

Ben Deines

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Objective

A motivated data analyst with experience in customer service and security industries, leveraging technical and analytical skills in SQL, Python, R, and JavaScript to deliver data-driven insights. Seeking to apply strong problem-solving abilities and teamwork in a data analysis role.

Technical Skills

- Programming Languages: SQL, Python, R, JavaScript, HTML, CSS
- Tools & Software: R Studio, Jupyter Notebooks, Git, Excel
- Data Analysis: Data cleaning, data visualization, statistical analysis
- Database Management: Writing and optimizing SQL queries
- Web Development: JavaScript, HTML/CSS, and basic front-end development skills
- Version Control: Git/GitHub for collaborative coding and project management

Experience

GitHub Projects

- Developed multiple projects in Python and SQL, including data analysis pipelines, automated data extraction, and custom visualizations using libraries like Pandas, Matplotlib, and Seaborn.
- Built and maintained a personal website using HTML, CSS, and JavaScript to showcase analytical projects.

Securitas, Inc. — Security Guard

Ritz-Carlton, Downtown Portland (October 2023 - September 2024)

- Ensured safety and security for high-profile guests, gaining expertise in monitoring, data tracking, and operational efficiency.
- Utilized data tracking systems to maintain clear communication with team members.

McGee Air Services — Ramp Service Agent

September 2022 - August 2023

- Analyzed service processes using data to improve operational workflows, contributing to efficient baggage handling operations.
- Collaborated with teams to optimize service delivery using data tracking systems.

Education & Training

Bachelor of Arts in English and Philosophy
Concordia College, Moorehead, MN

Technical Certifications

- SQL for Data Science (Coursera)
- Python for Data Analysis (Udemy)
- R Programming and Data Visualization (DataCamp)