# Remote Access Instructions

2020

MIZUHO

Agenda

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Setting up your personal computer

1. Navigate to the VMWare Horizon Client downloads page:
   https://my.vmware.com/en/web/vmware/info/slug/desktop_end_user_computing/vmware_horizon_clients/5_0

2. Depending on the type of device you have, click on the appropriate Go to Downloads link.
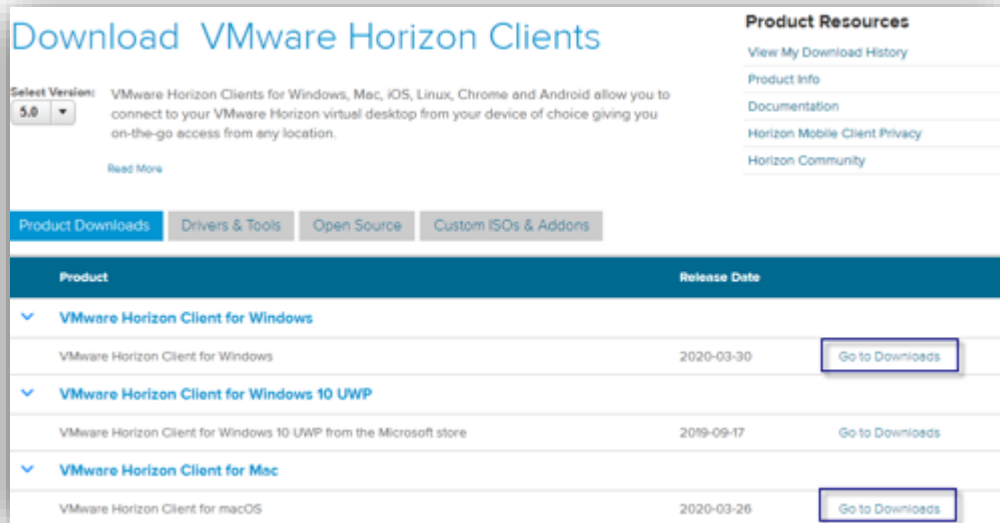
3. Click on the blue Download button to download the software.

   • When it finishes, navigate to your personal computer's "Downloads" folder and run the installation package.

   • You can leave the default options while installing.

4. Once the installation is complete, run the application (VMware Horizon Client).

5. Click the "plus sign" **+** or "New Server" on the top left of your window to add a new server. (Note: your screen may not look exactly the same as below, but the "New Server" button will be in the same location)

   Add the following connection server address on the next prompt:

   • **Clifton: vdi01.mizuhosecurities.com**

   • **Chicago: vdi01.mizuhofutures.com**

Setting up Duo Security

IMPORTANT: Please make sure you have downloaded the Duo Mobile application on your phone from the app store. To start setup you will need to call the **Application Support Team** at **212-205-7900** to register your phone with Duo. Self Enrollment is also available on the internal network by clicking the following: Clifton or Chicago. *Skip this step if you have already enrolled with Duo.*

Duo Mobile is a multi-factor authenticator similar to Google Authenticator used by MSUSA for multi-factor authentication to your desktop. MSUSA uses Duo for external and session authentication.

1. Once the session is initiated you will be prompted with a request for your Radius username and passcode. This passcode is your MSUSA password.

   - **Username**: FirstNameLastName

   - **Passcode:** Network password

2. Next, the system will ask you to enter your Duo passcode. Please enter the passcode from the Duo App on your phone or enter "push" or "1" to get a push notification on your phone.

   - **Next Code:** Enter "push" "1" or the passcode from your Duo App.

   - You will only get a prompt on your phone if you enter "push" or "1"

3. Next, Windows will begin to load and you will be asked to enter your network password. You will then see the following Duo prompt. Authenticate your session via the Duo app, phone, or passcode.