Octavio Novoa

[octavio.novoa@gmail.com](mailto:octavio.novoa@gmail.com) || +1 954-789-0464

linkedin.com/in/onovoa

Summary

Seasoned executive with more than 20 years’ experience in the IT sector, trained in blue-chip companies such as IBM and AT&T. MBA, Systems Engineer, proactive and highly results oriented. With extensive background in IT Services management also in production and services industries (telecommunications, manufacturing, oil & gas, construction). Proven ability to manage projects, work in teams, build teams, establish and maintain high level contacts.

* Development and implementation of value-added networks, with local, national and regional scope.
* Active participation and leadership in the development of the commercial offer of telecommunications products.
* Project Management.
* Leader of ERP implementations.
* Leadership of infrastructure and software development teams.
* Design, Build and operation of data centers.
* ISO implementation
* Budget Management
* Software Development

Experience

LATAM IT Director Apr 2014 - Feb 2019

Quanta Services, Inc. (Construction)

* Responsible for the IT strategy for the Company in Latin America.
* Deployment of the first regional based ERP, with presence in Peru, Colombia, Chile, Ecuador, Guatemala and Mexico.
* Deployment of the in-house operational tool for the construction business.
* Responsible of all compliance related matters.
* ISO 27001 for the Colombia operation.
* ISO 9001 for all countries.
* Built the IT organization team across 6 countries.

IT Manager Jun 2013 - Apr 2014

Karoon Gas Peru (Oil & Gas)

* Responsible for the company’s data center from design to implementation.
* New provision of all IT services for the Company in its main location in Lima, and the branch in Tumbes.
* Only member of the IT team, being responsible of the IT Services administration

IT Manager Oct 2010 - Jun 2013

Textil del Valle (Textile Manufacturing)

* Responsible for IT strategy, for back office and production areas.
* Responsible of creation and administration of Information Security Policies within the company.
* Active member of the Strategic Planning Team.
* Participation through all business processes of the company, to support them, and develop new platforms to ensure efficiency.
* Budget platform implementation, to assure full automation of the process.
* Implementation of BI infrastructure to start creating the appropriate models to have better information in minor terms.
* Production processes automation (Cutting and Dying).

IT Manager Jan 2008 – Oct 2010

Americatel de Perú S.A. (Telecommunications)

* Company applications management, leader of the technical change in the company
* Project manager for all technological changes.
* First Local ERP implementation, with more than USD 60K in savings yearly.
* Design and implementation of the first Data Center of the company, which became the base of its Data Center offering.

Data and ISP services Manager Jun 2003 - Dec 2007

Americatel de Perú S.A. (Telecommunications)

* Implementation of MPLS services in the company, to be able to offer those to their customers.
* Development and leadership of all technological projects in the company.
* Responsible of the presales function for data services, as business specialist.
* Creation of the Technical Sales department.
* Implementation of the first help center for the company (internal and external).

ISP Administrator / Information Security Officer Mar 2000 - Jun 2003

Americatel de Perú S.A. (Telecommunications)

Services Coordinator Nov 1999 - Mar 2000

AT&T (Telecommunications)

* Coordinator for internet and networking services for customer.
* In charge of the network operation for Peru and Bolivia.

Services Coordinator Jan 1994 - Nov 1999

IBM (IT Services)

* Internet and networking services specialist.
* The company was bought by AT&T in 1999.

Education

Escuela de Dirección de la Universidad de Piura (Peru) 2006 - 2007

Master of Business Administration - MBA, Business Administration and Management

Universidad de San Martín de Porres (Peru) 1991 - 1996

Bachelor of Science - BS, Systems Engineering (Computer Science)