

2019



# Data Science and AI

Module 10

Artificial Intelligence (AI)



# Agenda: Module 10 - Al

- What is Artificial Intelligence ("AI")?
- What are the different types of AI?
- The Turing Test
- Al Winter
- Al in the 1980s
- Al in the 1990s
- AI in 2000 and Onwards



# What is Artificial Intelligence ("AI")?

- Homo sapiens means "man the wise" referring to our intelligence as the most defining features of us.
- "Human intelligence" refers to our ability to perceive, understand, predict, and manipulate the world.
- Intelligence is the ability to acquire and apply knowledge and skills to achieve goals.
- All is usually defined in terms of human's behaviour or in terms of mathematical and engineering definition of "rationality".
  - Turing Test is an example of defining AI in terms of human behaviour
  - Theorem proving and building autonomous robots are examples of mathetical and engineering definitions.



# What is Artificial Intelligence ("AI")?

- All is the study of general principles of rational agents and on components for constructing them.
- One of the most definitive text books on AI is: *Artificial Intelligence A Modern Approach, by Stuart J. Russell and Peter Norvig* details these principles and components.



# What is Artificial Intelligence ("AI")?

- Al systems demonstrate at least some of the behaviours associated with human intelligence.
  - Planning
  - Learning
  - Reasoning
  - Problem-solving
  - Knowledge representation
  - Perception
  - Motion
  - Manipulation
- To a lesser extent

- Social intelligence
- Creativity



# Al – Key objectives

- Formulate search problems and implement search algorithms using admissible heuristics.
- Formulate constraint satisfaction problems and find solutions using constraint graphs.
- Describe games as adversarial search problems and implement optimal and efficient solutions.
- Formulate nondeterministic search in reinforcement learning contexts.
- Define the machine learning problem and implement simple algorithms including Naive Bayes, neural nets, and clustering.



# What are the different types of AI?

- Al can be separated at a high-level into two broad types: Narrow Al and General Al
- Narrow AI is what is available in computers today: intelligent systems that were taught or learned how to execute specific tasks without being explicitly programmed to do so
  - Language and speech recognition on the Apple iPhone with Siri virtual assistant
  - Vision-recognition systems on self-driving cars
  - Product suggestion by recommendation engines on what one might like based on what previous purchases
- These systems are limited to learn or be taught to do specific tasks, hence the name Narrow Al



# What are the different types of AI? Narrow AI

- A few other applications of Narrow AI
  - Recommender engines
  - Chatbots
    - Responding to simple help desk queries.
  - Digital Assistants
    - Alexa, Hey Google, Cortana, Siri
    - Organising personal and group calendars.
  - ML and Cognitive analytics assistants
    - Watson, Data Robot
  - Performing visual inspections of infrastructure by interpreting video input from drones.
  - Support the identification of potential tumours in X-rays.
  - Flagging inappropriate content online.
  - Detecting wear and tear in lifts from data gathered by IoT devices.



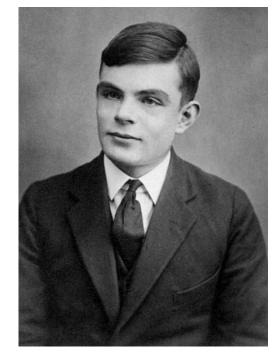
# What are the different types of AI? General AI

- Artificial General Intelligence (AGI) is the similar to adaptable intellect characteristic of humans.
- Al as seen in movies, the likes of "HAL 9000" (2001, A Space Odyssey) or "Skynet" (The Terminator), which does not exist today.
- A form of intelligence capable of identifying and executing a diverse set of tasks.
  - Anything from controlling traffic to doing shopping, or to reason about a large roll of topics based on its previous experiences.
- Any projections are mostly guesses given the limited understanding of the human brain.



### When did AI research start?

- After WWII, some people started to work on intelligent machines independently
- Alan Turing, an English mathematician, may have been the first
  - An early reference is a lecture given by Turing in 1947
- Turing also may have been the first to suggest that the best approach to AI was via software instead of hardware
- There were many researchers on AI by the late 1950s, and the majority were programming computers in their work as its base
- A film about Alan Turing: <u>The Imitation Game</u>



