

## Says

What have we heard them say?
What can we imagine them saying?

Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?



What is cost estimate

How to estimate business travel expenses

What is a professional estimate small business

Drafting a business plan is the best way to estimate your business startup costs

Order of magnitude, and schematic conceptual design, construction documents

Design development,bid, quantity

Estimation of business expanses

Create a list of necessary expenses included one time and ongoing costs

Research
estimate cost
gets as close as
you can to the
real cost of each
item on your list

SBA's start up
costs worksheets
template will help
you estimate your
initial investment
cost

The financial projections section should estimate your revenue, profit, and expenses for the next three to five years

Rent, office supplies, and payroll and other expenses like this incorporated fee or office furniture are one time costs website

Add a cushion, tally up the final amount, total up expenses amount

## Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?





