Moti Begna

15945 Granada Avenue | Apple Valley, MN 55124 | Phone: 952-200-9973 | begna002@umn.edu |

EDUCATION

University of Minnesota – Twin Cities
Computer Science Bachelor of Science
Graduation Date: May, 2020
Major Related Courses: Discrete Structures, Algorithms and Data Structures, Programming Concepts

EXPERIENCE

Computer Center Coordinator, University of Minnesota – Twin Cities
Minneapolis, MN--January, 2019-Present

- Assisted residents with software, hardware, and/or networking problems in the center
- Managed any hardware or software problems that may occur in residence hall computer centers
- Provided occasional technical support to the hall's business staff, including patching their computers when necessary and troubleshooting any problems that occur

Customer Service Representative, Best Buy
Apple Valley, MN--July, 2017-Present

- Developed problem solving skills by identifying and solving the technological complications of clients' products such as laptops, tablets, phones, and wearable technology
- Utilized interpersonal communications when releasing packages to customers, and determining the correct department and/or area for the product they needed located

Office Assistant, University of Minnesota - Twin Cities
Minneapolis, MN--September, 2017-Present

- Aided residents in resolving problems associated with their housing, status as a university student, and interpersonal troubles with other residents
- Received, processed, and released packages to residents in a timely fashion

Computer Science Mentorship, University of Minnesota – Twin Cities
Minneapolis, MN--December, 2017-April, 2018

- Obtained information in the field of Computer Science by engaging in monthly meetings with a University professor, including job prospect, day-to-day tasks, and the various career paths that a Comp Sci degree can lead to
- Developed various connections within the Computer Science department at the University of Minnesota which has aided in the understanding of what is expected of a graduate student studying Comp Sci

Outreach & Communications Board Member, Presidents Distinguished Faculty Mentor Program
University of Minnesota - Twin Cities
Minneapolis, Minnesota--September, 2016-May, 2018

- Reached out to incoming University of Minnesota Freshman as a guide in what to expect as a college student
- Connected oncoming Freshman to the organizations faculty and board members
- Coordinated a welcome video entailing the benefits of joining the organization as well as introducing the board members and director.

Skills

Computer Oriented: Python, Java, C, C++, Algorithms and Data Structures, Object-Oriented Programming, MS Office
Interpersonal: Customer Service, Communication, Team Leadership, Collaborative, Organized, Hands On