**Contents**

[**Chapter 1. Project Charter** 3](#_Toc505336864)

[**1.1. Project Background** 3](#_Toc505336865)

[**1.2. Problem description** 3](#_Toc505336866)

[**1.3. Goals** 3](#_Toc505336867)

[**1.4. Objective** 3](#_Toc505336868)

[**1.5. Deliverables (table)** 3](#_Toc505336869)

[**1.6. Benefits** 3](#_Toc505336870)

[**1.7. Stakeholders and Clients (table)** 3](#_Toc505336871)

[**1.8. Out of scope** 3](#_Toc505336872)

[**1.9. Approach and Methodology** 3](#_Toc505336873)

[**1.10. Project Timeline (table)** 3](#_Toc505336874)

[**1.11. Success Criteria** 3](#_Toc505336875)

[**1.12. Risk Management Plan (table)** 3](#_Toc505336876)

[**1.13. Technical Features (table)** 3](#_Toc505336877)

[**1.14. Project Organization and Staffing (table)** 3](#_Toc505336878)

[**1.15. Project budget (table)** 3](#_Toc505336879)

[**Chapter 2. Foreign and local studies** 3](#_Toc505336880)

[**2.1. Foreign Studies** 3](#_Toc505336881)

[**2.2. Local Studies** 3](#_Toc505336882)

[**2.3. Comparative Analysis (table)** 3](#_Toc505336883)

[**2.4. Synthesis** 3](#_Toc505336884)

[**Chapter 3. Project Management** 3](#_Toc505336885)

[**3.1. Dataflow Diagram** 3](#_Toc505336886)

[**3.1.1. As is** 3](#_Toc505336887)

[**3.1.2. To be** 3](#_Toc505336888)

[**3.2. Business Process Diagram** 3](#_Toc505336889)

[**3.2.1. As is** 3](#_Toc505336890)

[**3.2.2. To be** 3](#_Toc505336891)

[**3.3. Work Break down Status** 3](#_Toc505336892)

[**3.4. Use Case Diagram** 3](#_Toc505336893)

[**3.5. Test Scenario (table)** 3](#_Toc505336894)

[**3.5.1. Black box test** 4](#_Toc505336895)

[**3.5.2. White box test** 4](#_Toc505336896)

[**3.6. Screen shots** 4](#_Toc505336897)

[**Chapter 4. Test Results (table)** 4](#_Toc505336898)

[**Chapter 5. Conclusion and Recommendations** 4](#_Toc505336899)

1. **Project Charter**
   1. **Project Background**
   2. **Problem description**
   3. **Goals**
   4. **Objective**
   5. **Deliverables (table)**
   6. **Benefits**
   7. **Stakeholders and Clients (table)**
   8. **Out of scope**
   9. **Approach and Methodology**
   10. **Project Timeline (table)**
   11. **Success Criteria**
   12. **Risk Management Plan (table)**
   13. **Technical Features (table)**
   14. **Project Organization and Staffing (table)**
   15. **Project budget (table)**
2. **Foreign and local studies**
   1. **Foreign Studies**
   2. **Local Studies**
   3. **Comparative Analysis (table)**
   4. **Synthesis**
3. **Project Management**
   1. **Dataflow Diagram**
      1. **As is**
      2. **To be**
   2. **Business Process Diagram**
      1. **As is**
      2. **To be**
   3. **Work Break down Status**
   4. **Use Case Diagram**
   5. **Test Scenario (table)**
      1. **Black box test**
      2. **White box test**
   6. **Screen shots**
4. **Test Results (table)**
5. **Conclusion and Recommendations**