

Ava-Jo Barone

New Paltz, NY 12561

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Friendly and reliable, offering compassionate customer service and workplace focus. Quick and accurate in cash and card transactions with excellent multi-tasking ability. Energetic with a history of promoting positivity and program engagement. Works effectively within teams and with children to develop creative ideas and solutions to complex issues. Authorized to work in the US for any employer.

Work Experience

Hospitality Guest Services

NEW YORK RENAISSANCE FAIRE- Tuxedo, NY

August 2024 to Present

- Assist and interact with customers with positive energy and direct them to the faire vendors, shows and general locations.
- Stocked and organized large boxes, palettes, and tables of inventory in the merchandise shop.

Crew Member

TRADER JOE'S - Commack, NY

September 2023 to February 2024

- Attend to customers with urgency and positive energy while having detailed knowledge on the product and shipment scheduling.
- Handle the cash register and accumulate customer total for purchase while bagging items efficiently.
- Stocked, organized and lifted large boxes, palettes, and tables of inventory.
- Administer spoil and donation excess.

Front Desk Receptionist

CHERRY VALLEY COUNTRY CLUB - Garden City, NY

February 2023 to August 2023

- Answer phone calls and create and/or cancel reservations.
- Separation and organization of mail and deliveries.
- Bookkeeping of member payments and club expenses.

Visual Art Instructor

PAINTING WITH A TWIST - Baldwin, NY

May 2022 to August 2023

- Administer and instruct a group of clients to paint a premeditated painting design.
- Distribute and charge for alcoholic beverages and snacks.
- Guide customers to achieve the painting they want with efficiency and charm.

Guest Service Agent

THE NORTHPORT HOTEL- Northport, NY

June 2023 to September 2023

- Greet and check-in/out guests.
- Give hotel tours and provide constant available service via phone system.
- Answer the phone and inform customers about the hotel.
- Create and book reservations for guests.
- Administrating credit card authorization.

Sales Associate

BATH & BODY WORKS - Oceanside, NY

June 2022 to February 2023

- Provided a quick and exceptional customer experience.
- Assisted customers with locating items.
- Handled returns and exchanges.

Ice Cream Server and Cashier

RALPH'S ITALIAN ICES - Valley Stream, NY

July 2018 to September 2018

- Greeted incoming customers and provided friendly customer service.
- Helped patrons decide which flavor to choose, supporting dietary restrictions and personal preferences with ease.

Education

Some college in Graphic Design

SUNY New Paltz - New Paltz, NY

January 2024 to Present

Some College in Interior Design

Nassau Community College - Uniondale, NY

September 2022 to May 2023

High School Diploma

George W Hewlett High School - Hewlett, NY

September 2017 to June 2021

Certifications and Licenses

Driver's License

Skills:

- Cash Register
- Customer Service
- Hospitality
- Computer Skills
- Bookkeeping
- Interior Design
- Classroom Management
- Cash Handling