

# LU JIN

+1 (512) 736-1658 · beforux@utexas.edu · <https://beforapps.com>

## EDUCATION

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### **M.S. in Information Studies**

Sep. 2018 - May. 2020

University of Texas at Austin

GPA: 3.83 / Courses: Introduction to Machine Learning, Crowdsourcing in Computer Vision, Virtual Environment, Usability, Understanding Research, Designing for Human Behaviour, Architecture Theory.

### **Summer Course Advanced User Experience Engineering**

Jun. 2019 - Jul. 2019

Harvard University

### **M.Des. in Design**

Jun. 2010 - Mar. 2013

Shanghai Jiao Tong University

### **B.Eng. in Industrial Design**

Sep. 2006 - Jul. 2010

Shanghai Jiao Tong University

## SKILLS

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Programming Languages: HTML, CSS, Javascript, Python, Processing, SQL

Frameworks and Libraries: React, Bootstrap, D3

Tools: Sketch, InDesign, Photoshop, Illustrator, Balsamiq, Axure RP, Principle

Languages: English, Chinese

## EXPERIENCE

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### **Interaction Designer**

Shanghai, China

**JD.com**

*Jul. 2014 - Jan. 2016*

- Initiated and led designing 8 data products including Android/iOS and web applications to help different departments to monitor frontend consumer behaviour and backend system data.
- Cooperated with the user research team to design the fourth iPad version of e-commerce application facing 100 millions users.

### **UI Engineer**

Shanghai, China

**eBaotech Insurance Software Company**

*Mar. 2013 - Jul. 2014*

- Led 2 persons to be in a scrum team with 8 developers and 2 product managers to ship a cutting-edge SaaS insurance software which faces 3 foreign countries.
- Defined design system for the company insurance software products and conducted design workshops among the developer teams and product managers to make design language consistence.
- Assisted developers with UI development level complexities and established project timelines and estimates to control the progress for different projects.

## PROJECTS

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### **Texas Department of Transportation**

Austin, Texas

*Sep. 2018 - Dec. 2018*

- Redesigned the TxDoT website starting from research using both quantitative and qualitative methods to increase service influence and build social image.

### **Agency For Healthcare Research**

Cambridge, MA

*Jun. 2019 - Jul. 2019*

- Provided a mobile application solution which helps AHRQ improve their healthcare delivery and digital transformation.

## AWARDS

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- 2012 Sliver UPA User Experience China National Competition (6/245)
- 2010, 2011, 2012 Shanghai Jiao Tong University Scholarship (5/124)

## PUBLICATIONS

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- Jin, Lu. The Conflict Resolution in Product Experience Design Based on Evaporating Cloud of the Theory of Constraints. International Conference of Design, User Experience, and Usability. Springer, Cham, 2015.