

MAST30001 Stochastic Modelling

Tutorial Sheet 9

1. A rent-a-car washing facility can wash one car at a time. Cars arrive to be washed according to a Poisson process with rate 3 per day and the service time to wash a car is exponential with mean $7/24$ days. It costs the company \$150 per day to operate the facility and the company loses \$10 per day for each car tied up in the washing facility. The company can increase the rate of washing to get down to a mean service time of $1/4$ days at the additional cost of $\$C$ per day. What's the largest C can be for this upgrade to make economic sense?
2. Customers arrive at a bank according to a Poisson process rate λ . The bank's service policy is that
 - if there are fewer than 4 customers in the bank, then there is 1 teller,
 - if there are 4 – 9 customers, there are 2 tellers,
 - if there are more than 9 customers, there are 3 tellers.

Tellers' service times are independent and exponentially distributed with rate μ . Model the number of customers in the bank as a birth and death chain and determine for what values of λ and μ there is stable long run behavior and for these parameters compute the steady state distribution. [*Hint: This is similar to the analysis of the $M/M/a$ queue done in lecture.*]

3. (M/M/ ∞ queue) Assume that in a queuing system customers arrive according to a rate λ Poisson process, customers are always served immediately (for example, customers making purchases on the internet), and the service time of a customer is exponential with rate μ , independent of arrival times and other service times.
 - (a) Model this queue as a birth-death chain and write down its generator.
 - (b) Describe the long run behaviour of the chain.
 - (c) When the queue is in stationary (i.e., after its been running a long time), what is the expected number of customers in the system, number of customers in the queue, number of busy servers, and service time for an arriving customer?
 - (d) Let X_t be the number of customers in the system (including those being served) at time t and set $X_0 = 0$. What is $E[X_t]$? [*Hint: if $m(t) = E[X_t]$, consider $m'(t)$.*] You should check your formula makes sense as t tends to infinity.
4. (M/G/ ∞ queue) In a certain communications system, information packets arrive according to a Poisson process with rate λ per second and each packet is processed in one second with probability p and in two seconds with probability $1 - p$, independent of the arrival times and other service times. Let N_t be the number of packets that have entered the system up to time t and X_t be the number of packets in the system (including those being served) at time t .
 - (a) Is $(X_t)_{t \geq 0}$ a Markov chain? (No detailed argument is necessary here, just think about it heuristically.)
 - (b) If $X_0 = 0$, what is the distribution of X_2 ?

- (c) If $X_0 = 0$, is there a “stationary” limiting distribution $\pi_k = \lim_{t \rightarrow \infty} P(X_t = k)$?
If so, what is it?
- (d) If $X_0 = N_0 = 0$, what is the joint distribution of X_t and N_t ?

MM/1

A rent-a-car washing facility can wash one car at a time. Cars arrive to be washed according to a Poisson process with rate 3 per day and the service time to wash a car is exponential with mean $7/24$ days. It costs the company \$150 per day to operate the facility and the company loses \$10 per day for each car tied up in the washing facility. The company can increase the rate of washing to get down to a mean service time of $1/4$ days at the additional cost of \$C per day. What's the largest C can be for this upgrade to make economic sense?

C1
C2.

Q.

