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| Paul Nicolari | Phone (702) 985-3801  E-mail nicolary@msn.com |

Experienced Information Technology leader with a history of successful delivery of web applications and relational databases using a service-oriented architecture. During more than 20 years in my career, I have demonstrated success at each level of responsibility.

**Leadership Qualities**

**Teamwork**: Organized tasks to enable engineers to work in small teams at CreditOne Bank. Facilitated information sharing by creating knowledge sharing sessions where CreditOne engineers can discuss relative topics. Mentored American Express engineers on the use of technologies such as Angular 2. Managed the Campus 20 training curriculum at American Express.

**Collaboration**: Empowered team members to take responsibility and ownership of tasks. By distributing responsibility, CreditOne teams have been able to successfully deliver multiple large projects. Partnered with QA and business leaders at CreditOne Bank to deliver all projects on-time and within budget.

**Delivery:** Orchestrated the transition to a Content Management Solution, the introduction of mobile app registration and a multi factor authentication feature while at CreditOne. Delivered an upgrade to the customer service application at American Express that increased offer sales by 4%. Architected software solutions to meet stakeholder requirements at Lockheed Martin.

**Effectiveness:** Successfully delivering applications with minimal defects by implementing good SDLC practices and emphasizing code quality. For example, as a team lead at POD Assoc., I managed a team that successfully delivered applications to support various healthcare programs for the Dept. of Health in the State of New Mexico. As a Development Manager at CreditOne Bank, I managed the design and delivery of applications with a 100% on time success rate.

**Communication:** Presented reports detailing Sprint progress on monthly basis to stakeholders at the NM Dept. of Health while working at POD Associates. Advised senior executives of issues while managing on-call incidents at CreditOne. Coordinated with product owners to manage scope and requirements while at American Express.

**Summary:** An Agile leader that engages with business teams to ensure the highest quality. A leader that operates with efficiency and success in high governance environments. A collaborative leader with a history of delivering quality software. Effective at communicating with people from all levels of the organization. A mentor and coach to less experienced developers.

*Collaboration • Teamwork • Agile Leader • Integrity • Executive Presence*

**Technical Experience**

**Overview:** Over 20 years of experience in the development of ASP.NET applications and Windows applications in C# with an expert understanding of Object-Oriented Principles. Many years of experience developing web applications with a focus on user experience and performance. Designed and developed services using XML Web Services, Windows services, Web API, and WCF. Successfully lead the delivery of Angular web applications. More than 20 years of experience designing and developing high performing SQL databases. Previously a Certified Scrum Master that has led the development of large and complex projects.

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| C#.NET | ASP.NET | MVC.NET | SQL Server | Oracle |
| ReST Services | WCF Services | Web API | SDLC | Visual Studio |
| Microservices | SOA | Object Oriented Design | HTML | CSS |
| Javascript | Angular | Azure | Agile/Scrum |  |

**Professional Experience:**

**CreditOne:** A leader of multiple teams located in Las Vegas, India and Argentina. A dynamic leader managing the delivery of multiple large projects and work orders using the Waterfall SDLC. Direct the delivery of work from development and network infrastructure teams during implementation windows. Manage and resolve incidents during incident manager on-call rotation, which includes issue resolution, communicating information to business teams and vendors and conducting post-mortem reviews. Perform code reviews and ensure that all required documentation is completed during all phases of the SDLC.

**American Express:** Engaged with product owners to ensure highest quality software is delivered. Lead daily scrum meetings with engineers in Florida and India. Transitioned from SVN to Git/Bitbucket. Initiated the process to begin using Jenkins to automate project builds. Assumed the management of the customer service portal used by agents in the United States and completed the digital transformation that resulted in a 4% increase in offer sales. Represented the department in infrastructure budgeting sessions.

**Lockheed Martin:** Collaborated with Air Force officers directing the Search and Rescue training program to determine requirements for a student curriculum and assessment application. Translated requirements to a high performing architecture with many concurrent users. Managed the sprint backlog planning for Agile sprints. Provided architectural recommendations to owners and stakeholders. Coordinated with QA to manage the test cases in support of a Test-Driven Development strategy.

**POD, Inc.:** Led the delivery of applications for the New Mexico Dept. of Health, which included tracking immunization and patient record management. Managed the sprint planning and reviews. Directed the developer efforts to complete all work on time. Partnered with the CIO to present regular reviews to stakeholders at the State of New Mexico.

**Work History:**

* CreditOne Bank Development Manager 2/2018 to Present

Las Vegas, NV

* American Express Senior Engineer 7/2015 to 1/2018

Sunrise, FL

* Altegra Health Software Developer 10/2013 to 06/2015

Miami Lakes, FL

* + Self Employed Manager 6/2011 to 2/2017

Miami Lakes, FL

* + Apex Systems, Inc. Contractor (Senior Developer) 12/2011 to 10/2012

Phoenix, AZ

* + Royal Neighbors of America Software Developer 3/2010 to 4/2011

Phoenix, AZ

* + Miratek Consultant (Developer) 11/2008 to 1/2010

Albuquerque, NM

* + ASRT Contractor (Developer) 7/2008 to 11/2008

Albuquerque, NM

* + Lockheed Martin Contractor (Architect) 10/2006 to 7/2008

Albuquerque, NM

* + Presbyterian Medical Group Contractor (Developer) 5/2006 to 10/2006

Albuquerque, NM

* + Jack Henry & Assoc. Development Programmer II 5/2004 to 5/2006

Albuquerque, NM

* + POD, Inc. Programmer Analyst/Project Lead 7/1999 to 5/2004

Albuquerque, NM

* + More, Inc Application Support Programmer 4/1998 to 7/1999

Albuquerque, NM

* + TermNet of NM System Support Specialist 6/1996 to 4/1998

Albuquerque, NM

**Military:**

United States Navy 10/1989 to 10/1993 Aviation Electrician

* Performed routine maintenance on F-14 aircraft.
* Provided support during flight operations on the flight deck.

**Education**:

2017 – Penn State World Campus- Information Science & Technology program

1993 – 1995 Albuquerque T-VI - Business Computer Programming program

1997 – 1998 University of New Mexico – Computer Science program

**Accreditations**:

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| Certified Agile Leader 1, Sept. 2019 | MCSD, January 2003 |
| CSM, January 2016 | MCP, February 2001 |