|  |
| --- |
| Puneet Kaushik  Alpharetta, Ga 30005 · 251-455-9590  Puneet\_kaushik@msn.com  https://www.linkedin.com/in/puneet-kaushik/ |
| Experienced technology executive with a demonstrated history of working in the Finance (FinTech), Healthcare, Retail and Information Technology industries. My career accomplishments consist of outstanding experience in driving the technology vision, designing and implementing complex and scalable technology programs, and developing strategies and processes to facilitate improved operations and efficiency in a multi-channel sales model. Skilled in defining and executing business strategy, building high performing organizations, Analytics Platforms, AI & ML strategy, Cloud Strategy as well as Agile transformation. Furthermore, my excellent communication and problem-solving skills allow me to excel in piloting organizations through all facets of project life cycles and ensuring optimal client experiences. Strong information technology professional and a leader with a Master of Business Administration (MBA) focused in Finance & Information Tech. Management and MS in Computer Sc. |
| Skills  |  |  | | --- | --- | | * Executive Leadership * Strategic Planning * Healthcare Information Technology * Artificial Intelligence (AI) and Machine Learning (ML) Strategy | * Enterprise Architecture & IT Strategy * FinTech and eCommerce (B2B and B2C) * Analytics Strategy and Execution * Cloud Technologies (SaaS, PaaS, IaaS, Public/Private and Hybrid Clouds) | |

