**Moti Begna**

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# EDUCATION

**University of Minnesota – Twin Cities**

Computer Science Bachelor of Science

Graduation Date: May, 2020

Major Related Courses: Discrete Structures, Algorithms and Data Structures, Programming Concepts

# EXPERIENCE

**Computer Center Coordinator, University of Minnesota – Twin Cities**

Minneapolis, MN--January, 2019-Present

* Assisted residents with software, hardware, and/or networking problems in the center
* Managed any hardware or software problems that may occur in residence hall computer centers
* Provided occasional technical support to the hall’s business staff, including patching their computers when necessary and troubleshooting any problems that occur

**Customer Service Representative, Best Buy**

Apple Valley, MN--July, 2017-Present

* Developed problem solving skills by identifying and solving the technological complications of clients’ products such as laptops, tablets, phones, and wearable technology
* Utilized interpersonal communications when releasing packages to customers, and determining the correct department and/or area for the product they needed located

**Office Assistant, University of Minnesota - Twin Cities**

Minneapolis, MN--September, 2017-Present

* Aided residents in resolving problems associated with their housing, status as a university student, and interpersonal troubles with other residents
* Received, processed, and released packages to residents in a timely fashion

**Computer Science Mentorship, University of Minnesota – Twin Cities**

Minneapolis, MN--December, 2017-April, 2018

* Obtained information in the field of Computer Science by engaging in monthly meetings with a University professor, including job prospect, day-to-day tasks, and the various career paths that a Comp Sci degree can lead to
* Developed various connections within the Computer Science department at the University of Minnesota which has aided in the understanding of what is expected of a graduate student studying Comp Sci

**Outreach & Communications Board Member, Presidents Distinguished Faculty Mentor Program**

University of Minnesota - Twin Cities

Minneapolis, Minnesota--September, 2016-May, 2018

* Reached out to incoming University of Minnesota Freshman as a guide in what to expect as a college student
* Connected oncoming Freshman to the organizations faculty and board members
* Coordinated a welcome video entailing the benefits of joining the organization as well as introducing the board members and director.

# Skills

**Computer Oriented**: Python, Java, C, Algorithms and Data Structures, Object-Oriented Programming, MS Office

**Interpersonal**: Communication, Public Speaking, Team Leadership, Customer Service, Active Feedback