

Microsoft 365 Related Services

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Security & Compliance

10-Year Audit Log Retention	Built-in long-term storage of audit logging data	AccountGuard	Security services to support democratic institutions
Advanced Data Residency	Service migration and residency for additional workloads	App Governance	Advanced app governance and monitoring
Compliance Premium Assessments	Compliance Manager premium assessment templates	Cross-Tenant Migration	Migrate users directly from tenant to tenant
Defender EASM	Continuously discover and map your external attack surface	Defender for Business	Advanced business endpoint security by Microsoft Defender
Defender for Cloud	Protect workloads across multi-cloud & hybrid environments	Defender Threat Intelligence	Curated OSINT, threat intelligence, and insights
Defender Vulnerability Management (premium)	Complete set of vulnerability tools and capabilities	Endpoint Privilege Management	Enables on-demand local user privilege elevation on demand
Insider Risk Management Forensic Evidence	Gain visual insights into possible insider data security incidents	Microsoft 365 Lighthouse	Multi-tenant control plane for Managed Service Providers
Microsoft Entra	Identity and Access Management services	Microsoft Priva	Manage privacy risks and automate subject rights requests
Microsoft Purview	On-prem, multi-cloud, and SaaS data governance	Microsoft Sentinel	AI-enhanced cloud-native SIEM
Microsoft Tunnel	Microsoft modern VPN service	Multi-Geo	Split a tenancy over multiple geographies

Microsoft Security Experts

Defender Experts for Hunting	Get Microsoft threat hunting experts working for you	Defender Experts for XDR (preview)	Managed detection and response service augments your SOC
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Communications

Azure Comm. Services	APIs for voice, video, chat, SMS, and email service integration	Calling Plans	PSTN telephony calling plans
Comms. Credits	Pooled minutes for calling plans, dial-out & tolled conferencing	Digital Contact Centre	A contact centre spanning Teams, Dynamics, Nuance, and Power Platform
EHR Connector for Teams	Connects Electronic Health Record systems to Teams	Microsoft eCDN	Enterprise Content Delivery Network for Teams Live Events
Teams Operator Connect	Teams PSTN connection hosted as-a-service	Teams Phone Mobile	Single phone number across mobile, desk phone, and Teams
Teams Premium	Branding, pro-grade stream production, eCDN, and custom policy packages	Teams Rooms	Enable meeting room devices

Extra Capacity

AI Builder Capacity	Extra capacity for AI Builder	Dataverse Storage	Additional Dataverse file, log, and database capacity
Graph Connector Capacity	Additional capacity for Search with Graph Connectors	SharePoint Storage	Additional storage for SharePoint Online
Universal Print Jobs	Additional print jobs for the organisation come in packs of 500		

Support Services

ProDirect Support for Azure	Azure support for Medium to Large companies	ProDirect Support for Dynamics 365	Dynamics 365 support for Medium to Large companies
ProDirect Support for Microsoft 365	Microsoft 365 support for Medium to Large companies	Unified Support	Enterprise support across all Microsoft technologies

Education

Azure Dev Tools for Teaching	Software dev tools for teachers and students	Career Coach (retiring)	Connects students with career path aligned learning
Imagine Academy	Skills program benefit for Education customers		

Employee Experience

Glint	Employee feedback, analysis, and insights platform	LinkedIn Learning	Expert developed and curated learning content and portal
Viva Goals	Objectives and Key Results (OKR) in Microsoft 365	Viva Insights - Manager, Leader, Analyst	Analyse workplace trends and drive efficiencies
Viva Learning (premium)	Complete learning experience platform inside Teams	Viva Sales	Connects CRM systems with Teams and Microsoft 365 (not in Viva Suite)
Viva Suite	Combines Goals, Insights, Learning, and Topics	Viva Suite + Glint	Includes the Viva Suite features and adds Glint
Viva Topics	Integrated knowledge & experts discovery		

Automation & Intelligence

Microsoft 365 Copilot	Generative AI assistance across Microsoft 365	Microsoft 365 Unattended RPA	Unattended Robot Process Automation with Microsoft 365
Microsoft Managed Desktop	Microsoft device management and monitoring	Microsoft Syntex	Content AI knowledge extraction and analysis
Scheduler (retiring)	Schedule meetings with the help of AI (retires 2023-09-01)		

Companion Products & Services

App Assure	App compatibility assistance included with various plans	Azure Virtual Desktop	Virtual desktops and apps in a cloud pay-to-consume service
Drive Shipping for PST import	Send PST files to Microsoft on SSD or SATA HDD	Dynamics 365 Customer Voice	More sophisticated surveys and customer feedback
Microsoft Industry Clouds	Tailored solution packages for industry verticals	Microsoft 365 Dev Program	Developers get a sandbox environment and other benefits
Project Online	Microsoft Project	Remote Help	Help end users with remote session viewing and control
SharePoint Advanced Management	Enhanced security, management, and governance features	Test Base for Microsoft 365	Testing platform for integrating with Microsoft 365 apps
Visio Online	Microsoft Visio	Windows 365	Windows desktop as a cloud subscription service
Workplace Discount Program	Employee discounts on Microsoft 365 and Surface devices		

Power Platform

AI Builder	Use AI models to automate process and generate insights	Microsoft Dataverse	Services for low-code app-dev on top of Microsoft 365
Power Apps	Complete low-code/no-code app-dev platform	Power Automate	Advanced process automation features
Power BI Premium	More capacity and scale for business intelligence	Power Pages	Create secure, low-code business websites
Power Virtual Agents	Create intelligent agents and bots		