REBECCA HUNT

BSc Medical Sciences Graduate

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EDUCATION 2015 - 2017 2017 - 2018 2018 - 2022

Croesyceiliog Comprehensive Access to Nursing BSc Medical Sciences

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GCSE's and AS Levels Coleg Gwent University of South Wales

EMPLOYMENT ONBOARDING AGENT STARLING BANK

2023 - Present

I currently work as an Onboarding Agent at Starling Bank as a member of the Personal Current Account onboarding team. We process applications, review customer documentation, assess fraudulent activities and access & review credit data. This role requires a keen eye for detail, the ability to work efficiently and work well within a team. A large element of this role includes problem solving, as many applications can be unique and provide new challenges for the onboarding team, being able to problem solve, collaborate with colleagues, and seek out answers is paramount.

THE WELSH AMBULANCE SERVICE TRUST EMS 999 CALL HANDLER 2022 - 2023

I previously worked at the Welsh Ambulance Service as a 999 EMS Call Taker. As the first point of contact, and the 'first' first responder in times of crisis for members of the public, I aided callers in providing support, signposting to available services, and organising emergency responses to loved ones and patients in need. In this role communication is paramount, and the ability to confidently manage calls professionally, using empathy and understanding for those in crisis situations. The role also included supporting those in their grief and arranging help for them and their families following the unthinkable.

PREVIOUS EMPLOYMENT	2017 Marks & Spencer Customer Assistant	2018 Next Customer Assistant	2020 - 2023 ABUHB Healthcare Support Worker
SKILLS	 Microsoft Office 	 Administration 	Python 3
	 Scientific Research 	 Customer Service 	Sales and Finance
	ProjectManagement	MoneyManagement	ProvidingPersonal Care