A. M. Turing

Reference: Wikipedia



## The Turing Test

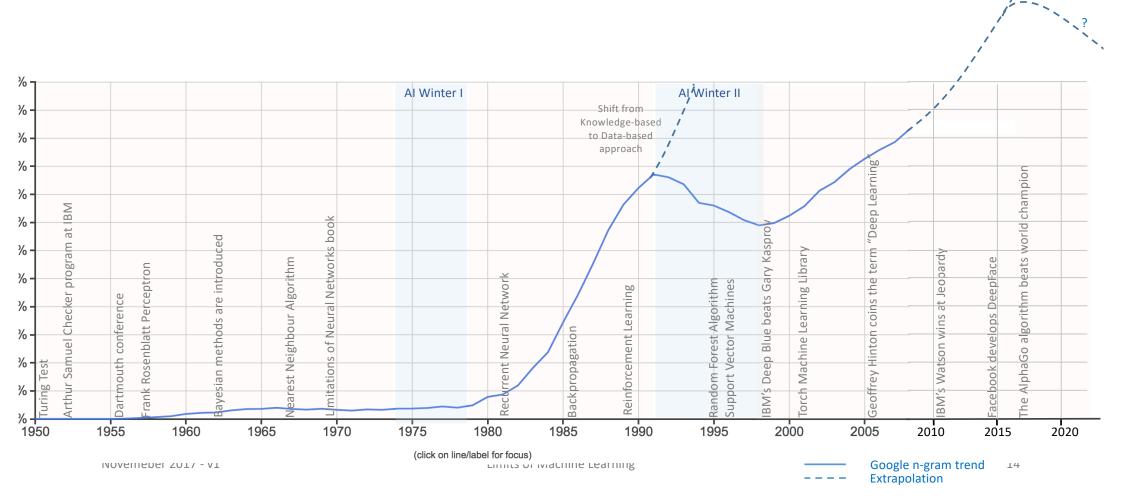
- Alan Turing discussed the conditions to consider a machine to be intelligent in 1950
  - Alan Turing wrote a paper called "Computing Machinery and Intelligence" on the topic of artificial intelligence, published in 1950 in Mind Journal.
- If a machine could **imitate** a human with success to a knowledgeable observer, then you certainly should consider it intelligent.
- The Turing test is one-sided, as a machine that passes the test should certainly be considered intelligent without knowing enough about humans.
- This test would satisfy most people but not all philosophers.



### Al Winter

- The Department of Defence heavily **funded** Al research in the U.S. in the middle of the **1960s**.
- Al's founders were optimistic about the future
  - "Machines will be capable, within twenty years, of doing any work a man can do"
  - "Within a generation ... the problem of creating 'artificial intelligence' will substantially be solved"
- They failed to recognise the difficulty of some of the remaining tasks.
- In 1974 progress slowed and both British and the U.S. governments stopped exploratory research in AI.
- The next few years would later be known as "Al winter".

A data-driven story of Machine Learning





### Al in the 1980s

- Al research revived due to the commercial success of **expert systems** in the early 1980s.
  - Expert systems are a kind of AI that simulated the analytical skills and knowledge of human experts.
- The market for AI reached over a billion dollars by 1985.
  - The British and U.S. governments restored funding for academic research inspired by Japan's fifth generation computer project
- Al fell into disrepute again after the collapse of the Lisp Machine market in 1987 and a went through a second hiatus.



### Al in the 1990s

- Al began to be used for practical applications starting from the late 1990s and over the century in data mining, logistics, medical diagnosis and other areas.
- Most of the success is due to
  - Increasing computational power
  - Emphasis on solving particular problems
  - Experimentation on interaction between AI and other fields (like economics, statistics and mathematics).
  - Researchers embracing mathematical methods and scientific standards
- IBM's Deep Blue became the first chess-playing system to defeat a world chess champion on 11 May 1997, chess master Garry Kasparov.



### AI in 2000 and Onwards

- Algorithmic improvements, faster computers and access to vast amounts of data enabled advances in perception and machine learning.
- IBM's question answering system, named Watson, defeated in 2011 the two greatest Jeopardy! champions, Brad Rutter and Ken Jennings in an exhibition match.
- By 2012, data-hungry deep learning methods started to dominate accuracy benchmarks.
- AlphaGo become the first Go-playing system to beat the Go champion Lee Sedol on March 2016.



### AI in 2000 and Onwards

- In 2017's Future of Go Summit, AlphaGo won a three-game match with Ke Jie, who was the world number 1 for two years
  - As Go is a game even more complex game than Chess, this achieves a significant milestone in the development of Artificial Intelligence
- Bloomberg's Jack Clark, said: **2015 was a landmark year** for artificial intelligence as
  - Error rates in image processing tasks have dropped massively since 2011
  - An increase in affordable neural networks, with the abundance in cloud computing infrastructure and an increase in datasets, and research tools
- China greatly accelerated its funding by 2016 given its rapidly increasing research output and its vast supply of data
  - Some observers claim that China will become an "AI superpower"



### **Discussion**

- What kinds of applications would you associate with AI now?
  - Recommender engines
  - Chatbots
  - Digital Assistants
    - Alexa, Hey Google, Cortana, Siri
  - ML and Cognitive analytics assistants
    - Watson, Data Robot



# AI - intelligent systems

- Reinforcement Learning
- Multi-Agent Systems



# Reinforcement Learning (RL)

- Reinforcement learning (RL) is an area of Machine Learning.
- RL tries to take suitable action to maximise reward in a particular situation.
- It is employed by various software and machines to find the best possible behaviour or path it should take in a specific situation.
- Reinforcement learning differs from the supervised learning.
  - In supervised learning the training data has the answers so the model is trained with the correct answers
  - In reinforcement learning, there is no answer but the **reinforcement agent** decides what to do to perform the given task.
- RL is an area of machine learning concerned with how **intelligent agent** sought to take actions in an **environment** so as to **maximise** some notion of cumulative **reward**.



