



SOFTWARE ENGINEER

# ITUMELENG SHIBURI

## ABOUT ME

Tsakane-Itumeleng Shiburi  
I am a South African national  
31-07-1982

## GET IN CONTACT

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Cape Town, Western Cape, RSA

## PERSONAL PROFILE

A software engineer with hands-on experience in Operational Systems Support and DevOps/Agile Environment including System Administration, troubleshooting, testing, performance, functional, integration and user acceptance.

## AREAS OF EXPERTISE

- Customer services
- Sales
- system design, implementation and administration.
- Hands-on SQL experience
- Shell scripting – Linux + winShell
- Docker, Javascript, PHP, Python & JAMStack experience
- Web API experience

## OTHER SKILLS

- The ability to analyze complex technical information
- Can analyze, design and implement database structures
- passionate about system architecture
- Detail oriented
- Excellent problem solver
- Working understanding of numerous business and service based frameworks and methodologies

## WORK EXPERIENCE

### CURRENT:

2020 – Date: AluSun Technologies (PTY) LTD | Engineer

Sub Roles: Multiple

### SUPPORT ENGINEER ROLES:

2016/17 – 2018: ASN Trading | Contractor | RSA

2016 – 2017: GT Technologies | Support Engineer | Linux Env | RSA

2014 – 2016: CWS | DB Customer Support | Liquidated | RSA

2012 – 2014: Cell C | OSS + Application Support | RSA

2010 – 2012: Nokia Siemens Networks | Customer Support Engineer, MEA Region | RSA

- System Administration and OS Troubleshooting
- Change Management
- Assist with software design and development
- Evaluates interface between hardware and software
- Advises customers regarding maintenance of software system

### JUNIOR ENGINEER:

Nokia Siemens Networks | Customer Support Engineer, MEA Region |

- OS & DB installation and integration
- Stored, retrieved, engaged with data and databases.
- Modified existing software to correct errors and optimize efficiency
- Prepared detailed reports

### CUSTOMER SERVICE ROLES:

2018 – 2020: Amazon | Cust. Services | Apex Fraud-Prevention Champion |

2008 – 2010: Scottish and Southern Electricity – GB | District Manager |

2003 – 2007: Siemens Carrier Support Center– RSA | Level 1 Tech Support

## **EDUCATION HISTORY**

### **CURRENTLY:**

#### **Self-studies**

Business administration | Front and back-end, Javascript, Python,

### **CERTIFICATIONS AND OTHER ACCOMPLISHMENTS**

2017: ITIL– Foundation Certification | APMG International

2017: Project Management Essentials

2016: Linux Essentials | LPI

2014: Huawei | System Administration and Security

2011: Nokia Telecoms Academy | Network Engineering

### **CORNWALL HILL COLLEGE**

Graduated Class of 2001

- 2 and 1st Team Rugby Vice & Captains
- Student Council member
- Debate Team member
- Member of the Chess Team