# Experience

|  |
| --- |
| April 2019 – Current**EVP of Technology and Innovation,** TruthMD TruthMD is the industry leading SaaS service provider of accurate Physician, Hospital, Group and Facility data with accuracy rates approximating 98%. This involves the aggregation of over 20,000 individual data sources in near real time using proprietary machine learning algorithms and AI techniques.  Recognized with promotion to Executive Vice President for exceeding goals, which led to a 300% increase in revenue, and fostering a company culture of honesty and accountability. Gained the responsibilities of managing the core Data Science and Innovation teams, as well as overseeing overall product development for TruthMD in addition to the responsibility of leading the technology organization. In this enhanced role:   * Responsible for the overall product development roadmap to ensure that TruthMD remains the industry leader. * Responsible for identifying opportunities for M&A to ensure that we can suitably augment and enhance TruthMD’s capabilities and product portfolio. * P&L responsibilities for the organization.  Lead and foster an entrepreneurial environment which embodies the ethos of “willing to do what is required to be successful”.July 2017 – March 2019**Vice President of Technology,** TruthMD Created the go-forward technology organization and established the technology framework for TruthMD. Defined the technology strategy and product road maps to maximize ROI for TruthMD. Developed and managed TruthMD’s intellectual portfolio and built key relationships with vendors and clients. As the Technology leader of the company:   * Increased TruthMD revenue by over 400%, fueling the growth of the company to over 150+ employees from 30 employees (~100 employees in the Technology Organization) including enterprise practices for Data, Development and Architecture governance, several new clients and partnerships. * Responsible for expanding product portfolio beyond the core MPL (Medical Malpractice Litigation) to other areas such as Groups and Affiliations and expanding from MPL companies into Payer companies (Blue Cross Blue Shield, Optum). * Relationships manager for partnerships including Microsoft (Azure Cloud, CMP and other assorted software) and VoltDB. Negotiated partnership with Microsoft. * Responsible for architecting and executing technology platform development supporting substantial transaction volumes with the highest degree of accuracy and security. * Lead an international team composed of Software developers, research teams comprising of several PhDs in Artificial Intelligence, architects, system administrators and product owners. * Designed innovative enterprise platform delivering advanced analytics comprising of Descriptive and Predictive analytics. Launched first version of the platform to 5 major clients virtually flawlessly within 12 months of starting. * Established an Analytics consulting practice to further increase revenue and provide better customer service to valued customers. * Reduced the development and delivery lifecycle by 80% by streamlining processes through the implementation of Agile technologies/processes, applying DevOps principles and technologies, instilling accountability, upgrading tools, and training. * Reduced systems downtime by leading the cloud migration strategy, partnering with Microsoft to migrate all critical applications to Azure for High Availability and Disaster Recovery. * Increased customer satisfaction by 94% through the implementation of stringent QC testing and standards while building personal relationships with key assets. |
| August 2015 – June 2017**Director of Enterprise Data Platforms**, Macy’s Systems and Technology Rose through technical and leadership roles to lead the Enterprise Data Platform and architecture group to support Omnichannel New Generation Selling (consistent experience and inventory on Mobile, Web and inside retail locations). Led Macy’s Omnichannel selling initiative across domains to design service oriented architecture that is scalable, distributed, highly available and stable while integrating multiple technologies such as In Memory Databases (Tibco Active Spaces and VoltDB) for real-time data processing, distributed cloud services (IBM SoftLayer and Google Cloud) for distributed access/availability and a HADOOP cluster for in-depth data analysis to achieve over $20 million increase in revenue/month. Identified technology solutions, structure and software development options to support business objectives; analyzed options and clearly communicated risks, issues and benefits to C-Level executives. Proven track record of strategic planning and execution.   * Managed $8 million annual budget with a direct staff of 30. * Increased revenue by $20 million/month through introduction of real-time data processing and transitioning away from batch and traditional database solutions. * Guided the Stores Domain program to increase sales and improve associate efficiency across Macy’s and Bloomingdale’s stores with a projected revenue growth of $400 million/yr. * Led teams to build enterprise data foundation to support scalable, real-time transactional applications reaching 10,000 TPS (Transactions per second) using EMS, TIBCO Active Spaces, Oracle Times Ten, VoltdDB, Business Events and native Java. Led the Big Data initiative to ingest operational data (up to 2.5 Billion records ingested daily) for in-depth analysis to drive business decision making. * Directed the Macy’s initiative for cloud hosted solutions and on the guidance committee for the Cloud Council. * Led successful conversion of 10-year-old legacy batch system to real-time in-memory solution with 99.99% accuracy rate. This led directly to a 70% reduction in customer disappoints and cart abandons. * Managed a multi-team program to improve inventory availability resulting in $125 million/yr growth in revenue. * Introduced metrics, leading practices and monitoring capabilities using iAPI/Eureka (proprietary logging and dashboard solution based on the Elastic Search/Kibana stack) to help monitor and improve IT support of the business initiatives, which resulted in a 25% improvement in SLAs. Automated the QA process and reduced QA effort levels by 80%. * Transitioned multiple Waterfall teams to the AGILE model. Drove adoption of budget and portfolio Kanban system. Introduced supporting tools such as Jira and Clarity. * Member of the leadership team to define the five-year strategic roadmap from a business perspective as well as laying out the supporting roadmap, including New Generation Selling and consolidation of our technology footprint to drive revenue growth.  August 2014 – July 2015**IT Manager**, Macy’s Systems and Technology Led the design and implementation of the SmartPush application which provided real time updates to the Macy’s website. Led a team of 15 comprising of Solutions Architect, Developers and QA resources. Earned a promotion within a year due to exceptional performance and leadership.   * Led a multi-national team of developers and testers working in the Merchandising domain to design solutions to purchase, replenish and allocate merchandise for all Macy’s stores.  November 2010 – July 2014**Solutions Architect**, Macy’s Systems and Technology Worked on various initiatives across the various Macy’s Business Units as the primary solutions architect to design applications and platforms.   * Responsible for providing cutting-edge solutions to merchants by designing new and enhancing current software applications. Redesigned and implemented the legacy Win Forms application in WPF (Windows Presentation Foundation) and transitioned from point to point access to a Tibco enterprise message bus.  May 2009 – November 2010 (Independent Consultant)**Technical Lead**, JP Morgan and Chase (June 2010 – November 2010)**Technical Lead**, Iberdrola (November 2009 – May 2010)**Systems Architect/IT Manager**, ITM (May 2009 – Oct 2009)December 2006 – March 2009**Sr. Software Developer**, Generation MortgageDecember 2002 – December 2006 (Independent Consultant)**Software Developer**, Alcoa (Feb 2006- Dec 2006)**Software Developer**, Paragon Benfield (Sep 2005 – Feb 2006)**Software Developer**, Eaton Electrical (Jan 2005 – Sep 2005)**Software Developer**, MicroLink Software (Dec 2002 – Dec 2004) |

# Education

|  |
| --- |
| December 2014MBA It Mgmt and Finance, Georgia State University **Member of the Golden Key International Honor Society** |
| December 2004MS Computer Science, University of South Alabama |

# Volunteer work

|  |
| --- |
| American red crossatlanta boxer rescuebig brothers big sisters of metro atlanta |