



# BRITTANY DIAZ

## JUNIOR WEB DEVELOPER

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### OBJECTIVE

Personable and passionate junior web developer leveraging background in hospitality to build more intuitive user experiences on the web. Recently earned a certificate in full stack development from UNC Charlotte and developed skills in JavaScript, CSS, React.js, responsive web design, and more. Basic knowledge of agile methodology, computer science, and database theory. Having an appetite for continuous learning, collaboration, and problem-solving, I plan to create and maintain websites while also developing iOS and Android apps. Equally passionate about building applications that bring communities and people together. Looking to bring my attention to detail and technical skills to a company to grow and become a valuable asset.

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### PROJECTS

**Electro-Enthusiast** | <https://electroenthusiast.herokuapp.com/login>

- A community for electronic enthusiast to discuss new products launches, review products, and everything in between.
- An interactive full-stack group project built using **RESTful API**, **handlebars.js**, **Sequelize ORM**, **Node.js**, and **Express**.

**Blog** | **A Regex Tutorial** |

<https://gist.github.com/bdiaz28/52bad026f6a57fcef30eb21a9be660f3>

- A tutorial where I explain matching an email – regex style!

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### MILITARY

**United States Navy**

*Logistics Specialist*

*Aug 2009 – Sep 2011*

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### PROFESSIONAL EXPERIENCE

**Marriott International**

*Operations Manager*

*Apr 2016 – Mar 2018*

- Integrated Salesforce guest experience platform for 471 room union convention Hotel at one of the selected pilot hotels. Partnered with corporate vendor to update electronic key system. Responsible for hotel system updates and new program roll outs.
- Implemented Onboarding process to optimize department success. Responsible for department hiring. Managed 20 front desk and phone agents, 3 supervisors, and 2 assistant operations managers. Conducted 30 Day, 60 Day, 90 Day, and Yearly reviews.

*Executive Administrative Assistant*

*Mar 2018 – Oct 2020*

- Provided essential support for Area General Manager with 6 Direct Reporting General Managers and General Manager of 700 room convention hotel. A champion on the Wellness Committee, partnering with Human Resources to implement wellbeing activities for 270-person team throughout the year including relationship/team building exercises, community volunteer work and fundraising. Planned associate/manager of the month luncheons, town halls, and the annual hotel Gala and Award Show.
- Designed and implemented new Daily Aspiration highlighting the hotel's key metrics for the year distributed to every team member to ensure team is aware of hotel goals, current scores, and initiatives.

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## **AWARDS AND ACKNOWLEDGEMENTS**

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- Associate of the Quarter Q1 2019 / nominated by colleagues for outstanding support and excellent service with high profile clients and selected by Executive Committee in less than a year in the position.