### **OVERVIEW**

Data from 2014-2017 for vacation and city hotels has been analyzed both separately and collectively using Power BI. Here are the findings:

### **GENERAL DATA**

• Total Number of Hotels: 119,390

o Vacation Hotels: 40,060

o City Hotels: 79,330

Returning Customer Rate:

o City Hotels: 53%

Vacation Hotels: 47%

• Most Preferred Room Type: A

Most Preferred Meal Type: Bed and Breakfast

Reservation Status:

o Check-Out: Leading with 146,007 customers

• Reservation Cancellation Rate: 39%

• Average Daily Rate: \$104.62

• Total Number of Customers: 234,988

o **Top Country:** Portugal (90,036 customers)

Second Place: United Kingdom (24,568 customers)

o **Third Place:** France (21,579 customers)

Monthly Reservation Trends:

July and August have the highest number of reservations.

## CITY HOTELS (2015 DATA)

• Total Number of City Hotels: 16,235

• Returning Customers: 349

Reservation Rate:

o City Hotels: 65%

Vacation Hotels: 35%

#### • Customer Numbers:

o City Hotels: 29,643

Vacation Hotels: 17,631

### Returning Customer Rate:

o City Hotels: 69%

Vacation Hotels: 31%

#### • Cancelled Reservations:

o City Hotels: 8,770

Vacation Hotels: 2,697

### Meal Preferences:

Bed and Breakfast: 24,645 customers

o Breakfast and Another Meal: 4,173 customers

No Meal Package: 788 customers

Most Preferred Room Type: A (26,880 customers)

Least Preferred Room Type: C (8 customers)

### • Reservation Status:

Canceled: Leading category

Reservation Duration by Market Segment: Most often seen in group bookings.

• Total Number of Reservations: 14,861

• Cancellation Rate: 56.5%

• Average Daily Rate: \$84.47

Top Country for City Hotels: Portugal

o Adults: 20,821

o Infants: 38

o Children: 262

### Monthly Reservation Trends:

 Reservations were stable in the first 6 months, increased from July onwards, with the highest value in October.

# **VACATION HOTELS (2016 DATA)**

• Total Number of Vacation Hotels: 18,997

• Returning Customers: 827

Reservation Rate:

Vacation Hotels: 33%

o City Hotels: 67%

Customer Numbers:

Vacation Hotels: 37,734

o City Hotels: 76,324

Returning Customer Rate:

o City Hotels: 52%

Vacation Hotels: 48%

• Cancelled Reservations:

o Vacation Hotels: 5,355

o City Hotels: 16,073

Meal Preferences:

o Bed and Breakfast: 28,655 customers

o Breakfast and Another Meal: 7,145 customers

Most Preferred Room Type: A (20,149 customers)

• Least Preferred Room Type: P (Never chosen)

Reservation Status:

o Check-Out: Leading category (26,441 customers)

• Reservation Duration by Market Segment: Most often seen in online reservations.

• Total Number of Reservations: 15,053

• Cancellation Rate: 31.2%

• Average Daily Rate: \$91.79

• Top Country for Vacation Hotels: Portugal (15,793 customers)

- o **Second Place:** United Kingdom (6,713 customers)
- o **Third Place:** Spain (3,820 customers)
- Monthly Reservation Trends:
  - o Highest reservations in March and October.

# **COUNTRY BASED ANALYSIS**

The country-based analysis map shows that the highest number of reservations is for Portugal. The United Kingdom is in second place, and France is in third place.