Anamika Rami

+91 9173165796

Vadodara ,391440   **ramianamika@gmail.com**

Professional Summary:

Recently completed a PHP Web Developer Course. Graduated in Information Technology in 2017. Previously worked as Senior Customer Representative for last 3 years. A aqaured skills & knowledge in:

- PHP web development
- HTML
- CSS
- Ajax
- WordPress
- jQuery, JavaScript

- Communication
- Team Work
- Multitasking

Education:

- **Graduation: BE.** IT Engeering –Government Engineering College Modasa – June 2017

Certification:

- Completed PHP Web Development course – WELTECH-2022

Skills:

- PHP Web Develop
- CSS
- jQuery
- Ajax
- WordPress (frontend)

- HTML
- Javascript
- MySQL Database
- Bootstrap

Experience:

Concentrix Services Pvt. Ltd.   **Vadodara OCT 2018 – Jan 2022**
Sr. customer support representative

Role and Contribution:

- Take ownership of customer issues
- Troubleshoot problems and see them through to resolution
- Escalate unresolved issues to the appropriate internal teams
- Collect prompt and accurate feedback from customers

Personal Details:

Anamika Rami

- **Date of Birth:** 26th Jan 1996
- **Languages:** English, Hindi, Gujarati
- **Hobbies:** Drawing ,Taking Photograph, Reading Book