**Brandon Covarrubias**

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Dedicated Junior Web Developer with a background in customer service. Eager to secure an entry-level Front-End Web Developer position. Personal skills include being an excellent team player with an upbeat attitude, detail-oriented, patient, flexible, diligent, and bilingual. Prepared to help any team achieve their company goals.

**PROFESSIONAL SKILLS:**

* HTML
* ﻿﻿CSS
* ﻿﻿Tailwind CSS
* ﻿﻿JavaScript
* ﻿﻿React
* ﻿﻿Node.js
* ﻿﻿PostgreSQL
* ﻿﻿Git/GitHub

**EDUCATION AND TRAINING:**

* *Software Engineering Program - Fullstack Web Development*, Fullstack Academy, August 2022
* *Associate of Arts - Sociology/Social Work*, Triton College, River Grove, IL 2021
* Dean's List: 3.7 GPA

**WORK EXPERIENCE:**

*Customer Service Rep*, Transformco/Shop Your Way, October 2021-March 2022

* ﻿﻿De-escalated problematic customer concerns, maintaining calm, friendly demeanor.
* ﻿﻿Documented conversations with customers to track requests, problems and solutions.
* ﻿﻿Reviewed customer account information to determine current issues and potential solutions.

*Sales Associate*, T-Mobile, December 2017-December 2018

* ﻿﻿Fostered relationships with customers to expand customer base and retain business.
* ﻿﻿Evaluated current sales strategies to identify targets, improve business plans and optimize product presentations.
* ﻿﻿Used product knowledge to assist customers and suggest products.
* ﻿﻿Answered customer questions regarding available products, prices and features.
* ﻿﻿Managed account-related tasks such as updates, new account set ups and closing out of existing accounts.

*Assistant Manager*, Dunkin' Donuts, December 2015-December 2017

* ﻿﻿Delegated daily tasks to team members to optimize group productivity.
* ﻿﻿Mentored staff to enhance skills and achieve daily targets, using hands-on and motivational leadership.
* ﻿﻿Assisted supervisor in evaluating employee performance and cultivating improvement initiatives.

**WEBSITES, PORTFOLIOS, PROFILES:**

* ﻿﻿<https://www.brandoncovarrubias.com>
* <https://www.github.com/bcova>
* ﻿﻿<https://www.linkedin.com/in/brandon-covarrubias>

**SAMPLE PROJECTS:**

1) This basic login page showcases my growing abilities in responsive design.

[https://Inkd.in/g\_JFnPgb](https://inkd.in/g_JFnPgb)

2.) This Tic-Tac-Toe game was developed during my time at Fullstack Academy.

[https://Inkd.in/gGBEmaaz](https://inkd.in/gGBEmaaz)

3.) This To Do List showcases my abilities in React.

[https://Inkd.in/gJZywuyk](https://inkd.in/gJZywuyk)

**REFERENCES:**

* ﻿﻿Luis Lovera - *Mentor/Senior Web Developer* - (805) 705-4137
* ﻿﻿Ed Haddican - *Fullstack Academy Professor* - [edwardhaddican@gmail.com](mailto:edwardhaddican@gmail.com)
* ﻿﻿Adam Kasnick - *Senior Manager at Shop Your Way* - (847) 840-3229