## **Elements of Reinforcement Learning (RL)**

- Input: an initial state from which the model will start.
- Output: possible outcomes as there are variety of solution to a particular problem.
- Training: The training is based upon the input, the model will return a state and the
  environment will decide to reward or punish the model based on its output.
- The model keeps continues to learn.
- The best solution is decided based on the maximum reward.



# **Applications of Reinforcement Learning (RL)**

- RL has been used to play games at levels at or higher than human abilities. AlphaGo and AlphaZero
- RL can be used in robotics for industrial automation.
- RL can be used in typical machine learning and data processing
- RL can be used to create **training systems** that provide custom instruction and materials according to the requirement of students.



# **Multi-Agent Systems**

- A Multi-Agent Systems (MAS) is a computerised self-organised system composed of multiple interacting intelligent agents.
- MAS can handle problems that are difficult or impossible for a single agent or a monolithic system to solve.
- Intelligence can include **functional**, **procedural**, **methodical** approaches, algorithmic search or reinforcement learning.
- Multi-agent systems studies may deliver a proper approach in applications such disaster response, online trading and social structure modelling.
- MAS usually apply Reinforcement Learning among other techniques.



# Multi-Agent Systems - Characteristics

- Essential characteristics of agents in a multi-agent system
  - Autonomy: agents at least self-aware, autonomous and partially independent
  - Local views: agents do not have a full system view, or the system is too complex for an agent use such knowledge
  - **Decentralisation**: no agent is in control, there is no master or central agent



# Multi-Agent Systems - Concept

- Multi-agent systems are composed of agents and their environment.
- Multi-agent systems research commonly refers to software agents
  - However, the agents could equally well be robots, humans or human teams
- Agents can be grouped into types from simple to complex
  - Passive agents (no goals), such as obstacle, key or object in any simple simulation
  - Active agents (simple goals), like birds in migration, or hunter-prey in the preypredator model
  - Cognitive agents (complex computations)
- Agent environments can be divided into
  - Discrete
  - Continuous
  - Virtual



# Multi-Agent Systems - Concept

- Agent environments can also be organised by properties like
  - Accessibility: if it is possible to collect full details about the environment
  - Dynamics: how many entities are currently influencing the environment
  - Discreteness: if the number of possible actions in the environment finite
  - Determinism: if an action causes a definite effect
  - Episodicity: whether agent actions in certain periods influence other periods
  - **Dimensionality**: whether spatial attributes are an important characteristics of the environment and the agent considers dimensions to make decisions



# Multi-Agent Systems - Concept

- An appropriate middleware typically mediates the actions of the agents
- This component offers a first-layer design abstraction for multi-agent systems, providing means to control resource access and agent coordination



### Multi-Agent Systems - Organisation and Direction

- Multi-agent systems can provide **self-organisation**, **self-direction**, other control paradigms and related complex behaviours even when the individual strategies of the agents are simple.
- Using an agreed language, limited to the system's communication protocol, an exchange of knowledge by the agents may lead to a universal improvement.
- Agent Communication Language (ACL) and Knowledge Query Manipulation Language (KQML) are languages examples.
- MAS tend to find the best solution without intervention.
- The systems also tend to **self-recovery**, be **fault tolerant** and restrict error propagation, mainly due to the redundancy of components.
- There is a high similarity to physical phenomena, such as energy minimising, where physical objects tend to achieve the lowest energy possible within the physically constrained world.



### **Discussion**

- What kinds of applications would you associate with AI now?
- What questions or comments do you have about the future of AI?



# Questions

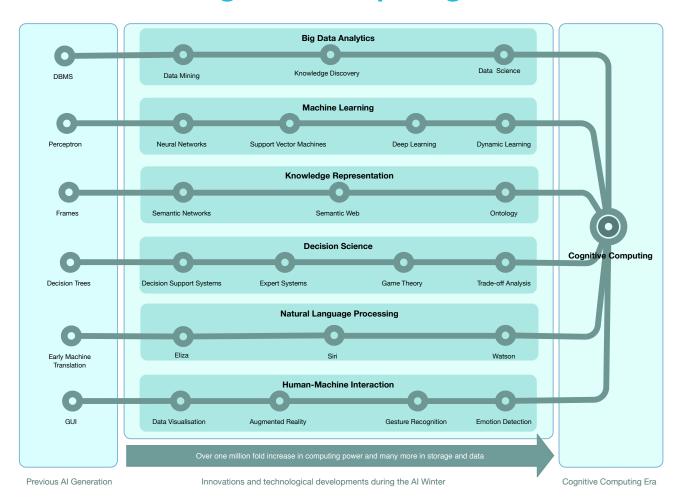




# **Appendices**



#### **Cognitive Computing**





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