

Clifton Beale

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I am an Entry-level IT support professional seeking a full-time role in Information Technology. Recently separated from the U.S. Air Force, my dream is to get my foot in the door of the IT world, and maybe one day become a video game developer. I have recently completed the Google IT Support Professional Certificate — an eight-month IT support program that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and includes hands-on labs. I have also completed several courses from another learning site 'CodeCademy'. My learnings have expanded from the basics of computer hardware, to programming with JavaScript, Python, HTML, and CSS. While I may not have a bachelor's degree, my motivation to learn and succeed in this field is immeasurable. If given the opportunity,

I know that I would excel. Thank you for your consideration!

EXPERIENCE

United States Air Force- Madison, WI— Integrated Avionics Technician (SrA)

March, 2018 - January, 2022

Summary: Performed both preventive and repair maintenance on a fleet of 30 F-16 fighter aircraft to maintain mission readiness. This included working both alone and with a team to complete tasks like replacing broken parts, or repairing broken wires.

Key Highlights:

- Ran electrical diagnostics on F-16 jets to troubleshoot and make appropriate repairs to systems like pneumatic pressure, flight controls, radar threat warning, communication, and navigation.
- Supervised and educated new recruits on basic and advanced aircraft maintenance protocols and procedures.
- Routinely performed safe, on-the-spot, maintenance in stressful, time-sensitive, situations in order to ensure mission readiness.

Sales Representative - Virginia Beach, VA - TruGreen

March, 2022 - August, 2022

Summary: Acquired new customers for TruGreen by following leads/performing on-site property inspections to determine the best course of action for the customers.

Key Highlights:

- Take lead on inspections of lawns/landscapes to determine the best plan of action for the customers/customer issues
- Met with new customers as well as potential customers on a daily basis/built rapport with customers to ensure longevity
- Meet set standards and expectations to reach the branch's daily/weekly sales quota

EDUCATION

Google IT Support Professional Certificate

August 2022

Eight-month IT support program, developed by Google, that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and includes hands-on labs

Codecademy, Online

March 2022 - Present

Attending online lessons for Full-Stack web development. So far, I have completed several lessons each furthering my knowledge in HTML/CSS/JavaScript coding languages.

Sheppard AFB, Texas

June, 2018 - November, 2018

Attended a technical training school for 6+ months, learning basic electrical functions/how to read schematics/basic theory/In-depth training specifically for maintaining the F-16; received 60 credits towards CCAF degree.

King's Fork High School - Suffolk, VA - High School Diploma

Cumulative GPA: 3.6

SKILLS

Ability to work individually or with a team.

Troubleshooting

Secret security clearance

Communication

Sales tactics

Precise attention to detail

Problem Solving

Training/Educating

Adapting to Change

Basic Computer Architecture

Operating systems (Windows, Linux)

Remote connections and Virtual Machines

Software Management and IT Security

Computer Networking

Systems Administrations

AWARDS, VOLUNTEERING, CERTIFICATES

2020, 3rd Quarter: 378th Fighter Squadron - Airman of the Quarter

Regularly engaged in Air Force led volunteer opportunities like Habitat for Humanity

Certificate of completion : Build a website using HTML, CSS, Git, and Github Pages - Codecademy, 2022.

Certificate of completion for completing course: Code foundations - Codecademy, 2022.

Certificate of Completion: Google IT Support Professional course - Coursera, 2022