

1. Background information

Please provide the following information.

- * 1. I have read the consent form (attached to email) and agree to participate in this survey.

2. I work in Region

3. I am an APS specialist

4. I work

☐ mh&mr investigations

☐ in-home

2. APS caseworker perceptions 1

5. Please indicate your level of agreement with the following statements:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Meaningful public service is important to me.	jn	jn	jn	jn	jn
I am not afraid to go to bat for the rights of others even if it means I will be ridiculed.	jn	jn	jn	jn	jn
Making a difference in society means more to me than personal achievements.	jn	jn	jn	jn	jn
I am often reminded by daily events about how dependent we are on one another.	jn	jn	jn	jn	jn
Sharing my views on public policies with others is attractive to me.	jn	jn	jn	jn	jn

6. Indicate your level of agreement with the following statements:

	Agree	Slightly agree	Slightly disagree	Disagree
I am well aware of the direction and mission of APS.	jn	jn	jn	jn
The program and my unit support the mission of APS.	jn	jn	jn	jn
I like to work for APS because I believe in its mission and values.	jn	jn	jn	jn
My work does not contribute to carrying out the mission of APS.	jn	jn	jn	jn

3. APS caseworker perceptions 2

7. Please indicate whether you find the following statements to be true:

	Very true	True	Somewhat true	Not at all true
My supervisor is very concerned about the welfare of those under him/her.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My supervisor gives information when I need it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My supervisor is not willing to help me with difficult tasks.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My supervisor is warm and friendly when I have problems.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Please indicate your level of agreement with the following statements:

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
I am satisfied with the amount and frequency of informal praise and appreciation I receive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the amount and frequency of formal praise and appreciation I receive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am recognized when my casework makes a difference in a client's situation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Others are not made aware when I do a good job.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. APS caseworker perceptions 3

9. Indicate your level of agreement with the following statements:

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
I feel emotionally drained from my work.	jn	jn	jn	jn	jn
I feel used up at the end of the workday.	jn	jn	jn	jn	jn
I feel like I'm at the end of my rope.	jn	jn	jn	jn	jn
I've become more calloused to people since I took this job.	jn	jn	jn	jn	jn
I don't really care what happens to some clients.	jn	jn	jn	jn	jn
I worry that this job is hardening me emotionally.	jn	jn	jn	jn	jn
I deal effectively with client problems.	jn	jn	jn	jn	jn
I have a positive influence on client's lives.	jn	jn	jn	jn	jn
I have accomplished many worthwhile things in this job.	jn	jn	jn	jn	jn