**RICK GRIMES** (Chief Information Officer / Chief TECHNOLOGY Officer / DIRECTOR)

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◼ Executive Snapshot

* Planning, Preparation and Implementation to allow small organizations to grow 100%-400%
* 30+ years Project and Product Management
* Built and directed multiple global DevOps / DevSecOps engineering teams of up to 150
* Incorporated PaaS / IaaS by migrating to hosted Network Service provides (Cloud and Hybrid Cloud)
* Slashed IT expenditures by 32% - 43% at each of the last 3 positions by contract re-negotiations and infrastructure upgrades.
* Increased system availability from 93% to 99.99% through the creation of a secondary data center and automated failover procedures.
* Reduced IT vulnerabilities by 90% - 99% (based on independent audit findings) at last 3 positions.
* Restructured IT operational procedures which reduced IT service support hours by 10% - 23% at last 3 positions.
* Highly committed and successful in quickly learning and adapting to new technologies and fast paced environments. Examples: DevSecOps, SDNs, SaaS/PaaS/IaaS
* Highly successful at building, organizing, optimizing global IT teams (150+).

◼ Key Areas of Expertise

Vision & Planning | GLBA, HIPAA, NIST, ISO 27002 | Fast Paced Environments | New Technologies | Process Improvement | Network & Data Centers | Cloud & Hybrid | IaaS & PaaS | SDLC Agile | Remote Teams

◼ Notable Experience

* **Budget:** Reduced IT expenditures by 32% in 2017 (AmeriState) and by 43% in 2014 (American Bank of Texas).
* **Vendor:** Managed vendor relationships and renegotiated all major contracts at last 3 locations which reduced IT expenditures through infrastructure consolidation, contract renegotiations and process improvements.
* **DevOps/DevSecOps Engineering:** 30+ years of Product and Project Ownership of remote Full Stack Engineers. Advanced in Agile and Waterfall SDLC.
* **Data Centers:** Complete build out of 1 DC; Merged 3 DCs to 2. Implemented redundancy for DR/BCP full automated failover.
* **Risk Modeling:** Initiated Risk Based modeling into the IT related decision processes.
* **Mergers and Acquisitions:** Senior IT Delivery Manager for approximately 250 mergers and acquisitions.
* **GLBA and HIPPA:** Compliance oversight for all privacy related requirements.
* **Audit and Compliance:** Oversight of OCC, FDIC, external audit examinations, resolutions management and compliance reporting.
* **Cyber Security / Compliance:** GLBA, HIPAA, NIST, ISO 27002: Enacted continuous IT audits viainternal and independent reviews of current Cyber Security vulnerabilities. Created enterprise security vision which encompassed firewalls, servers, desktops, VPNs, and BYOD. Implemented continuous cyber monitoring, policy enforcement and education of staff. Also oversight of Access Management, Burglar/Fire Alarms, and Video Surveillance.
* **Board/CxO Communication:** Providing continuous C level and Board presentations. Rick Grimes / Page 2 of 3 903.815.7554 [grimes.rick.d@gmail.com](mailto:rickgrimes@texoma.net)

◼ Career Highlights

**AmeriState Bank,** Chief Information Officer (including CISO) August 2017 - Present

**Significant Initiatives**:

* Planned and Implemented the ability within the Infrastructure and Data Centers to allow growth of up to 400%
* Product, Project, and Customer Service ownership of vision setting and delivery of remote SaaS/PaaS/Internal application engineering, infrastructure and security.
* Renegotiated multiple vendor contracts within first 4 months which resulted in approximately 32% in yearly savings.
* Enhanced technologies and infrastructure to prepare for 125% growth of organization.
* Migrated infrastructure to Hosted Network and hybrid cloud solution.
* Migrated organization to Virtual Desktops which reduced IT support issues by 30% in first 60 days.
* Slashed time required to deliver IT services through the creation of new policies/procedures surrounding data security, incident management, business continuity, external communications, and vendor management.

**First United Bank / American Bank of Texas,** SVP: IT and Security Director (aka CIO/CISO) March 2013 - 2017

**Significant Initiatives**:

* Set Product, Project, and Customer Service vision and governed Full Stack delivery of remote application engineering, infrastructure and security.
* Renegotiated multiple vendor contracts within first 12 months which resulted in approximately 43% in yearly savings (approximately $4MM over 3 years).
* Established short and long term visions for IT through a period of extreme growth.
* Flawless IT merger of 2 banking systems in 48 hours.
* Established a secondary data center for DR/BCP and load balancing. Upgraded to hyper-converged architecture.
* Reduced FDIC and IT audit findings from over 250 items to zero in under 24 months
* Upgraded and optimized Call Center and Help Desk services to support 150% growth in call volume after merger. KPIs reflected reduced customer wait time from 7 minutes to 90 seconds.

**Electronic Transaction Consultants Corporation,** PMO Senior Manager May 2012-March 2013

**Significant Initiatives**:

* Directed and governed engineering and testing teams on SAAS and PAAS development and IT services for web based and back office applications.
* DFW Airport and LBJ Freeway Toll upgrade - $14M Budget: Delivered on schedule and under budget. Hardware/Environment configuration and support for multiple platforms: Design, Development, Equipment installation, Test, and Production.

**Bank of America**, Vice President: Senior IT Delivery Manager Card Services Apr. 1986 - Sept. 2011

**Significant Initiatives:**

* Oversight of global Full Stack Engineering, DevOps, Security: Became the go-to person to manage extreme initiatives (high-risk, fast paced, behind schedule, over-budget) that required excellent organization or governance to deliver.
* Managed budgets of $150M and globally dispersed staff of 150+.
* Continually coordinated with Senior Executives relating to strategic vision, planning, prioritization, and delivery.
* Defined and set vision for infrastructure needs related to initiatives. Managed vendors to deliver equipment, configurations, and services to meet scheduled targets.

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**◼ Education / Credentials**

University of North Texas, Denton, TX : BBA; **Double Major – IT and Accounting**

Six Sigma Green Belt

CISSP: Certified Information Systems Security Professional

CBSM: CERTIFIED bANKING sECURITY MANAGER

ITIL: Information Technology Infrastructure Library (expired)

Application Development; Cloud migration; Blockchain; Digital Transformation; Advisor; Consultant; Relationships; Authority; Architecture; Infrastructure; Agile; Project Management; Program Management; Recruiting; Building; Champion; Communication; Leadership; Vision; Roadmap; Operations; Security; Strategic; Full Stack; Mobile