

A1: Amazonas

Goal

The goal of this project is to develop an information system capable of supporting an online store, which would allow users to buy products from a wide range of categories.

Motivation

Nowadays, Portuguese products are in high demand worldwide. Culture, history, weather and food are just some of the reasons the brand "Made in Portugal" is being sought after internationally. After some research, we identified a lack of a specialized Internet retailer that offers premium selected Portuguese products and that's why *Amazonas* was born. We want to offer a unique online experience to satisfy the expectations of Lusophiles all around the world.

Main Features

The platform will allow users to buy products from different Portuguese stores as well as comment and rate these products. Customers will also be able to keep track of their previous purchases and to consult their favorite list. The online shop will feature a Support Chat so buyers can ask their questions to someone that understands the products in question

User Profiles

The user with the lowest permissions, the "User", will only be able to consult the public information, for example the products that are being sold. The "Customers" will be able to buy items, add a review and rate the items he bought. There is also the "BrandManager", he will have the privilege of adding, removing and editing a product of the brand that he is associated with. We also intend to introduce an additional group, the "Support", that will be able to communicate with the clients and answer their questions. Finally, there is the "Admin", he will be able to block "Customers", accept new candidates for the Support Chat and for the Brand Manager positions.

Revision history

Changes made to the first submission:

- Changed phrase about Support Chat to the Main Features.
- Added required features.
- Specified BrandManager and correct Admin.

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