

# Platform as a Service

## Reference Model - Business Areas

### Platform Delivery

Business Relationship

Capacity

Availability and Continuity

Information Security

Compliance

Financial

Service Level

Platform Lifecycle

### Application DevOps

Plan

Release

Code

Deploy

Build

Operate

Test

Monitor

### Platform Operations

Event Management

Request Fulfilment

Access Management

Incident Management

Problem Management

IT Operations Control

Facility Management

Application Management

Technical Management

### Audit

Security Audit

Performance Audit

Privacy Audit