**Sol** **Chien**

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**PROFESSIONAL SUMMARY**

***An intelligent dynamic and focused on IT Professional. I am highly motivated and reliable with the proven success of project management, business data analyst and network security management. More than 20 years of experience as a proven project management skill with working and teaching knowledge of network management, network security, business data analysis and database system. I am able to supervise, manage computer project, research and teach / train others or as a consultant in such IT industry or related fields.***

**CORE SKILLS**

**● Project Management ● Business Analyst ● Network Management**

**● Team Cooperation ● Business Process ● Network Infrastructure**

**● Technology Evaluation ● SDLC ● Network Security**

**● Client Management ● Training/Teaching ● Deadline Control**

**GENERAL SKILLS**

* Excellent interpersonal and teamwork skills
* Innovative and excellent problem solving skills.
* Good at analytical, numerical and project research skills.

**●** Well experience in IT training and teaching skills.

**●** Drive and commitment able to sustained effort and hard work.

**TECHNICAL SKILLS**

**Windows Server** ⮚ Active Directory ⮚ DNS and DHCP ⮚ Group Policy ⮚ Disk Management ⮚ EFS and DFS ⮚ Hyper-V ⮚ NATand VPN ⮚ VMware ⮚ IIS and Server Backup ⮚ OSI and TCP/IP

**Database** ⮚ SQL Server, MySQL

**Language & Tools** ⮚ Visual Basic, C#, Java ⮚ XML ⮚ HTML5 ⮚ Dreamweaver CC  
⮚ PHP / ASP ⮚ Agile, Scrum, Kanban ⮚ SAS ⮚ SPSS

**Operating System**  ⮚ Windows Server ⮚ Linux

**PROFESSIONAL EXPERIENCE**

**2018 ~ Present – Tutor, Casual Tour Guide**

* Instruct Monash and RMIT University IT student related computer courses.

● Being a tour guide for customers from overseas.

**1998 ~ 2017 – Senior Lecturer, Jinwen University of Science and Technology, Taipei**

* In*struct project management, programming language, database, network security management and website design (Dreamweaver CC, ASP, PHP and MySOL), data structure, e-business and computer software. Well knowledge of using SPSS、SAS statistical tools to analyse data from database system.*
* Supervise and instruct senior students (IT related on job study) at University to implement IT projects and system applications in the field of e-business web applications, database, system programming, networking, workflow technologies.
* Teach senior students to design, develop and maintain a range of data structures from a variety of sources and analyse, interpret data for IT project.
* Support department related enquiries and act as contact point for this office. Good at communication, experience in different advices and enquiries for students and department.
* Responsible and coordination for multiple seminar activities of research and IT projects with other Universities and related IT companies.

**1994 ~ 1998 – Manager, New Sys Technology Co, Taipei**

* Direct a major division and supervise various types of IT project at government site.
* Define, monitor, budget control, risk management and IT project management (Taiwan Power Company - Handheld Computer System, Taiwan Water Supply Corporation - Handheld Computer System).
* Conceive and design the product, analyse market, prepare profit and loss analysis.
* Supervise division team members and coordinate between company and stakeholders.

**1992 ~ 1994 – Project Manager, Hua Hsing Information Company, Taipei**

* Deliver appropriate elements of the IT project life cycle including the documentation of business processes and requirements, the development of test plans and the user documentation.
* Coordinate between stakeholders and supervise other project team members in ensuring all projects are delivered in accordance with the project goals (Taiwan Power Company - AM/FM prototype GIS System, Taiwan Water Supply Corporation - The study and survey of water pipeline using GIS system, Taipei Water Department - Water Pipeline Integration Planning System).
* Control and maintain government IT project schedule, provide stakeholders with superior customer service, user training and technical support.

**1990 ~ 1992 – Associate Researcher, Industrial Technology Research Institute, Hsin Chu**

* Provide immediate technical support and training for information system at the most well- known research institute in Taiwan.
* Design and program application systems for IC Lab. engineers to maintain and control IC wafer production procedure and reliability control.
* Use different software and statistical tools to analyse data and generate report to control the production procedure and reliability for IC Lab. engineers.

**1990 ~ 1990 – Programmer Analyst, MS-Mart, New York**

* Design and implement system codes to meet relevant design standards.
* Provide advice and support on applications、supporting software and system documentation.
* Produce system specifications for the use of analyst programmers and programmers, as well as develop online operational guides.

**EDUCATION AND QUALIFICATIONS**

1990    New York Institute of Technology   Computer Science (M.S.)        New York

1987 University of Wisconsin – Platteville Industrial Technology (M.S.)    Wisconsin

1982    Aletheai University               Industrial Management (B.A.)  Taipei

**CERTIFICATE**

CompTIA Security + and LPIC Level 1 Certificate

**REFERENCE CONTACT INFORMATION**

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