Rebecca Feltman

Full-Stack Software Developer

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Linkedin — https://linkedin.com/in/beckpull | GitHub - @beckpull | Portfolio — www.beckpull.com

Tech **Skills**:

Programming Languages: *JavaScript, SQL, Python*
Frontend Development: *React.js, HTML, CSS, Bootstrap, Bulma, Webpack*
Backend Development: *Node.js, Express.js, Sequelize (for PostgreSQL), MongoDB, Mongoose*
Database Management: *PostgreSQL, SQL, MongoDB, MongoDB Compass*
Testing Frameworks: *Jest, Mocha*
Other Tools and Technologies: *Concurrently, Git & Git flow, GitHub*

Tech **Certifications /** Other **Education**:

University of Denver - Denver, CO
Full-Stack Software Engineering Bootcamp *(still in progress) – Grade:* **100% A**

Dec 2023 - June 2024

San Juan College - Farmington, NM

B.S. Business Administration *(still in progress) – GPA:* **4.0**

Nov 2019 - present

Tech **Projects**:

I am consistently creating newer and more interesting things – follow me on GitHub @beckpull!

✤ **Social Network API framework** | https://github.com/beckpull/social-network-api

This project is a RESTful API for a social network web application where users can share their thoughts, react to friends' thoughts, and create a friend list. It utilizes Express.js for routing, a MongoDB database, and the Mongoose ODM. The goal of this project is to build a robust API capable of handling large amounts of unstructured data typical of a social network. It provides endpoints for creating, reading, updating, and deleting users, thoughts, reactions, and managing friend lists.

Key Features:

· **Express.js**: *Utilizes Express.js for handling routing and middleware, providing a flexible and scalable architecture for the API.*
· **MongoDB** with **Mongoose**: *Integrates MongoDB as the database backend, with Mongoose providing object modeling for Node.js, simplifying interactions with the database.*
· **CRUD Operations**: *Implements endpoints for performing CRUD operations on users, thoughts, reactions, and friend lists, allowing for seamless management of data.*
· **Asynchronous Operations**: *Handles database operations asynchronously to ensure optimal performance and scalability.*
· **Error Handling**: *Includes robust error handling to provide informative responses in case of invalid requests or server errors.*

✤ **GastronoMe** | https://github.com/beckpull/gastronome

A recipe-sharing website built with Node.js and Express. Developed by three bootcamp students at the University of Denver, GastronoMe allows users to log in, sign up, and share their favorite recipes for others to see, comment on, and try for themselves.

Key Features:

· **User Authentication**: *Utilizing express-session and bcrypt, GastronoMe provides a secure authentication system for users to create accounts and log in securely.*
· **Recipe Sharing**: *Users can easily share their recipes with the community, including ingredients, cooking instructions, and images for a comprehensive cooking experience.*
· **Commenting System**: *Engage in discussions and provide feedback on recipes through the commenting system, fostering a vibrant culinary community atmosphere.*

- **Interactive Dashboard**: *GastronoMe offers an intuitive homepage for users to manage their recipes effortlessly, including updating and deleting them.*
- **Image Upload**: *Leveraging **express-fileupload** and **Cloudinary**, users can upload images of their dishes to accompany their recipes, enhancing the visual appeal and user experience.*
- **Responsive Design**: *GastronoMe features a fully responsive design, ensuring seamless user experience across devices, from desktops to mobile devices.*
  GastronoMe is the perfect platform for culinary enthusiasts to discover new recipes, share their culinary creations, and connect with like-minded individuals passionate about food.

Prior **Work Experience**:

Avflight Durango Corporation | **Line Technician, Customer Service Rep, Supervisor / Acting Operations Manager**

Durango, CO | Nov 2020 - Oct 2023

As the Staff Supervisor of Avflight DRO,, I orchestrated the seamless operation of a high-demand aircraft fueling facility, serving as the linchpin in ensuring the safety, efficiency, and satisfaction of our clientele. With a multifaceted role that encompassed leadership, operations management, and customer service, I spearheaded every aspect of our operation with unwavering dedication and a commitment to excellence. At Avflight, I was not just a manager; I was a leader, mentor, and advocate for both my team and our valued customers. My unwavering commitment to excellence, coupled with my passion for fostering meaningful connections and delivering exceptional service, positioned me as a driving force behind the success and reputation of our organization within the aviation industry.

1. Leadership and Team Development:
- *Led a team of 10-15 employees, cultivating a positive and vibrant work environment characterized by camaraderie, mutual respect, and a strong sense of teamwork.*
- *Provided ongoing training, mentorship, and support to team members, fostering their professional growth and personal development within the organization.*
- *Nurtured a close-knit staff community, fostering enduring friendships and a sense of belonging among employees, ensuring they felt supported and valued in their roles.*

2. Operations Management:
- *Oversaw all facets of the fueling operation, from aircraft refueling to lavatory servicing, ensuring adherence to stringent safety protocols and regulatory requirements at all times.*
- *Managed fuel, oil, and supply inventories, implementing efficient inventory control measures to minimize waste and optimize resource utilization.*
- *Conducted regular audits of internal billing processes and fueling/facility operations, maintaining the highest standards of accuracy, integrity, and compliance.*

3. Customer Relationship Management:
- *Cultivated and nurtured strong relationships with a diverse clientele, ranging from commercial airlines to private aircraft owners, through consistently exceptional service delivery.*
- *Proactively addressed customer inquiries, concerns, and feedback, striving to exceed expectations and deliver memorable experiences that fostered loyalty and repeat business.*
- *Implemented strategies to expand and diversify our customer base, consistently surpassing revenue targets and driving sustained business growth through a relentless focus on customer satisfaction.*

Achievements:
- *Exceptional Customer Service: Recognized as the apex of customer service excellence, consistently going above and beyond to ensure the needs of our customers were not only met but exceeded.*
- *Operational Excellence: Single-handedly managed the entire operation on numerous occasions, demonstrating unparalleled efficiency, resourcefulness, and resilience in the face of operational challenges.*
- *Employee Engagement: Created a supportive and inclusive work environment where employees felt valued, empowered, and motivated to perform at their best, resulting in high morale, low turnover, and a cohesive team dynamic.*

Skills: Team Motivation · Staff Oversight · Health & Safety · Training & Development · Client Relations · Leadership · Creative Problem Solving · Customer Loyalty · Accounting · Skilled Multi-tasker · Customer-focused Service ·

Rivergate Pharmacy / Piñon Family Pharmacy | **Pharmacy Technician**

Durango, CO / Farmington, NM | Aug 2018 - Oct 2020

As a Pharmacy Technician at Rivergate Pharmacy and Piñon Family Pharmacy, I thrived in a fast-paced environment, leveraging my exceptional precision, speed, and accuracy to manage critical tasks such as data entry, prescription counting, and POS system operations. My role demanded meticulous attention to detail, ensuring that medication dispensing processes were error-free and efficient. Beyond technical proficiency, I dedicated myself to providing unparalleled customer service to every pharmacy patron. I prioritized building strong relationships with customers, actively listening to their needs, and offering personalized care to ensure a positive and supportive experience during their visits.

Whether assisting with inquiries, providing medication guidance, or addressing concerns, I remained committed to delivering excellence in customer service. My tenure as a Pharmacy Technician was marked by a steadfast dedication to quality and a relentless pursuit of excellence in every aspect of pharmacy operations. I continuously sought opportunities to refine my skills, stay abreast of industry advancements, and uphold the highest standards of professionalism and service.