Victor. J Fluxa

(786) 242-0647

10762 SW 117 Street Miami, Florida 33176 vfluxa@outlook.com

## Summary

Technically astute, results driven, diligent IT Operations / Networking Director possessing a vast and diverse wealth of expertise accumulated over 20 years working across different positions, employers and industries. Exceptional history of leading IT strategy towards the delivery of significant and measurable operational / business value, combining stakeholder relationship, team, process and program management skills to ensure continuous solutions-based development. Experience developing and implementing innovative solutions that raise productivity, reduce expenses and increase effectiveness. Currently seeking a new professional challenge and guaranteed to quickly prove an asset to any organization.

### Key Skills Assessment

Leadership– Coordinates and develops high performing teams towards the achievement of long-term KPIs.

Department Management – Defines and achieves long-term strategy, maintaining holistic oversight.

### Professional Experience

Vertice Technologies,LLC, Miami, FL 2018 **–** Present

Director of infrastructure and cloud operations

* Responsible for providing vision and problem-solving leadership on a company-wide level for infrastructure, desktop, and application system support.
* Provide project management for single and multiple projects across several channels. Served as a business advocate and partner for other departments to facilitate and lead the alignment of IT goals, strategies and tactical initiatives to those of the business.
* Work with CIO and senior management to determine network architecture strategies and standards.
* Identify issues, trends, and opportunities to improve efficiency, cost effectiveness and/or quality; develop recommendations and implement same relative to identified issues, trends, and opportunities.
* Prepare, deploy, and monitor necessary policies and procedures related to infrastructure security, compliance and audits; to include desktop encryption and data privacy policies.
* Work with the Compliance Department on enterprise risk management with a focus on security, business continuity and disaster recovery.
* Facilitate/consult with operational personnel to develop or resolve performance issues, upgrades, design reviews, and system set up/implementation.
* Understand and track business, technical, architecture, and infrastructure issues, and act as consultant for improving the design and management of the information systems department operations.

S1 ADVISORS, INC, Miami, FL 2008 **–** Present

Owner

* Establish a portfolio of valuable client accounts through networking and solution-based sales.
* Assess the viability of existing client solutions to recommend comprehensive solutions.
* Present solution value through costing and forecasting, prior to implementation.
* Develop and apply a comprehensive knowledge of the customer's market and competitors.
* Provide technology managed services for small business, including security, asset, technical support and network management.
* Solutions developed have included Asset Management, Backup and Recovery, Business Continuity, Cloud Services, Helpdesk support, Home/office automation, and virtualization among others.
* Design and deploy MS Azure solutions for cloud data networks, replication and synchronization, corporate data backups, and third-party integration (Azure Virtual Machines/Azure Storage Accounts/Azure Active Directory).
* Provide collaboration solutions for disperse teams using Office 365 and SharePoint services in mobile and remote environments without physical presence through SharePoint Team Sites.

BANCREDITO GROUP, Miami, FL 2013 – 2014

Vice President of Information Technology

* Successfully defined and delivered the company's technological vision & road-map, with conviction.
* Reported to Board level colleagues, and founding members, to develop strategy and performance.
* Negotiated external contractor, vendor and partner relationships to ensure best price and quality.
* Business development: generated valuable opportunities from new and existing accounts.
* Drove efficiency increases by developing and implementing new and improved processes.
* Achieved compliance with policies and standards through the implementation of controls.
* Coordinated project management activities to ensure absolute quality and SLA compliance.

