

BRIAN CROSSLEY

SOFTWARE DEVELOPER

208.789.0285 • bcrossley712@gmail.com • github.com/bcrossley712

SUMMARY

Proven ability to learn complex industry sets in short time span. Consistently upbeat and driven to complete any task put forward. Gained a solid reputation as a mentor and trainer while confidently completing tasks assigned. Extensive experience in customer service and satisfying the need of both the customer and the business.

- Highly skilled in conflict resolution, staff development, and goal completion
 - Proven track record in exceeding sales goals, motivating sales teams, and providing exceptional customer service
 - 20 years of customer service experience
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INDUSTRY SKILLS SETS

JavaScript
HTML

Node.js
Mongoose ODM

Vue.js
MongoDB

C#
MySQL

EXPERIENCE

Software Development Student – *CodeWorks*

Feb 2022-present

- C# with MySQL
- Produced a quality clone of high fidelity Figma mock of a full stack application in Vue.js with Node.js backend
- Gained a solid understanding of JavaScript/HTTP/CSS/Node.js

Merchandizing and Member Service – *Costco*

2014-present

- Strong organizational skills help improve quality of work by maximizing time spent on each task
- Established a solid reputation for dedicated work ethic and first-class member service during member interaction
- Seek out ways to create a welcoming and eye pleasing environment through proper merchandizing techniques

Store Management - *Jacksons Food Stores*

2007-2014

- Established positive working relationships with managers and staff with diverse needs and expectations
 - Confidently and proactively helped resolve issues for customers in a busy retail environment
 - Trained and supervised associates on complex merchandising guidelines and quality customer service
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EDUCATION

CodeWorks Academy

Feb 2022-expected graduation Apr-31 2022

- 13 weeks intensive boot camp to solidify understanding of software development methods
- Learned Agile methodology from A-CSPO and A-CSM Zach Olsen.
- Developed multiple quality applications through powerful instruction and strong individual and team output

Honey-Do

- <https://github.com/bcrossley712/honey-do> OR <https://honey-do-planner.herokuapp.com/#/>
- Collaborated with two other developers to build a chore/grocery management system and recipe finder
- Built with a Vue.js front-end and a Node.js back-end utilizing Bootstrap and a MongoDB
- Was product owner of the project and oversaw the daily functions and tasks to ensure completion

Tower

- <https://github.com/bcrossley712/Tower>
- Created a near identical functional event management system from a high fidelity Figma mock
- Built with a Vue.js front-end and a Node.js back-end utilizing Bootstrap and a MongoDB
- This was a solo project that took place over 4 days

Burn-Book

- <https://github.com/bcrossley712/burn-book>
- Collaborated with a group of 4 to create a social media forum
- Build with an MVC patterned front-end a Node.js backend
- Pulled group together and kept on task through mediation and communication