



Dear Eagle Mountain Resident,

Ace Disposal has been contracted to provide you with trash collection services starting March 29th, 2010. **The service days for your weekly trash collection may be effected by this change.** Within this packet is the notice of your new scheduled pickup day and information about trash collection.

We will now be collecting trash in your city Monday thru Friday. Your curbside containers will be picked up weekly and need to be out by 7:00am. It would be helpful to have the cans out the night before, just to ensure pick up if you are one of the first stops of the day. Please keep in mind that pickup for your new brown Ace Disposal containers will not start until the week of March 29th, 2010. Please check your notice that indicates your first service day. If you have any questions about this please give us a call and we will be happy to assist you. You can also find your schedule and service information on our website at www.acedisposal.com.

Ace will deliver the amount of cans to your home that show on your current utility billing. If you have any questions regarding your containers or billing please contact Eagle Mountain (801-789-6627) and they will inform us of any repairs or can quantity changes necessary. If you have any questions or concerns with your service please contact Ace Disposal, we have live customer service ready to help (see below).

We look forward to servicing your city.

Thank you,

Ace Disposal, Inc

For Customer Service, Call ACE DISPOSAL at (801)229-1577
Monday – Friday, 7:00 a.m. to 5:00 p.m.

Trash Collection Information

- Place cans out for pick up by 7:00 a.m. on your scheduled service day.
- Cans need to be at least 3-4 feet apart from other containers.
- Keep all cans a minimum of 5 feet from cars, poles, mailboxes, trees and fences.
- Please do not overload cans. Consistently overloaded cans will result in the need of a second container. *Your container will be tagged informing you of the issue.*
- Please do not stack waste around the can. *Your container will be tagged informing you of the issue.*
- Unacceptable items in the can include oil, acids, hot ash, paint, hazardous materials, etc. *Your container will be tagged informing you of the issue.*
- Ace Disposal will only pick up the brown curbside containers labeled “ACE”. Your current vendor will remove their cans on or after Friday March 26th.
- To request additional containers or remove excess containers please contact your city for the necessary forms.
- There is no trash collection on the following holidays: Memorial Day, July 4th, July 24th, Labor Day, Thanksgiving, Christmas, or New Years. All services on a holiday or following a holiday will be delayed one day for the remainder of the week.
- Help us keep trash collection safe. Please keep all children away from garbage trucks while service is taking place.

Residents are responsible for lost or stolen containers (Fees may apply)

- \$50 If the resident files a police report and submits it to the city.
\$100 If the resident does not file a police report.

*****Can theft will be prosecuted*****

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