$$\text{rate} = \frac{1}{\text{mean}} = \frac{24}{7}$$

$$\lambda = 3$$

$$\mu = \frac{24}{7}$$

$$\rho = \frac{\lambda}{\mu} = \frac{3}{\frac{24}{7}} = \frac{7}{8}$$

$$\pi_k \sim \text{Geo}\left(\frac{1}{8}\right)$$

$$E(\pi_k) = \frac{1 - \frac{1}{8}}{\frac{1}{8}} = 7$$

$$L = \sum_{k=1}^{\infty} k \pi_k$$

$$= E\left[\text{Geo}\left(\frac{1}{8}\right)\right] = 7$$

$$\pi_0 = 1 - \frac{1}{8} = \frac{7}{8}$$

$$\text{old cost} \quad 150 + 10L = 150 + 10 \times 7 = 220 \text{ per day}$$

after $\lambda = 3$

$$\mu = \frac{1}{\frac{1}{4}} = 4$$

$$\rho = \frac{\lambda}{\mu} = \frac{3}{4}$$

$$\pi_k \sim \text{Geo}\left(\frac{1}{4}\right)$$

$$E(\pi_k) = \frac{1 - \frac{1}{4}}{\frac{1}{4}} = 3$$

$$\text{new cost} \quad 150 + 10 \times 3 + C = 180 + C < 220$$

$$C_{\max} = 40$$

2. Customers arrive at a bank according to a Poisson process rate λ . The bank's service policy is that

- if there are fewer than 4 customers in the bank, then there is 1 teller,
- if there are 4 – 9 customers, there are 2 tellers,
- if there are more than 9 customers, there are 3 tellers.

Tellers' service times are independent and exponentially distributed with rate μ . Model the number of customers in the bank as a birth and death chain and determine for what values of λ and μ there is stable long run behavior and for these parameters compute the steady state distribution. [Hint: This is similar to the analysis of the M/M/a queue done in lecture.]

$$\begin{array}{c}
 0 \\
 1 \\
 2 \\
 3 \\
 4 \\
 5 \\
 6 \\
 7 \\
 8 \\
 9
 \end{array}
 \left[
 \begin{array}{cccccccccc}
 & 0 & 1 & 2 & 3 & 4 & 5 & 6 & 7 & 8 & 9 \\
 & -\lambda & \lambda & & & & & & & & \\
 & \mu & -(\mu+\lambda) & \lambda & & & & & & & \\
 & & \mu & -(\mu+\lambda) & \lambda & & & & & & \\
 & & & \mu & -(\mu+\lambda) & \lambda & & & & & \\
 & & & & \mu & -(\mu+\lambda) & \lambda & & & & \\
 & & & & & 2\mu & -(\mu+\lambda) & \lambda & & & \\
 & & & & & & \ddots & \ddots & \ddots & \ddots & \\
 & & & & & & & & & & \ddots \\
 & & & & & & & & & & 2\mu & -(\mu+\lambda) & \lambda \\
 & & & & & & & & & & 3\mu & & \lambda
 \end{array}
 \right]$$

use $\pi A = 0 \Rightarrow$

$$\pi_k = \prod_{i=1}^k \frac{\lambda_{i-1}}{\mu_i} \pi_0 = \begin{cases} \left(\frac{\lambda}{\mu}\right)^k \pi_0 & k < 4 \\ \left(\frac{\lambda}{\mu}\right)^k \pi_0 \left(\frac{1}{2}\right)^{k-3} & 4 \leq k \leq 9 \\ \left(\frac{\lambda}{\mu}\right)^k \pi_0 \left(\frac{1}{64}\right) \cdot \left(\frac{1}{2}\right)^{k-9} & 9 < k \end{cases}$$

$$\sum \pi_k = 1 = \sum_{k=0}^3 \left(\frac{\lambda}{\mu}\right)^k \pi_0 + \sum_{k=4}^9 \left(\frac{\lambda}{\mu}\right)^k \pi_0 \left(\frac{1}{2}\right)^{k-3} + \sum_{k=10}^{\infty} \left(\frac{\lambda}{\mu}\right)^k \pi_0 \left(\frac{1}{64}\right) \left(\frac{1}{2}\right)^{k-9}$$

$$\pi_0^{-1} = \sum_{k=1}^3 \left(\frac{\lambda}{\mu}\right)^k + \sum_{k=4}^9 \left(\frac{\lambda}{\mu}\right)^k \left(\frac{1}{2}\right)^{k-3} + \sum_{k=10}^{\infty} \left(\frac{\lambda}{\mu}\right)^k \frac{1}{64} \left(\frac{1}{2}\right)^{k-9} \quad \text{converge } \frac{\lambda}{3\mu} < 1$$