*Key Projects / Achievements:*

* *Designed and deployed PCI Compliant network for customer transactions using Cisco ASA and Fortinet Fortigate technologies.*
* *Rolled out core banking changes to existing Cobis platform for new banking products and services.*
* *Install and rolled out MS SQL 2012 servers for data and replication services across multiple sites.*
* *Successfully migrated existing physical servers to VMware Vcenter.*
* *Migrated existing Google Docs to Office 365 solutions.*
* *Designed SharePoint sites with Office 365 for mobile user’s document sharing and sales reporting.*
* *Rolled out SalesForce.com with Azure Active Directory for Single Sign on to sales and customer service department.*

STATETRUST GROUP, Miami, FL 2005 **–** 2013

Vice President of Information Technology & Security

* Developed performance with technological portfolio management, and final say on all procurement.
* Maintained and applied a comprehensive awareness of technologies for internal introduction.
* Led the deployment of Cloud and Virtualization related Projects across multiple sites and business units.
* Led a team comprised of 18 developers, 5 Infrastructure, and 3 DBAs ensuring quality, through training and knowledge-sharing.
* Satisfied operational / business requirements, through consistent engagement with end-users.
* Achieved IT compliance through the development and implementation of a governance framework.
* Created and implemented new and improved processes and “best practices” for the organization.
* Oversaw the departments P+L, ensuring financial compliance through budget allocation & controls.
* Identified and mitigated potential risk through the preventative / reactive strategy (disaster recovery).
* Controlled the inventory and access of all operational equipment, supplies, and vendors.
* Maintained network infrastructure & telecommunications across US, Caribbean & Latin America.

*Key Projects / Achievements:*

* *Architected and deployed a new, secure and faster IT infrastructure using Cisco, Fortinet, Microsoft, VMWare, EMC, and Dell technologies to provide a more robust and fault tolerant backbone.*
* *Deployed and integrated SalesLogix CRM with existing reporting system providing integration with existing SQL server database for marketing and customer support department.*
* *Increase MS SQL server performance, reliability, and data delivery by redesigned tables, indexes, and structure of existing database system.*
* *Restructured the IT Department. Created infrastructure, help desk, database, and developer teams to streamline IT functions resulting in greater efficiency of problem resolution*
* *Implemented a help desk ticketing and knowledge base system (HelpSpot) to increase Service Level Agreements for both It Departmental units and customer support resulting in faster resolution times and efficiency.*
* *Reduced vendor / service provider budget expenditures by more than 75% during the first year.*
* *Successfully migrated existing physical server farms to virtual platforms in multiple Datacenters (VMware VCenter and Hyper-V).*
* *Migrated existing MS Exchange servers to Office 365 solutions for 1500+ users.*
* *Installed and Deployed Vasco solutions token authentication services for Bank Customers using physical and virtual tokens.*

### Education and Qualifications

**1999 – 2003: Florida International University, Miami, FL | Bachelor of Business Administration Degree**

Major: Management Information Systems.

Courses and Certification

**ITIL v2011 – License #02360371-01-VEYJH**

**Microsoft Azure214x: Azure Fundamentals**

**Microsoft Azure208x: Azure Security and Compliance**

**Microsoft Azure202x: Microsoft Azure Virtual Machines**

**Microsoft Azure205x: Microsoft Azure Storage**

**Microsoft Azure203x: Microsoft Azure Virtual Networks**

**Microsoft DAT219x: Provisioning SQL Server and Azure SQL Databases**

**Microsoft Certified Systems Engineer (MCSE) + Security – MCP ID# 3179248**

**Microsoft Certified Systems Administrator (MCSA) + Security - MCP ID# 3179248**

**Microsoft Certified Professional (MCP) - MCP ID# 3179248**

**CompTIA Security+ Certified Professional - CompTIA ID No. COMP001000262194**

**CompTIA A+ Certified Professional – CompTIA ID No. COMP001000262194**

**PADI Dive master professional member – DM # 91102**

**State of Florida Notary Public - Commission # EE 171607**

### Voluntary Work

**2012 – Present: Feed the Homeless Ministry**

**2012 – Present: Emmaus Men’s Ministry**

### Other Skills

**Fluent in English and Spanish, both verbal and written.**

**Excellent organizational, communication, presentation and interpersonal skills.**

**Excellent Project Management Skills.**

**Supervisory experience in a team oriented environment.**

**Travel experience within the US, Canada, Central America, and South America.**