initiated, organized, and executed essential processes including business continuity planning, infrastructure consolidation, offshore development, BPO, and Follow the Sun workflow. Directed major client IT projects encompassing developments, system integrations, deployments, and infrastructure; supported clients in diverse industries such as telecommunications, consulting, nuclear, transportation, and industrial engineering. Served as a board member and provided significant input and support of impactful business decisions including acquisitions, launches, and joint ventures.

* Directly managed a series of projects involving BPO for international IT functions and cloud storage.
* Implemented cost cutting, service consolidation measures that slashed expenses by 40% over a three year period.
* Led a technical team of 30 staff, and held accountability for delivering an enterprise-wide cloud solution capable of supporting communications, systems, and services across all departments.
* Managed all IT support and governance operations for over 3,000 end users.

**Education & Credentials**

Georgia Tech University, Atlanta, GA

**Post-graduate coursework: Ed-Tech Foundations, Cyber-Physical Systems, Human-Computer Interact and UX, Network Security, DB Sys.**

IE Business School, Madrid, Span

**Master of Business Administration in IT Management**

University of Havana, Havana, Cuba

**Bachelor of Engineering in Computer Science**

***Technical Proficiencies:*** C#, Magento, Salesforce Ruby on Rails, PHP, SQL, Dynamo DB, AWS, Mule, Java, Jira, Git, qTest, Confluence, Bitbucket, Bamboo, Nexus, Sonar Qube, Jmeter, ITIL

***Certifications:***ITIL Expert v3, Certified Scrum Master (CSM), Certified Scrum Product Owner (CSPO)