**Brian K. Dunbar**

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**SUMMARY**

Proactive systems administrator and operations engineer with in-depth experience managing and maintaining UNIX and Windows servers in local and wide area networks. Expertise with network management software, personal computer and network hardware, and many

manufacturing and productivity applications.

**TECHNICAL SKILLS**

**OPERATING** AWS, Linux, Windows Server

**SYSTEMS**:

**NETWORK:** F5 Big-IP Local Traffic Manager, Juniper, managed switches

**HARDWARE:** Intel servers, SPARC servers, Juniper managed switches, bar-code

scanners, hubs, switches, printers

**SOFTWARE:** Chef, Terraform, Apache, Nginx, many more

**LANGUAGES:** BASH. Familiarity with T-SQL, Ruby, Python

**EXPERIENCE**

**Universal Music Group May 2020 - Present**

**Entertainment**

**Senior Systems Engineer, Corporate IT**

Engineer for newly created Corporate IT group, with the mission to insource a diverse array of services and responsibilities. Responsible for 3rd tier support for servers and associated services including front-line applications, back-end services across cloud and on-premises data centers.

• Key team member for servers to relocate applications and services from a large, obsolete data center to cloud and a new on-premises data center. Recognized by leadership as saving the company two million in savings.

• Led multi-team effort to reduce costs in cloud: identifying abandoned and underutilized resources including disk, virtual desktop, and un-utilized load balancers. Estimated savings from the desktop initiative at around 60k.

• Led team automation initiative for server provisioning and upkeep to include use of Github for script and code sharing, and standing up Chef and Ansible installs to determine which is optimal for UMG use.

**Mission January, 2015 – May 2020**

**Managed Services and Consulting**

**Senior Cloud Engineer, Operations**

Operations Engineer for a managed services provider. Responsible for the daily and long-term environment of a diverse array of customers, including Tier 3 operations, providing guidance to management and guidance, oversight, and mentoring to Tier 1 and 2 engineers.

• Key engineer for long term effort to standardize automation and application delivery on Terraform and Chef.

• Directly responsible for the success of a project that migrated a traditional on-premises customer-facing environment into an AWS on-time and budget, with no unexpected downtime.

• Key technical asset assisting management to establish and define a formal tiered hierarchy, allowing operations to reduce major incident management tickets by 80% over two months, and increase customer satisfaction over the same period.

**Cicayda LLC, Nashville, Tennessee July, 2013 – December 2014**

**Legal Technology and Services**

**Systems Administrator**

Systems administrator for a small, growing company in the legal technology field.

Responsible for day-to-day administration including production SaaS system, customer

service support teams, for a diverse set of systems: local data center, Amazon Web

Services hosts.

• During an unexpected systems outage following a migration from AWS to hosted

systems, spearheaded restoration of systems on AWS, including customer data.

• Assisted migration of existing Ansible framework from version 1.1 to 1.5, requiring

major restructure of logic and associated playbooks.

• Stood up and configured Active Directory and related services for Services group,

including processing services and server farm.

**PLEXUS CORPORATION, Neenah, Wisconsin September 2003 – July, 2013**

**Electronics Manufacturer**

**Systems Administrator**

Systems Administrator with Enterprise Resource Planning group, providing systems

administration for global deployment and operation of the JDE ERP system. Responsible

for deployment and operation of manufacturing systems utilizing JDE, Oracle and related

technology, including Oracle, Agile PLM, AribaBuyer, bar code scanning systems, label

printing systems and file, print and fax services, on Solaris and Windows Servers.

• Led pilot project to implement orchestration and management of servers using Puppet

automation software. Project successfully managed a dozen servers, turned over pilot

to my peers on departure from the corporation.

• Participated in six implementations of JDE system in remote facilities, with no

unplanned production outages. During these roll outs directly responsible for success

of bar code scanning and label printing system.

• Responsible for installation and operation of AribaBuyer purchase order system,

enabling purchasing department to centralize operations, eliminate costly and

redundant paper-based purchasing system, and reducing cost-to-purchase from

(estimated) $10 per transaction to less than $1,00 per, as well as increasing speed of

purchase order from weeks to hours.

• Upgraded Product Lifecycle Management software to major new version, while

moving systems to a virtual environment, changing application servers to new

platform. Directly responsible for upgrade on-time and with only planned disruption.

Directly responsible for implementing F-5 Big-IP local traffic management (LTM)

allowing for transparent failover and ease of maintenance.

• Expanded Local Traffic Management (LTM) to include mission-critical in-house

shop-floor system, allowing for easier growth and maintenance of web-server farm.

Became familiar with F5's TCL-based iRule language to manage traffic flow, inject

data in payloads.

**PLEXUS CORPORATION, Dallas, TX October 2000 – 2003**

**Electronics Manufacturer**

**Systems Administrator**

Systems Administrator with a printed circuit board (PCB) design bureau., providing

desktop and systems administration. Responsible for file, fax and print services, desktop

maintenance, CAD tool setup and administration of automated process taking design

from customer to fabrication facility, using Solaris, Windows server.• Implemented major revision upgrade of Mentor Graphics (PCB CAD tool) including

integration with existing automation and tool set, with no unplanned system outages

and no loss of productivity.

• Utilizing ‘found’ hardware in storage, retrieved CAD files from a ten year old backup

tape set that, while not directly billable, provided enormous good-will to customer,

who was otherwise facing a major re-engineering effort.

**TECHNICAL EDUCATION AND CERTIFICATION**

AWS Architecture Associate - 2017

Network Appliance Data ONTAP Fundamentals - 2006

Solaris 9 Advanced Administration - 2003

Certified Solaris 7 System Administrator - 2000

Solaris 7 System Administration I and II - 2000

Network Operations Management Seminar - 1999

7 Habits of Highly Effective People - 1999

Core Technologies of MS Exchange Server 5.0 - 1997

Certified Banyan Specialist - 1996

Small Computer Systems Course - 1992