**PROFESIONAL PROFILE**

Dynamic Technology VP/Senior IT/CISO Director and change agent with a track record of strategic vision, partnership, business solutions and results. US citizen, Fully bilingual, dynamic, highly analytical professional offering over 20+ years of broad-based experience. Leadership style complemented by effective communication, project management and learning skills. Experienced in stablish, deploy and migrate infrastructures –Local and cloud base-, manage and coordinate software development teams on diverse organizations with tight production deadlines and regulatory compliance. Strong Cybersecurity background experience.

**A multi task Senior /IT Director.**

|  |  |
| --- | --- |
| * Staff Motivation / Coaching /Development * Disaster Recovery / Cyber-security * NITS, SOX, HIPPA Complains | * IT/IS Operations and Customer Focus * Project, Portfolio & Budget Management * Asset Purchases/Acquisitions |

**PROFESSIONAL EXPERIENCE**

**White Oak Commercial Finance-** Boca Raton, Florida **01/2019 - 08/2019**

**IT Director (Vice President)**

* Manage and direct IT operation (Infrastructure) and Business solutions (Software development) teams – 9 direct reports.
* Review, evaluate, test and improve Disaster recovery plan (Hurricane season)
* Implemented the Cyber-security layers for WOCF infrastructure.
  + Intruder detection, misleading anomalies, Virtual fence, Impossible login, Dual authentication (Inside and outside), Phishing campaigns, device monitoring, email control, data lost prevention (DLP), backup encryption, resilient key components to warranty business continuity, Response plan, security SOP and wide company training.
* Finishing the deployment of a full redundant Citrix platform in Microsoft Azure.
* Direct and coordinate activities of the Help Desk team using (Service Desk plus).
* Data warehouse processes and maintenance.
* Establish the presence in two Microsoft zones –East/West- with a 5 minute RPO.
* Migration to Microsoft office 365 / Exchange (Azure Cloud base).
* Renegotiate, reduce cost and established new contracts (Microsoft, AT&T, Citrix).
* Managed and coordinated multifunctional teamwork from employees and contractors.
* Manage over 150+ servers in Citrix running over VMware virtual platform
* Replacement of Legacy CISCO switches.
* Budget management and execution.
* Manage (Interviews and selections)
* Coordinate software migration from AS400 system to a SQL platform.

**BIOTEST BIOPHARMACEUTICALS / ADMA** - Boca Raton**, 12/2006– 11/2018**

**Senior Director IT Operations and Emerging Technology**

Provided executive IT leadership for commercial bio-pharmaceutical operations and clinical research areas. Responsible for all aspects of the information technology leadership and vision in all 24 US locations of the company.

* Director, leader, and mentor of IT Operations teams, including hiring, development, training, and developing metrics.
* Operational technology expertise while having oversight across all company divisions and partners.
* Vendor and outsourced services management. Operationalized cross-company help-desk with tiered service offerings supplemented by portal-based self-help and telephone integration.
* Responsible for IT Operations compliance activity, general governance Cybersecurity and IT policies.
* Effectively implement/improve/maintain Service Management Platform, and IT Infrastructure and Operations processes in an ITIL, GMP and GAMP based framework to improve the Operations of the Helpdesk, remote support, and all of IT Infrastructure and Operations.
* Develop, implement and manage information technology plans, policies, programs and schedules in support of business needs.
* Interact with all departments on internal and external operations impacted by information technology.
* Manage a project portfolio following company project management office (PMO) standards and policy.
* Effectively implement and manage appropriate IT Governance processes that result in effective controls and a high degree of IT security and compliance.
* Exercise sound fiscal responsibility and effective budget management.
* Identify emerging information technologies to be assimilated, integrated and introduced within the company.
* Risk-assessment of company data and IT infrastructure; recommend and implement appropriate mitigation strategies.
* Maintain current knowledge of industry trends, developments, and best practices- recommend more efficient methods of information services, IT compliance and operations.
* Provides operational and infrastructure assistance in the design and implementation of new applications and business solutions as well as changes to existing computer systems and infrastructure.
* Complete the virtualizations of 200+ Servers into 9 Hosts in 3 Clusters without business interruptions while generating operational savings over 180K per year.
* Direct and manage the implementations of 14 Plasma centers over 8 years across the country.

**Becker & Poliakoff,** Ft. Lauderdale **2003-2006**

*Becker & Poliakoff is a diverse commercial law firm with more than one hundred and thirty attorneys*

**Lead Computer System Engineer / Network Architect Responsible** for team supporting end-user computing, server-based applications and technology Deploy.

**Girosol -**North Miami Beach, **1999-2003**

*International Money Transfer Company*

**Developer (JAVA/C++ and Visual Basic) ,** Engineer, and Team Leader

**Miami University -** Miami, **2006-2008**

*Adjunct faculty, Internet Global Security, Miami University (2006-2008)*

**EDUCATION**

**Cybersecurity: Managing Risk in the Information Age**

**Harvard University** – Certification (In progress)

**Computer System Engineer**

**University of Antioquia** Colombia – 5 Years

Bachelor Degree – Computer Systems Engineer

**Specialization in Tele-informatics**: Data Networks and Distributed Systems

**University EAFIT** Colombia – Diplomat

**Certifications**:

CCNA / GAMP / PMP / MCP / CNNA /NCA / IBM Shell Scripts

C++ Certified Associate Programmer