

CATHERINE COX

SUMMARY

Full-stack Web Developer that graduated from Denver University's Coding Boot Camp in mid October. The program specialized in Full-Stack Web Development covering a variety of topics as well as the rising popularity of React. Currently striving for a Bachelor's Degree to further my education in Software Development utilizing Denver University's working degree program during the evenings and plan to graduate in June of 2024. I have enjoyed both aspects of the front-end and back-end, but found the front end aspect of development enjoyable.

My previous life experience under my belt before obtaining my certificate, I brought a refreshing understanding of company culture and customer responsibilities to the position; which required me to be organized, motivated and making me that much eager to apply my skills at a job in the software development industry.

The certified course and the previous work experiences have polished my skills working with a team, as well as excel in individual projects where I need to be able to manage my time and resources to meet company requirements for project time and budget. Enjoying the aspects of on-the-job learning, problem-solving, and unique friendly approaches.

As you're new potentially organized and motivated employee eager to apply time management and organizational skills in various environments. Seeking entry-level opportunities to expand skills while facilitating company growth.

EXPERIENCE

Operations Coordinator, 09/2018 - 03/2019

The Party Staff - Denver, CO

- Collaborated with staff to maximize customer satisfaction, streamline procedures and improve bottom-line profitability.
- Liaised between customers and management to ensure smooth operations delivery.
- Planned daily operational strategies, including delivery routing, team workflows and promotional initiatives.

Implementation Specialist, 07/2017 - 07/2018

Deverus - Boulder, CO

- Managed configuration, installation and troubleshooting of applications and software for clients.
- Identified issues and made potential solution recommendations as problems developed, enabling quick project modifications.



CONTACT

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SKILLS

- Software best practices
 - HTML5 proficiency
 - CSS3 expertise
 - JavaScript experience
 - Databases, MongoDB,
 - Wireframes
 - jQuery
 - Express.js
 - React.js
 - Node.js
 - Critical thinking
 - Decision-making
 - Friendly, positive attitude
 - People Skills - Team Skills
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WEBSITES, PORTFOLIOS, PROFILES

<https://www.linkedin.com/in/catherine-cox-433061128/>

<https://github.com/beachbrunet>

<https://mysterious-river-96466.herokuapp.com/?>

- Cultivated relationships with sales team to support and supply corrective actions.
- Aided senior leadership in authoring data capturing reports to identify issues and determine solutions.
- Assisted account executives with strengthening client relationships through targeted solutions.
- Kept customers informed about issue resolution progress and provided updated estimated times of resolution on ongoing basis.
- Improved relationships with training organizations and school by remedying hardware and software issues with computers and various language labs.

Client Care Manager, 02/2016 - 04/2018

USAFact - Golden, CO

- Resolved client issues by correcting immediate problems and communicating with staff.
 - Assessed customer satisfaction with services through follow-up communication.
 - Created and updated client records by entering general data, services provided and invoice information.
 - Consulted with local government representatives to understand community needs and strategize response plans.
 - Coordinated referrals to community services by advocating for individual needs and addressing roadblocks.
 - Analyzed data from surveys, referrals and follow-up services on financial, legal, crisis intervention, community referrals and outreach services.
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EDUCATION AND TRAINING

Some College (No Degree), Computer Science And Programming

Miracosta College - Oceanside, CA

- Major in Computer Science
- 3.6 GPA
- Continuing Bachelors Degree in Computer Science

BootCamp Certificate, Full Stack Developver, 10/2021

University of Denver - Denver, CO

- Completed coursework in Coding course.
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REFERENCES

Joel Doherty, *Co-Founder Aptly Able, LLC*,

- Cell: 720-610-4070
- Email: joel@aptlyable.com

Daniel Parnell, *Auto Magic Software* (based in Australia, please email)

- Email: daniel@automagicsoftware.com