# **Becca Woo**

A UX Designer centered on empathy, lifelong learning, and accessibility

Bay Area, CA

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#### **EXPERIENCE**

## **UX Designer, SAT Portal** — AJ Tutoring, Menlo Park, CA

APR 2023 - PRESENT

With SAT testing now online, AJ needed an Learning Management System (LMS) to host their SAT practice tests on a portal where users can take tests and review past ones. Collaborated closely with the developer to ensure all designs are feasible and practical.

- Solved a security and functionality issue which allowed users to impersonate other users.
- Improved practice SAT test time accuracy by 80% for hundreds of college-ready students.
- Added error handling with actionable feedback for users.

# **UX Design Apprentice** — BRIDGEGOOD, Oakland, CA

JUNE 2023 - AUG 2023

BRIDGEGOOD is a non-profit organization driven to bridge the gaps for students and career pivoters. Dedicated 300+ hours and learned about UX from 30+ companies, including Google, Etsy, Amazon, and Facebook.

- Responsible for 3 design apprentices during a 3 week sprint (Connect2Grow).
- Conducted 20 interviews, focus groups, and observational studies.
- Designed an accessibility-centric product and presented to 80+ stakeholders at Google, SF

## Visual Arts and User Interface Design Teacher — Cypress College Prep, Menlo Park, CA

AUG 2022 - JUNE 2023

Cypress College Prep is a private high school where I encouraged students to explore various careers in art. Established relationships with community artists to show students real careers as they learned about them.

- Developed a Visual Arts career-centered curriculum, including user interface design.
- Led and organized multidisciplinary workshops with 8 other teachers.
- 100% success rate of inspiring students to pursue art in the following year

## Test Prep & Academic Tutor — AJ Tutoring, Menlo Park, CA

SEPT 2018 - PRESENT

AJ Tutoring is the Bay Area's SAT and ACT leader in test preparation. AJ offers 1-on-1 academic tutoring services centered on inspiring confidence and excellence. Taught concepts according to the student's learning style and accommodations.

- Specialized in working with students with learning differences and helping students with organization.
- Balanced open communication between parents and students.
- Held a 96% retention rate, including students who never scheduled or met.

### **SKILLS**

User Experience Design, Organization, Accessibility, Personas, Usability Testing, Wireframes, Prototype, Communication

## **TOOLS**

Figma, Miro, Trello, Slack, Google Suite, Adobe Creative Suite

#### **EDUCATION & CERTIFICATES**

2023: **Google UX Design Certificate** - Coursera; **Accessible Components** Certificate - LinkedIn Learning AUG 2021 - JUN 2022: **CareerFoundry UX Design** Certificate

AUG 2013 - MAY 2018: BA English Literature, minors in Linguistics & Education — Purdue University, Indiana