

# BRIAN DESHAZER

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## SKILLS

• Leadership & Team Development • Project Management • Clear Communication: Written & Interpersonal • Extensive Knowledge Microsoft Office Suite (Word, Excel, PowerPoint)

**EDUCATION: UNIVERSITY OF OKLAHOMA, NORMAN** *Bachelor of Science - Health & Enterprise* Dec '12

## RELATED EXPERIENCE

### **CSL Plasma, DURHAM, NC ASSISTANT CENTER MANAGER**

Dec 2013 - Present

- Lead team of 45 employees to meet goals by focused hiring, expectation communication, and team development.
- Maximize labor through analysis of donor arrivals and scheduling needs. Add value to Operations Schedule through enhanced labor formula. Increase employee efficiency by cross-training 25% of team since arrival
- Respond to Employee and Donor complaints through teamwork and leadership. Implement Corrective Action and Performance Improvement Plans when appropriate.
- Implement new PC workstations and resolve workplace software & hardware issues (Eprogesa)

### **CSL Plasma, NORMAN, OK GENERAL OPERATIONS SUPERVISOR**

Apr 2013 - Dec 2013

- Learned to manage and lead teams to increase output while limiting input
- Learned to respond to donor complaints and resolve inter employee issues. Delivered Personnel Action Forms including Leave and Return of Absence. Delivered Corrective Actions
- Analyzed arrival patterns to maximize labor.
- Hired 10 employees: donor floor, reception, and medical staff associate

### **The Bookmark, NORMAN, OK Student Supervisor-Barista**

Oct 2007 - Sep 2011

- Managed schedules. Trained employees on making coffee and customer service. Ensured quality of work. Handled customer complaints and informed lead manager of issues.

### **Stonewall Homes, NORMAN, OK Marketing Internship**

May 2011 - Aug 2011

- Designed constructor logo and 5 handout advertisements using Adobe Illustrator and Photoshop. Enhanced up to 30 images for website using Photoshop
- Drove sales and answered questions about our plots and building process

## Other Experience

2005-2013: Camp Coordinator. Phlebotomist. Bank Teller. Receptionist

## **Associations**

University of Oklahoma-Alumni. OU Pride of Oklahoma Marching Band (2yrs). OU Cousins International.