

Babouroux Care Hospital

Clients are calling to take an appointment. Most of the times, the client hang up because the line is occupied. A single client can take up to 30 minutes and more on the phone to take an appointment as he wants a specific doctor and the right schedule. The hospital has 4 secretaries who work fulltime to answer clients but they work from 8 am to 5 pm. Appointment can't be taken outside of the secretaries' hours of work. The secretaries must know when a new doctor join the team as they will offer it to the clients who need his specialty. They like to know his years of practice as they like to tell the clients and create a good impression. Clients have their budget so secretaries must tell the price of the chosen doctor.

My main goal is to create a website that solves those problems. It must improve the efficiency and the management. The benefits of that website is that the clients will no longer require to call a secretary. They will see all information on the website. They will get the appointment they want when they want it.

Features:

- Client subscription:
The client must subscribe to take an appointment. Without subscription, clients cannot see doctors or schedule.
- Specialty selection for appointment:
The client will have the option to take an appointment. He will be asked for the specialty needed to show the doctor's list that have that specialty.
- Selecting the doctor:
From the list above, they will select the doctor that fits their needs and budget.
- Schedule selection:
After they have selected the doctor, clients will select when they want the appointment.
- Appointment Report:
Before they accept, a report will show all values entered and the final cost of the appointment.
- Appointment cancelation:
Client can cancel up to 1 day before appointment.
- Multi Appointment:
A single client can take multiple appointments for different specialty and family's member.
- Appointment History:
Client can see older appointments and the results of those appointments.
- Doctors Management:
The Hospital Manager can add doctors to the list and if they are available or not.
- Receipt's list:

The hospital Manager must see all receipt, the total and the status of each receipt (paid or not).

Inspiration:

-North Okaloosa Medical Center

They have a nice menu for client (waiting time, find a doctor, online schedule. etc.) that fit as the client dashboard. I found too many information on their scheduling page and the tab menu. The upper part of the page is nice.

-Red de Salud UC Christus

In the part “Busca a tu doctor”, I Like their doctor’s research and profile screen. Less information and clarity. As client take appointment, I prefer less information like this one.

-Zoho Inventory

I like that kind of dashboard for a Manager. The manager will have all information he need inside that kind of form to look at actual client, doctors and receipt.

-Freepik

The website contain many icons that can be use for the website. Most of them are free. I will probably found my menu icon on this website.

-Echo

On the right side of the screen, we can see their mobile application. I like that kind of UI for a small device for the client who will take appointment from their cellphone or even manager dashboard.

Reference:

-North Okaloosa Medical Center

<https://www.northokaloosa.com/>

-Red de Salud UC Christus

<http://redsalud.uc.cl/ucchristus/>

-Zoho Inventory

<https://www.zoho.com/ca/inventory/>

-Freepik

<https://www.freepik.com/free-icons/medical>

-Echo

<https://www.echo.co.uk/>