

Chris Harley

chris@harleybrewing.com | 216-255-7179 | Minneapolis, MN | <https://www.linkedin.com/in/chris-harley/>

Experienced **Engineering Manager** with strong technical background and a demonstrated history in leading cross-functional teams and driving product development in multiple industries. Skilled in Agile Methodologies, Strategic Planning, and Software Architecture Design.

CAREER SUMMARY

- Managed and mentored cross-functional scrum teams with up to 20 direct reports across diverse roles in the development of advanced visualization services for medical imaging.
- Oversaw a \$1.2M offshore QA contract, setting achievement targets and ensuring clear communication. Strategically transitioned the work back in-house due to identified performance issues.
- Initiated the redesign of an audit logging service, achieving a 90% reduction in annual maintenance time, saving over 8 person-months, and accelerating feature releases by eliminating inter-service dependencies.
- Developed a cloud-based observability platform using Elastic Cloud, enhancing monitoring for global on-prem applications, enabling proactive service and engagement.
- Supported the company through an organizational split by transitioning key team members to new roles, ensuring the completion of ongoing projects, and minimizing disruption to operations.

PROFESSIONAL EXPERIENCE

Senior Engineering Manager

Patterson Dental | 2023 - Present

- Oversaw \$3.5M project to develop new patient relationship management (PRM) features for a cloud based dental practice management solution. When completed, this project will reduce the cost of goods by replacing costly third party integrations and it will improve the the user experience by aligning with Patterson product designs.
- Led the development of a microservices based based architecture that delivers resilience and flexibility and allows for faster development.
- Guided development to use a modern CI/CD process that follows GitHub Flow branching strategy with deployment to production immediately after changes are merged and pass all automated testing in lower environments. Feature release is controlled by LaunchDarkly feature flags.
- Realigned existing frontend development team toward building a framework for micro frontends to enable all teams across the department to build applications that can be deployed independently and combined into a variety of use experiences.
- Initiated a cultural shift towards focused meetings with clear agenda and active participation and away from large group meetings with static agendas and attendees passively listening.

Engineering Manager

Code42 | 2021 - 2023

- Successfully managed multiple scrum teams during a critical company split, supporting the transition from a profit-oriented business to a growth-oriented startup.
- Provided expert guidance to the team in the development of REST API standards, steering them towards a low-maintenance approach to generating Open API Spec from Jersey and Spring code.
- Redesigned an audit logging service, addressing maintenance and scalability issues. Reduced annual maintenance time by over 90%, saved more than 8 person-months per year, and sped up feature release cycles by removing inter-service dependencies.
- Implemented team status dashboards to enhance communication and coordination with product management and executive leadership, improving overall visibility and alignment
- Developed a comprehensive product development strategy to evolve our partner integration ecosystem. This allowed partners to easily interact with our products using RESTful APIs and Python client libraries.

Engineering Manager

Canon Medical (formerly Vital Images) | 2014 - 2021

Team: Solution Health | 2019 - 2021

- Led the Solution Health team in the creation of an observability platform that monitored application health and usage for on-

prem applications deployed at customer locations across the globe.

- Conducted thorough research on available software, technologies, and deployment strategies. Based on the business's readiness, strategically selected Elastic Cloud SaaS as the application monitoring platform for Vital.
- Established change control and developed version management software to treat configuration as code and deploy changes to Elasticsearch and Kibana via their RESTful APIs. Ensured reliable and repeatable cluster deployments.

Team: Advanced Visualization | 2017 - 2019

- Led multiple cross-functional scrum teams with a total of 20 direct reports, comprising product owners, architects, scrum masters, developers, and testers, developing a cutting-edge platform for advanced visualization in medical imaging.
- Served as the key point of contact for an offshore team of 15 Test and Automation Engineers, adeptly handling relationship management, contract administration, and task assignments to maximize productivity and project success.
- Directed the development and commercial release of a software platform that provides common functionality to clinical applications created by teams across Vital and Canon Medical Systems.

Team: Vitrea View and Vitrea Services Platform | 2014 - 2017

- Led a high-performing team in the development of a browser-based medical imaging viewer, setting clear priorities, upholding design and quality standards, and ensuring timely project completion.
- Initiated the transformation of engineering practices from component-focused teams to full-stack development teams, fostering improved cross-functional communication and collaboration.

Senior Software Engineer

Canon Medical (formerly Vital Images) | 2012 - 2014

- Architected and developed a high-performance RESTful web services application using Java and the Spring Framework, delivering a robust and scalable solution to meet complex business requirements.
- Collaborated with an offsite team member on a mission-critical project to enhance the core product with DICOM STOW functionality. Provided expert guidance, conducted comprehensive code reviews, and integrated the solution, elevating the product's capabilities.

Senior Software Engineer

Medtronic | 2009 - 2012

- Led a team of software engineers tasked with developing and maintaining a web application that gathers data from insulin pumps and glucose sensors to help patients and physicians make better therapy management decisions; responsibilities included assigning tasks, ensuring design and quality goals were met, and coordinating with other teams during project planning activities.
- Drove decision to combine several implementations of device reading software used by multiple related products into a single implementation; significantly reduced cost of product and software updates and increased software reuse in new products

EDUCATION AND AWARDS

- BS, Computer Science - Case Western Reserve University, 2002
- Distinguished Employer Award from the Ohio Cooperative Education Association
- Dionysus Award for Outstanding Contribution to Theatre by a Non-Major
- Eagle Scout Award

SKILLS

Leadership and Management Skills: Strategic Leadership, Team Building, Mentoring, Agile Methodologies, Process Improvement, Performance Management, Strategic Planning, Product Management, Project Management, Decision-Making, Change Management, Conflict Resolution, Resource Allocation, Budget Management, Risk Management, Vendor Management

Technical Skills: Java, Spring, Groovy, Gradle, Python, C++, DICOM, HL7, REST, Hibernate, SQL, HTML, CSS, JavaScript, Elasticsearch, Kibana, Logstash, (Windows, Linux, MacOS)

Communication and Collaboration Skills: Excellent Verbal and Written Communication, Problem-Solving, Team Management, Collaboration