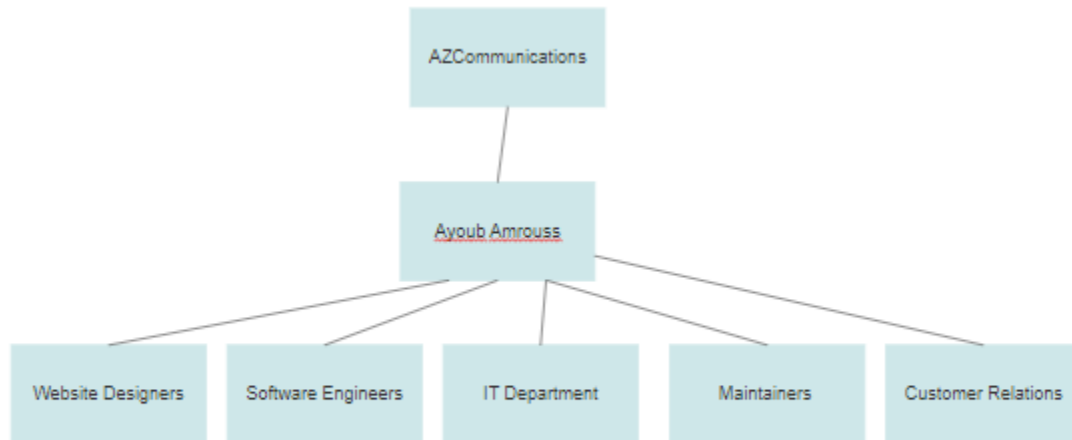


User Characteristics

Stakeholders

- Ayoub Amrouss
- Software Engineers
- Website Designers
- Maintainers
- IT Department
- Customer Relations
- College Students



User Characteristics

Customer Characteristics

- know how social media works
- Internet Literate
- Have a project they want to complete with a group

Website Designers

- Know how to work Wix
- Be able to quickly create pages for a website
- know how to work a computer
- know how email works

Software Engineers

- Code using Java or C++
- Quickly debug software
- Use email
- Comment code effectively
- Know how a computer works

IT Department

- Have great interpersonal skills
- Good Communication
- Be able to fix minor user errors/issues
- know how to work a computer
- know how email works

Maintainers

- Be able to keep the website up and running
- push updates when needed

- Help with any maintenance
- know how to work a computer
- know how email works

Customer Relations

- Answer a phone
- help customers
- Have good communication
- know how to work a computer
- know how email works

Elicitation Plan

Interview Questions

- What is your role in the project?
- What is this product going to be?
- Who is the product made for?
- When is the version we are designing going to be released for public use?
- What are your main concerns with the project?

Prototypes

- I will use Wix to make the prototype of the website
- I will use Wix to:
 - Create profiles for users
 - Create a marketplace
 - Create a chat room
 - Create a general project area

User Stories

- I will keep the user stories simple
- I will utilize personas or fictional characters to get a more in-depth user story
- Refine stories until they are ready to be used
- Write stories on paper note cards
- Put user stories in a place that is easily accessible and readable
- I will not solely rely on user stories