$$\begin{aligned}
 &= \sum_{k=1}^3 \rho^k \quad \downarrow \quad 8 \sum_{k=4}^9 \left(\frac{1}{2}\rho\right)^k \quad \downarrow \quad 2^6 3^9 \sum_{k=10}^{\infty} \left(\frac{1}{3}\rho\right)^k \\
 &\quad \downarrow \quad \quad \quad \downarrow \quad \quad \quad \downarrow \\
 &\quad \frac{1-\rho^4}{1-\rho} \quad \quad \quad 8 \cdot \frac{\left(\frac{1}{2}\rho\right)^4 \cdot (1-\frac{1}{2}\rho)^6}{1-\frac{1}{2}\rho} \quad \quad \quad 2^6 3^9 \cdot \frac{\left(\frac{1}{3}\rho\right)^{10}}{1-\frac{1}{3}\rho}
 \end{aligned}$$

$$\sim = \frac{\rho^4 [1 - (\frac{1}{2}\rho)^6]}{2 - \rho} = \frac{\rho^{10}}{2^6 (2 - \rho)}$$

3. (M/M/ ∞ queue) Assume that in a queuing system customers arrive according to a rate λ Poisson process, customers are always served immediately (for example, customers making purchases on the internet), and the service time of a customer is exponential with rate μ , independent of arrival times and other service times.

- Model this queue as a birth-death chain and write down its generator.
- Describe the long run behaviour of the chain.
- When the queue is in stationary (i.e., after its been running a long time), what is the expected number of customers in the system, number of customers in the queue, number of busy servers, and service time for an arriving customer?
- Let X_t be the number of customers in the system (including those being served) at time t and set $X_0 = 0$. What is $E[X_t]$? [Hint: if $m(t) = E[X_t]$, consider $m'(t)$.] You should check your formula makes sense as t tends to infinity.

(a). suppose now i customers.

$$a_{i,i+1} = \lambda.$$

$$a_{i,i} = -(\lambda + \mu i)$$

$$a_{0,0} = -\lambda$$

$$a_{i,i-1} = i\mu.$$

$$(b). \pi A = 0$$

$$\pi_k = \prod_{i=1}^k \frac{\lambda_{i-1}}{\mu_i} \pi_0$$

$$= \frac{\lambda^k}{k! \mu^k} \pi_0$$

$$= \frac{1}{k!} \left(\frac{\lambda}{\mu}\right)^k \pi_0$$

$$\begin{array}{c|cccc} & 0 & 1 & 2 & 3 \\ \hline 0 & -\lambda & \lambda & & \\ 1 & \mu & -(\mu+\lambda) & \lambda & \\ 2 & & 2\mu & -(2\mu+\lambda) & \lambda \\ 3 & & & 3\mu & -(3\mu+\lambda) \end{array}$$

$$\sum_{k=0}^{\infty} \pi_k = 1 \Rightarrow \pi_0 \sum_{k=0}^{\infty} \frac{(\frac{\lambda}{\mu})^k}{k!} = 1$$

$$\pi_0 e^{\frac{\lambda}{\mu}} = 1$$

$$\pi_0 = e^{-\frac{\lambda}{\mu}}$$

$$\therefore \pi_k = e^{-\frac{\lambda}{\mu}} \frac{1}{k!} \left(\frac{\lambda}{\mu}\right)^k$$

- (c) When the queue is in stationary (i.e., after its been running a long time), what is the expected number of customers in the system, number of customers in the queue, number of busy servers, and service time for an arriving customer?

$$\begin{aligned}
 (c) \quad E(X) &= \sum_{k=0}^{\infty} k \pi_k \\
 &= \sum_{k=0}^{\infty} e^{-\rho} \cdot \frac{1}{k!} \rho^k \cdot k \\
 &= e^{-\rho} \sum_{k=1}^{\infty} \frac{\rho^{k-1} \rho}{(k-1)!} \\
 &= e^{-\rho} \cdot \rho e^{\rho} = \rho \quad \checkmark
 \end{aligned}$$

since it is $M/M/1$ queue

so customer get serviced immediately

$$L_q = 0 \quad \checkmark$$

number of busy servers = expected number of customer

number of customer in the system = ρ = mean(ρ).

