

Welcome to our Capture Family!

I want to first tell you how excited we are that you have chosen us along your career journey and hope it will be a long one with exciting moments and a place where you build long lasting friendships.

Capture Therapeutics was created because of my own personal struggles in healthcare.

I know first hand what it feels like to be bounced around in our healthcare system, aimlessly. The inability of professionals to work together and get us, the patient, the answers we so desperately crave baffled me.

Being a patient myself, suffering from a neurological condition without diagnosis - I was frustrated at how long it took and how little I knew about my own conditions even after years of consults. Every consult left me feeling as if it were "in my head". If we can't find the root cause it must be mental.

I was getting depressive symptoms, yes, but were they the reason for my condition, no! I knew the condition was causing the depression and not vice versa. The effects it had on my life day after day was the issue. I wasn't able to enjoy life anymore and my frustrations were growing exponentially.

I was transferred from specialist to specialist, waiting years in between - hoping for some answers and prognosis to what life could look like tomorrow with my unknown condition. Each professional telling me it was another doctor's problem to figure out.

This personal experience made me reanalyze and refocus on what needed to change to make health care better. How could we build trust, improve access, and become advisors at navigating our complex medical system? Which, let's be honest, is impossible unless you know the inner workings. How could we decrease the barriers and minimize the gate-keepers?

Health care is a need, not a want, and it should be handled in a timely manner. I believe every patient should be treated as if it was your mom walking in. That is our philosophy and the ground we stand on to deliver exquisite care. Our team mates are family and our patients are an extended family. We prioritize them.

How often have you or a family member felt the struggles imposed by healthcare. Trying to get the answers you need for a symptom you can't explain, or just trying to get a diagnostic test or even a prescription refilled?

How long have you had to wait for an appointment with your physician, your physiotherapist, or any other healthcare service you have attempted to access? How often have you been afraid to speak up and discuss all your symptoms in our rushed healthcare environment? How often have you heard - just one problem per appointment please. How is that realistic when our bodies are built with a combination of complex systems that work together to keep us healthy.

We try to make sure every single patient of ours is Seen, Heard, & Understood and that is what I ask of you as you enter this journey. Going the extra mile for that client as if they were part of your family.

We aim to take the complexities out of health care for both our practitioners and our patients. When you come to our clinics - it will feel homey, embracing, and things just seem to happen. From the cup of coffee, to direct billing, to the back and forth with our team of professionals and communication with your doctors. Everything is clockwork and our systems allows our practitioners to deliver the best care possible for each of their clients.

I fear, that if we don't begin taking the steps towards a better healthcare today - our system will fail sooner than we believe - ranging from the small to the most impactful events. Our system was not built for today's demographics. The waitlists will get longer and more people will suffer for no reason other than lack of access. This has been further accentuated by our latest pandemic event.

Accessible health care is what Capture is built on. That is our foundation. Then build on four pillars: preventative care, advocating, trust, and empowerment. Our logo represents us catching the patients who fall through our system and helping them grow out of the pain they are experiencing and empowering them for a better tomorrow.

And most importantly we challenge other healthcare workers to be better, do better, and perform better by lifting the bar of what healthcare should be. We take mimicry as the most endearing compliment. We are determined to drive a change in private health care and plan to spill over into our public health care in the upcoming decades. Our work has just begun.

Welcome to Capture - where you matter most to myself and where I am sure you will be impactful in our patients lives for years to come.

Sascha Boulet-Devost
CEO Capture Therapeutics