$$\text{service time} = \frac{1}{\mu} \quad \checkmark$$

★

- (d) Let X_t be the number of customers in the system (including those being served) at time t and set $X_0 = 0$. What is $E[X_t]$? [Hint: if $m(t) = E[X_t]$, consider $m'(t)$.] You should check your formula makes sense as t tends to infinity.

$$m(t) = E[X_t]$$

$$P(X_t = n | X_0 = 0) = (P^{(n)})_{0,t}$$

using forward equation

$$\frac{d}{dt} P_{0,n}^{(t)} = \sum_j P_{0,j}^{(t)} a_{j,n}$$

$$\begin{aligned}
 a_{i,i+1} &= \lambda \\
 a_{i,i-1} &= i\mu \\
 a_{i,i} &= -(\lambda + i\mu).
 \end{aligned}$$

$$\frac{d}{dt} P_{0,n}^{(t)} = (P^{(t)})_{0,n-1} a_{n-1,n} + (P^{(t)})_{0,n} a_{n,n} + (P^{(t)})_{0,n+1} a_{n+1,n}$$

$$\textcircled{1} \frac{d}{dt} P_{0,n}(t) = \cancel{P_{0,n-1}(t)} \lambda - P_{0,n}(t) [\cancel{(\lambda + n\mu)}] + P_{0,n+1}(t) n\mu$$

$$\textcircled{2} \frac{d}{dt} P_{0,n-1}(t) = P_{0,n-2}(t) \lambda - P_{0,n-1}(t) [\cancel{(\lambda + (n-1)\mu)}] + P_{0,n}(t) (n-1)\mu$$

$$\textcircled{2} \boxed{m'(t) = \lambda - \mu m(t)}$$

$$m'(t) + \mu m(t) = \lambda$$

$$I(t) = \exp\left(\int \mu dt\right) = e^{\mu t}$$

$$e^{\mu t} m'(t) + \mu e^{\mu t} m(t) = \lambda e^{\mu t}$$

$$\frac{d}{dt} (m(t) \cdot e^{\mu t}) = \lambda e^{\mu t}$$

$$m(t) \cdot e^{\mu t} = \frac{\lambda}{\mu} e^{\mu t} + C$$

$$m(t) = \frac{\lambda}{\mu} + C \cdot e^{-\mu t}$$

$$m(0) = 1$$

$$\frac{\lambda}{\mu} + C = 0$$

$$C = -\frac{\lambda}{\mu}$$

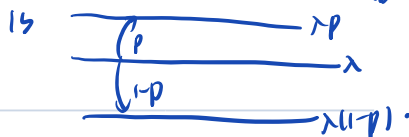
$$\therefore m(t) = \frac{\lambda}{\mu} - \frac{\lambda}{\mu} e^{-\mu t} = \frac{\lambda}{\mu} (1 - e^{-\mu t})$$

$$p_0(xt)$$

4. (M/G/ ∞ queue) In a certain communications system, information packets arrive according to a Poisson process with rate λ per second and each packet is processed in one second with probability p and in two seconds with probability $1-p$ independent of the arrival times and other service times. Let N_t be the number of packets that have entered the system up to time t and X_t be the number of packets in the system (including those being served) at time t .

(a) Is $(X_t)_{t \geq 0}$ a Markov chain? (No detailed argument is necessary here, just think about it heuristically.) \rightarrow

(b) If $X_0 = 0$, what is the distribution of X_2 ?



by thinning theorem,
then $(A_t)_{t \geq 0}$ is package processed
in 1s, and $(B_t)_{t \geq 0}$ is
package processed

in 2s.

(c) If $X_0 = 0$, is there a "stationary" limiting distribution $\pi_k = \lim_{t \rightarrow \infty} P(X_t = k)$?
If so, what is it?

(d) If $X_0 = N_0 = 0$, what is the joint distribution of X_t and N_t ?

since A_t and B_t
are independent
total

so. the process is
Poisson with rate $\lambda(2-p)$

(c).